

REQUEST FOR PROPOSAL
FOR
JEFFERSON PARISH PUBLIC WORKS DEPARTMENT
FOR
BID 5000145734
SIX (6) MONTH CONTRACT OF A MOBILE SECURITY CAMERA SYSTEM FOR
JEFFERSON PARISH PUBLIC WORKS – PARKWAYS DEPARTMENT



WCCTV
851 International Pkwy
Ste 140
Richardson, TX 75081
Telephone: (469) 967-0517
www.wcctv.com

Prepared by: Demond Crawley

July 8, 2024

Jefferson Parish
Attn: Purchasing Department
200 Derbigny Street, Suite 4400
Gretna, LA 70053

Dear Ms. Brenda Bellows,

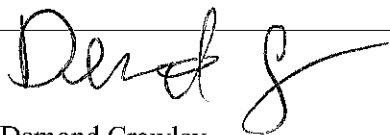
We are pleased to submit the attached proposal in response to the Jefferson Parish Public Works - Parkways Department BID 5000145734 - SIX (6) MONTH CONTRACT OF A MOBILE SECURITY CAMERA SYSTEM FOR JEFFERSON PARISH PUBLIC WORKS – PARKWAYS DEPARTMENT. WCCTV is thrilled about the opportunity to provide you with mobile surveillance trailers. Having worked with St. Tammany Sheriff's Office we believe a partnership with Jefferson Parish Public Works - Parkways Department would have a tremendous impact on your resident satisfaction and resident experience.

We have demonstrated a record of delivering high quality, reliable services via surveillance solution that capture video information and deter illegal activity. We have a history of working effectively to create a solution that will accomplish your core objectives of the project. We are a trusted and respected provider of mobile surveillance trailer solutions.

Should you have any questions regarding our proposal, please contact Demond Crawley, Sales Manager – Government Division at 469-967-0517 or demondcrawley@wcctv.com.

We look forward to having the opportunity to work with Jefferson Parish Public Works - Parkways Department on the project for mobile surveillance trailer for your residents.

Sincerely,

A handwritten signature in black ink, appearing to read 'Demond J. Crawley', written over a horizontal line.

Demond Crawley
Sales Manager – Government Division

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Executive Summary

WCCTV will assist the Jefferson Parish Public Works - Parkways Department in achieving the goals outlined in this invitation to bid by providing 4G LTE pole cameras with mobile surveillance trailers that can help capture all illegal dumping activities, public safety concerns within the city, and business lot protection. WCCTV surveillance trailers can help the Jefferson Parish Public Works - Parkways Department with surveillance for the Madri Gras Parade, Jefferson Parish Public works projects and any additional events that go on throughout the city.

WCCTV solutions provide Jefferson Parish Public Works - Parkways Department with complete flexibility and portability. The WCCTV surveillance mobile surveillance trailer provides Jefferson Parish Public Works - Parkways Department Office with a range of different cameras designed to suit all deployment and surveillance requirements. The surveillance trailer systems can be deployed in any location and are ideal for rapid installation and temporary surveillance applications.

Our pole cameras with video analytic software will help Jefferson Parish Public Works - Parkways Department streamline the response time while investigating business and parking lot security incidents. We help the efficiency of your surveillance trailer fleet by providing an advance return merchandise authorization program, along with WCCTV heartbeat diagnostics reporting tool and a smart switch management that will streamline Jefferson Parish Public Works - Parkways Department employee user experience and minimized down time.

Company Profile

WCCTV was formed through a joint venture between a cell phone provider and a pole camera company in 2001 in Manchester, England. WCCTV moved to the United States of America in 2011 to start their US operation in the Dallas, TX metroplex area. We obtain the first accreditation ever in the USA for video transmission for Verizon 3G in 2012. We opened our Dallas office in 2015 serving government customers in Texas and surrounding states. WCCTV has worked with government customers since its inception into the United States market. Currently, WCCTV has 100 employees in the United States and our pole camera plus mobile surveillance trailer solution has helped government customers across the country with several use case applications like public works – road construction, illegal dumping, business parking lot protection, traffic, border security, safety concerns etc.

WCCTV has a dedicated sales team, a customer focus customer service team, nationwide engineers, research and development department, and production team that will keep Jefferson Parish Public Works - Parkways Department mobile surveillance trailers running smoothly.

