



February 21, 2025

Kortney Woodard, MBA
Director of Administrative Services
Mississippi Gulf Coast Community College
P.O. Box 609
51 Main Street
Perkinston, MS 39573-0609

Subject: MCI Response to Mississippi Gulf Coast Community College RFP – Passenger Bus, RFP-25-01-007

Dear Ms. Woodard,

Leveraging 450 years of combined experience, NFI is leading the electrification of mass mobility around the world. With clean diesel, CNG, hybrid and zero-emission buses and coaches, infrastructure, and technology, NFI meets today's urban demands for scalable smart mobility solutions. Together, NFI is enabling more livable cities through connected, clean, and sustainable transportation.

With over 9,000 team members in nine countries, NFI is a leading global bus manufacturer of mass mobility solutions under the brands **New Flyer**® (heavy-duty transit buses), **MCI**® (motor coaches), **Alexander Dennis Limited** (single and double-deck buses), **Plaxton** (motor coaches), **ARBOC**® (low-floor cutaway and medium-duty buses), and **NFI Parts**™. NFI currently offers the widest range of sustainable drive systems available, including zero-emission electric (trolley, battery, and fuel cell), natural gas, electric hybrid, and clean diesel. In total, NFI supports its installed base of over 105,000 buses and coaches around the world. Together with New Flyer, MCI is home to America's largest and trusted team of bus and coach experts, relentlessly focused on customer care and dedicated to supporting the reliability of your fleet, the resiliency of your operation, and the safety of your passengers.

MCI possesses a proud ninety (90) years legacy of supporting coach operators throughout North America with thousands of coaches in operation. MCI coaches are renowned not only for their aesthetic appeal, but for comfort and reliability. In addition to our numerous MCI owned service centers, the team comprises numerous sales and support personnel throughout North America, including a Regional Technical Solutions Manager assigned to support MGCCC.

Motor Coach Industries, Inc. (MCI) is pleased to submit our proposal for MCI's forty-five-foot (45') model J4500 coach. As requested, MCI's proposal shall remain valid for ninety (90) days from the proposal due date (February 21, 2025). Assuming an award is made on or before March 21, 2025, MCI commits to deliver the proposed coach on/before May 30, 2025. Earlier if possible. Please note that MCI is submitting a qualified proposal, as there are several specifications for which MCI is submitting substitutes which it believes to be equal or superior to the specifications requested (highlighted in yellow on the Preferred Motorcoach Bus Specifications form).



In addition to MCI's cover/transmittal letter (this document), our proposal package consists of the following:

- Table of Contents
- MGCCC Specification Requirements
 - The (MGCCC) specifications of the bus
 - The timeline and manufacturing of the bus
 - The warranty and extended warranty of the bus
 - The available service agreement options of the bus
 - The ability of the business to have cosmetic customizations
 - Acknowledgement of addendum
- General Information About MCI
- MCI J4500 Coach Specifications
- MCI J Series Brochure
- References
- Detailed warranty and maintenance information
- Graphics rendition from previous MGCCC J4500

Thank you for taking the time to consider this proposal. If you have any questions or require additional information, please do not hesitate to contact me.

Respectfully,

Thomas J. Wagner

Thomas J. Wagner

Vice President, Private Sector Sales

M: 847 909-9469

E: tom.wagner@mcicoach.com

CC:

Brent Maitland – MCI

Mike Denny – MCI

Brian Hill – MCI



Table of Contents

- MGCCC specification requirements
 - The (MGCCC) specifications of the bus
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- MCI J Series Brochure
- References
- Detailed warranty and maintenance information
- Graphics rendition from previous MGCCC J4500



MGCCC Specification Requirements



Mississippi Gulf Coast Community College

MGCCC.EDU • 228.896.2536

Mary S. Graham, President

Supported by Harrison, Stone, Jackson and George Counties

January 8, 2025

RETURN TO:

MISSISSIPPI GULF COAST COMMUNITY COLLEGE
DISTRICT PURCHASING OFFICE – HARRISON HALL
PO BOX 609
51 MAIN STREET
PERKINSTON, MS 39573-0609

Instructions to Proposers:

Mississippi Gulf Coast Community College will receive sealed proposals in the District Purchasing Office, Harrison Hall, Perkinston, MS 39573-0609, until **2:00 pm, Friday, February 21, 2025. Next day (overnight) delivery is not guaranteed for Perkinston, MS.**

Proposals will not be considered unless the attached form is used for bidding and required documentation enclosed.

Sealed proposals must be submitted in one of the following ways:

1. Physical document to include (1) one complete signed hard copy and a nonreturnable flash drive of the proposal.

2. Electronic document submitted to the college via Central Bidding at

<https://www.centrauctionhouse.com/rfpc10330-mississippi-gulf-coast-community-college.html>

PROPOSALS SHALL BE FIRM: For ninety (90) days after bid opening date

PROPOSALS SHALL BE FOB: Mississippi Gulf Coast Community College –District Office

MARK ALL ENVELOPES:  **Passenger Bus**
with Title of Bid & Bid No. **RFP No. – 25-01-007**

Please indicate if you are a minority/woman owned business. Yes _____ No X

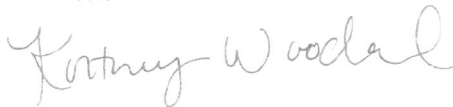
The college reserves the right to accept or reject any and all bids and to waive any informalities in bidding.