DATE: 6/26/2024

INVITATION TO BID
THIS IS NOT AN ORDER

Page: 5

BID NO.: 50-00145734

JEFFERSON PARISH

PURCHASING DEPARTMENT
P.O. BOX 9
GRETN, LA. 70054-0009
504-364-2678

VENDOR: 27118 BLANK BID COPY VENDOR

PURCHASING SPECIALIST:
BBELLOW

As per LSA-RS 47:301 et seq., all governmental bodies are excluded from payment of sales taxes to any Louisiana taxing body. Quotations shall be based on F.O.B. Agency warehouse or jobsite, anywhere within the Parish as designated by the Purchasing Department.

JEFFERSON PARISH reserves the right to cancel all or any part of an order if not shipped promptly. No charges will be allowed for parking or cartage unless specified in quotation. The order must not be filled at a higher price than quoted. JEFFERSON PARISH reserves the right to cancel at any time and for any reason by issuing a THIRTY (30) day written notice to the contractor.

JEFFERSON PARISH is expecting all products to be new and all work to be done in workman-like manner, according to standard practices. Any deviations or alteration from the specifications must be indicated on the bid form for each item and upon request, product data for same must be submitted by the time specified by the Purchasing Department.

DELIVERY: FOB JEFFERSON PARISH

INDICATE DELIVERY DATE ON EQUIPMENT AND SUPPLIES

INDICATE STARTING TIME (IN DAYS) FOR CONSTRUCTION WORK

INDICATE COMPLETION TIME (IN DAYS) FOR CONSTRUCTION WORK

07/23/2024
N/A
N/A

In the event that addenda are issued with this bid, bidders MUST acknowledge all addenda on the bid form. Bidder must acknowledge receipt of an addendum on the bid form by placing the addendum number as indicated. Failure to acknowledge any addendum on the bid form will result in bid rejection.

Acknowledge Receipt of Addenda: NUMBER: _____

NUMBER: _____

NUMBER: _____

NUMBER: _____

LOUISIANA CONTRACTOR'S LICENSE NO.: (if applicable) _____

***** ALL BIDDERS MUST COMPLETE SECTION BELOW *****

FIRM NAME:

Wireless CCTV LLC

SIGNATURE:

(Must be signed here)

Demond G

TITLE:

Sales Manager

PRINT OR TYPE NAME:

Demond Crawley

ADDRESS:

851 International Pkwy Ste 140

CITY STATE:

Richardson TX

ZIP:

75081

TELEPHONE:

(469) 967 0517

FAX:

()

EMAIL ADDRESS:

demondcrawley@wcctv.com

TOTAL PRICE OF ALL BID ITEMS: \$ 16,000



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY)
7/8/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER AssuredPartners of Texas LLC 500 N. Central Expy., Suite 550 Plano TX 75074	CONTACT NAME: Susan Mousseau PHONE (A/C, No, Ext): 972-461-7386 FAX (A/C, No): 972-461-7386 E-MAIL: Susan.Mousseau@assuredpartners.com ADDRESS: Susan.Mousseau@assuredpartners.com
INSURED Wireless CCTV LLC 851 International Pkwy Suite 140 Richardson TX 75081	INSURER(S) AFFORDING COVERAGE INSURER A: Federal Insurance Company INSURER B: Texas Mutual Insurance Company INSURER C: Argonaut Insurance Company INSURER D: ACE American Ins. Co. INSURER E: INSURER F:

WIRECOCT-01

NAIC #

20281

22945

19801

22667

COVERAGES

CERTIFICATE NUMBER: 1060441040

REVISION NUMBER:

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

INSR LTR	TYPE OF INSURANCE	ADDL INSR	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input checked="" type="checkbox"/> POLICY <input type="checkbox"/> PRO-JECT <input type="checkbox"/> LOC OTHER:			35948215	8/1/2023	8/1/2024	EACH OCCURRENCE \$ 1,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$ 1,000,000 MED EXP (Any one person) \$ 10,000 PERSONAL & ADV INJURY \$ 1,000,000 GENERAL AGGREGATE \$ 2,000,000 PRODUCTS - COMP/OP AGG \$ 2,000,000 \$
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input type="checkbox"/> OWNED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			73584245	8/1/2023	8/1/2024	COMBINED SINGLE LIMIT (Ea accident) \$ 1,000,000 BODILY INJURY (Per person) \$ BODILY INJURY (Per accident) \$ PROPERTY DAMAGE (Per accident) \$ \$
A	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> OCCUR <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> CLAIMS-MADE DED <input type="checkbox"/> RETENTION \$			79880909	8/1/2023	8/1/2024	EACH OCCURRENCE \$ 4,000,000 AGGREGATE \$ 4,000,000 \$
B C	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR/PARTNER/EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below Y/N N		N/A	0002081518 WC929018777604	8/1/2023 8/1/2023	8/1/2024 8/1/2024	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTH-ER E.L. EACH ACCIDENT \$ 1,000,000 E.L. DISEASE - EA EMPLOYEE \$ 1,000,000 E.L. DISEASE - POLICY LIMIT \$ 1,000,000
D	Tech E&O & Cyber/Network Sec Liab Claims Made			D01703663	8/1/2023	8/1/2024	Limit Deductible 2,000,000 10,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)

The certificate holder is an additional insured on the General Liability policy if required by written contract. The General Liability policy includes a blanket waiver of subrogation in favor of the certificate holder if required by written contract. The General Liability is primary non-contributory if required by written contract.

The certificate holder is an additional insured on the Auto policy if required by written contract. The Auto policy includes a blanket waiver of subrogation in favor of the certificate holder if required by written contract.

The Workers Compensation policy includes a blanket waiver of subrogation in favor of the certificate holder if required by written contract.

The Umbrella policy follows form of the underlying GL, Auto & Workers Compensation policies subject to the terms and conditions of the policy.

CERTIFICATE HOLDER

CANCELLATION

Jefferson Parish Public Works Department
1221 Elmwood Park Blvd.,
Suite 904
Jefferson LA 70123

SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS.

AUTHORIZED REPRESENTATIVE

Budy KC

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ACORD 25 (2016/03)

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THIS CERTIFICATE SUPERSEDES PREVIOUSLY ISSUED CERTIFICATE



JEFFERSON PARISH

DEPARTMENT OF PURCHASING

CYNTHIA LEE SHENG
PARISH PRESIDENT

RENNY SIMNO
DIRECTOR

JEFFERSON PARISH VENDOR REGISTRATION FORM

All vendors interested in submitting bids, or proposals to provide equipment, materials, supplies, services or performing major repairs/construction for Jefferson Parish must complete this form and indicate commodity codes applicable to their business. This application **MUST** be accompanied with vendor's signed W-9 Form (or W-8IMY Form if an international vendor) and a listing of applicable commodity codes. This application will not be processed otherwise. In order to receive payments within one (1) day of payment processing, please complete Vendor Direct Deposit Form available online at <http://purchasing.jeffparish.net> and email to Purchasing@jeffparish.net. If a Vendor Direct Deposit Form is not received, you will receive a paper check via the mail.

Name of Business: Wireless CCTV LLC		
Physical Address: 851 International Pkwy Ste 140		Remittance Address:
City: Richardson	State: TX	Zip: 75150
Phone Number () 469-967-0517	Fax Number: ()	
Email Address (REQUIRED): demondcrawley@wcctv.com		Federal Identification Number (REQUIRED): 27-1863984
Nature of Business: Surveillance Equipment		
Trade, Specialty, or Professional Licenses:		

Please check one:

Corporation: ☒ Individual: ☐ Partnership: ☐ Other: ☐ _____

Authorized to do Business in Louisiana: Yes: ☒ No: ☐

PAGE 1 of 3

JOSEPH S. YENNI BUILDING - 1221 ELMWOOD PARK BLVD - SUITE 404 - JEFFERSON, LA 70123 - PO BOX 10242 JEFFERSON, LA 70181-0242
OFFICE 504.364.2678

GENERAL GOVERNMENT BUILDING - 200 DERBIGNY ST - SUITE 4400 - GRETN, LA 70053 - PO BOX 9 - GRETN - LA 70054
OFFICE 504.364.2678

EMAIL: PURCHASING@JEFFPARISH.NET

WEBSITE: WWW.JEFFPARISH.NET



JEFFERSON PARISH

DEPARTMENT OF PURCHASING


CYNTHIA LEE SHENG
PARISH PRESIDENT

RENNY SIMNO
DIRECTOR

Jefferson Parish strongly encourages the involvement of minority and/or woman-owned business enterprises (DBE's including, MBE's, WBE's and SBE's) to stimulate participation in procurement and assistance programs. Please indicate below as applicable:

DBE: ☐ MBE: ☐ WBE: ☐ SBE: ☐

Vendors registering to conduct business with Jefferson Parish hereby acknowledge that upon bid/proposal submission, vendors agree to comply with all provisions of Louisiana Law as well compliance with the Jefferson Parish Code of Ordinances, Louisiana Code of Ethics as well as applicable Jefferson Parish ethical standards and Jefferson Parish standard terms and conditions. Further, it shall be the duty of every applicant for certification of eligibility for a parish contractor or program to cooperate with the Inspector General in any investigation, audit, inspection, performance review, or hearing pursuant to Jefferson Parish Code of Ordinances Section 2-155.10 (19). By submitting a bid, vendor acknowledges this and will abide by all provisions of the referenced Jefferson Parish Code of Ordinances.

Vendor Contact Name: Demond Crawley	Title: Sales Manager - Government Division
Signature: 	Date: 07/08/2024

Prospective bidders are strongly encouraged to register for our e-procurement web portal. All bids are uploaded onto this portal for review and response. There is no cost to register, view, download and submit bids. For more information on this and other bid information, please visit the Jefferson Parish Purchasing Department webpage located at <http://purchasing.jeffparish.net> or you can directly go to our e-procurement portal at www.jeffparishbids.net. Vendors will be automatically notified of solicitations for commodities which they have registered to receive.

Jefferson Parish uses the National Institute for Governmental Procurement Commodity Codes to notify prospective bidders of solicitations to which they would be interested in. By selecting the appropriate commodity codes and listing them on Page 3 of this application, prospective bidders may be notified of current solicitations. Please go to at <http://purchasing.jeffparish.net> for a complete list of commodity codes and enter in the form below.

PAGE 2 of 3

JOSEPH S. YENNI BUILDING - 1221 ELMWOOD PARK BLVD - SUITE 404 - JEFFERSON, LA 70123 - PO BOX 10242 JEFFERSON, LA 70181-0242
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OFFICE 504.364.2678

EMAIL: PURCHASING@JEFFPARISH.NET

WEBSITE: WWW.JEFFPARISH.NET



JEFFERSON PARISH

DEPARTMENT OF PURCHASING

CYNTHIA LEE SHENG
PARISH PRESIDENT

RENNY SIMNO
DIRECTOR

COMMODITY CODE ENROLLMENT

COMMODITY	COMMODITY DESCRIPTION
725-31	Monitoring, Surveillance and Intrusion Detection Systems, Telecommunications Network
680-87	Surveillance Cameras and Counter-surveillance Equipment and Supplies
838-83	Telecommunication (Internet Protocol) Network Monitoring, Surveillance, Intrusion Detection

Request for Taxpayer Identification Number and Certification

► Go to www.irs.gov/FormW9 for instructions and the latest information.

Give Form to the
requester. Do not
send to the IRS.

1 Name (as shown on your income tax return). Name is required on this line; do not leave this line blank.

Wireless CCTV LLC

2 Business name/disregarded entity name, if different from above

3 Check appropriate box for federal tax classification of the person whose name is entered on line 1. Check only **one** of the following seven boxes.

☐ Individual/sole proprietor or single-member LLC

☐ C Corporation

☐ S Corporation

☐ Partnership

☐ Trust/estate

☒ Limited liability company. Enter the tax classification (C=C corporation, S=S corporation, P=Partnership) ► **C**

Note: Check the appropriate box in the line above for the tax classification of the single-member owner. Do not check LLC if the LLC is classified as a single-member LLC that is disregarded from the owner unless the owner of the LLC is another LLC that is **not** disregarded from the owner for U.S. federal tax purposes. Otherwise, a single-member LLC that is disregarded from the owner should check the appropriate box for the tax classification of its owner.

☐ Other (see instructions) ►

4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3):

Exempt payee code (if any) **N/A**

Exemption from FATCA reporting code (if any) **N/A**

(Applies to accounts maintained outside the U.S.)

5 Address (number, street, and apt. or suite no.) See instructions.

851 International Parkway, Suite 140

6 City, state, and ZIP code

Richardson, TX 75081

7 List account number(s) here (optional)

Requester's name and address (optional)

Print or type.
See Specific Instructions on page 3.

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. Also see *What Name and Number To Give the Requester* for guidelines on whose number to enter.

Social security number

or

Employer identification number

2 7 - 1 8 6 3 9 8 4

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign
Here

Signature of
U.S. person ►

Date ►

Jan 5th / 2024

General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS must obtain your correct taxpayer identification number (TIN) which may be your social security number (SSN), individual taxpayer identification number (ITIN), adoption taxpayer identification number (ATIN), or employer identification number (EIN), to report on an information return the amount paid to you, or other amount reportable on an information return. Examples of information returns include, but are not limited to, the following.

- Form 1099-INT (interest earned or paid)

- Form 1099-DIV (dividends, including those from stocks or mutual funds)
- Form 1099-MISC (various types of income, prizes, awards, or gross proceeds)
- Form 1099-B (stock or mutual fund sales and certain other transactions by brokers)
- Form 1099-S (proceeds from real estate transactions)
- Form 1099-K (merchant card and third party network transactions)
- Form 1098 (home mortgage interest), 1098-E (student loan interest), 1098-T (tuition)
- Form 1099-C (canceled debt)
- Form 1099-A (acquisition or abandonment of secured property)

Use Form W-9 only if you are a U.S. person (including a resident alien), to provide your correct TIN.

If you do not return Form W-9 to the requester with a TIN, you might be subject to backup withholding. See *What Is Backup Withholding*, later.

Solutions and Systems Overview

WCCTV 4G IR Mini Dome +

WCCTV's 4G IR Mini Dome + is a rapid deployment pole-mounted security camera specifically designed to deliver HD mobile video surveillance via 4G LTE with built-in auto-tracking capability.

Standard Features
4G LTE
Auto-tracking
Range 650ft Illumination
4TB SSD
Video Analytics
Universal Mount
Smart Switch
15ft Power Cord
Options
Up to 8TB SSD
Up to 3 Additional Cameras
4G LTE Data-plans 300GB
Up to 3 Additional Cameras



WCCTV 4G Multi Sensor Dome

The WCCTV 4G Multi-Sensor Dome is a rapid deployment pole camera that provides multidirectional video surveillance utilizing 4G LTE video transmission.

Standard Features

4G LTE

360° IR Multi Sensor

4 Views From One Device

4TB HDD

Video Analytics

Universal Mount

Smart Switch

15ft Power Cord

Options

Up to 8TB HDD SSD

Up to 3 Additional Cameras

4G LTE Data-plans 50GB & 300GB

Up to 3 Additional Cameras



WCCTV Surveillance Trailer Range:

The WCCTV Mini Dome Solar Trailer is an autonomously-powered mobile video surveillance unit that can be rapidly installed at practically any location.

Standard Features

20ft Manual Mast

800AWP

Secure Battery Enclosure

2 Camera Bracket

Tilting Draw Bar

2 Camera Bracket set

110V Power Outlet

[6 minute install](#)

Options

750W Solar Array

Fuel Cell Remote Recharge

Tilting Draw Bar

4 Camera Bracket Upgrade

Voice Down Audio Warning System



WCCTV Service

Base Services

Every WCCTV Product comes complete with a Service Package.

The suggested solution includes 6 month service plan that includes services below

Standard Features
Camera Warranty
Trailer Maintenance**
Video Analytics License
Onsite Install (Surveillance Trailers)*
Remote Install (Pole Cameras)*
Remote Training**
Heartbeat Diagnostics***
Smart Switch Management
Remote Tech Support
Remote Footage Retrieval****
Options
Data Plan options: 50GB, 300GB, or COA Options 1 year, 3 years, and 5 years
Data Plan length: 1 year, 3 years, and 5 years
Renewal options length: 1 – 5 years

*Must be prebooked with WCCTV Service team minimum 48 hours' notice

**Must be prebooked with WCCTV Service team minimum 5 days' notice

***Client must request upload of device onto WCCTV Heartbeat / system must have SS device to qualify

****Maximum 1 Hour of footage download per month

Extended Service Plans

You may choose an extended service plan in addition to the Limited Warranty, which is subject to the ESA Terms (defined below):

Options
WCCTV Primary MiniDome ESA (With or Without Airtime): 1 year, 3 years, and 5 years
WCCTV Solar Trailer ESA: 1 year, 3 years and 5 years

*Pricing excludes sales tax at the prevailing rate.