Force Majeure Event: If the college is closed for any reason and prevents the opening of bids at the advertised date and time, all bids received shall be publicly opened and read aloud on the next business day that the agency shall be open and at the previously advertised time.

For additional information contact **Kyle Clark, District Office, 51 Main Street, Perkinston, MS, 39573, 601-928-6231**, and/or email to: kyle.clark@mgccc.edu

Sincerely,

Kortney Woodard, MBA
Director of Administrative Services



Enclosures

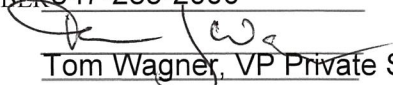
COMPANY Motor Coach Industries

ADDRESS 200 East Oakton Street

Des Plaines, IL 60018

PHONE NUMBER 847-285-2000

Signature


Tom Wagner, VP Private Sector Sales

(Print name)

Print email address: tom.wagner@mcicoach.com

Excelerate

INSPIRING EXCELLENCE, ACCELERATING ACHIEVEMENT

Advanced Manufacturing & Technology Center
10298 Express Drive
Gulfport, MS 39503

The Bryant Center at Tradition
19330 Hwy 67
Biloxi, MS 39532

George County Center
11203 Old Hwy 63 S
Lucedale, MS 39452

Haley Reeves Barbour Maritime Training Academy
1000 Jerry St. Pe' Hwy
Pascagoula, MS 39568

Harrison County Campus
2226 Switzer Road
Gulfport, MS 39507

Jackson County Campus
2300 Hwy 90
Gautier, MS 39553

Keesler Center
500 Fisher Street
Biloxi, MS 39534

Naval Construction Battalion Center
Moreell Building,
Building 60, Rm 227
1800 Dong Xoai Avenue
Gulfport, MS 39501

Perkinston Campus
51 Main Street
Perkinston, MS 39573

West Harrison County Center
21500 B. Street
Long Beach, MS 39560



Mississippi Gulf Coast Community College

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Mary S. Graham, President

Supported by Harrison, Stone, Jackson and George Counties

Addendum #1

January 20, 2025

**RFP – Passenger Bus
RFP-25-01-007**

Attached are the college's revisions to the RFP specifications.

Changes to our document:

- 1) Revised- The vendor Q&A will be held on Wednesday, January 29, 2025. The change is highlighted in yellow.

****Please return signed copy with RFP submission to verify receipt of this addendum to:
Mississippi Gulf Coast Community College**

**Attn: Purchasing Department
P.O. Box 609
51 Main Street
Perkinston, MS 39573-0609**

COMPANY: Motor Coach Industries

200 East Oakton Street

ADDRESS: Des Plaines, IL 60018

PHONE NUMBER: 847-285-2000

SIGNATURE:

PRINT NAME: Tom Wagner, VP Private Sector Sales

Sincerely,

Kortney Woodard, MBA
Director of Administrative Services

Excelerate

INSPIRING EXCELLENCE, ACCELERATING ACHIEVEMENT

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& Technology
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Mary S. Graham, President

Supported by Harrison, Stone, Jackson and George Counties

Addendum #2

February 5, 2025

**RFP – Passenger Bus
RFP-25-01-007**

Attached are the college's revisions to the RFP specifications.

Changes to our document:

- 1) Revised- The RFP opening will occur on February 21, 2025 at 2:00 p.m.
- 2) Revised- The vendor presentations will occur on February 24 – February 28, 2025, if needed. The changes are highlighted in yellow.

****Please return signed copy with RFP submission to verify receipt of this addendum to:
Mississippi Gulf Coast Community College**

**Attn: Purchasing Department
P.O. Box 609
51 Main Street
Perkinston, MS 39573-0609**

COMPANY: Motor Coach Industries

200 East Oakton Street

ADDRESS: Des Plaines, IL 60018

PHONE NUMBER: 847-285-2000

SIGNATURE:

PRINT NAME: Tom Wagner, VP Private Sector Sales

Sincerely,

Kortney Woodard, MBA
Director of Administrative Services

Excelerate

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RFP Objective

It is the objective of this Request for Proposal (RFP) for Mississippi Gulf Coast Community College is to obtain proposals from qualified firms to procure a 56-60 passenger bus for the purpose of transporting college constituents. Mississippi Gulf Coast Community College engages in many trips throughout any given year, placing safety and security of passengers at the highest level.

Mississippi Gulf Coast Community College will be referred to hereafter in the RFP as “MGCCC”. The companies submitting proposals in response to this RFP will hereafter be referred to as “Vendor.” MGCCC shall retain the right to reject any and all proposals.

Our College

Established in 1911, Mississippi Gulf Coast Community College (MGCCC) is currently a multi-campus institution with three traditional main campus locations, four centers, a non-traditional campus without walls the “Community Campus” and the Maritime Training Academy. Located across the four-county district of Harrison, Stone, Jackson, and George counties, MGCCC provides educational and career technical opportunities and workforce partnerships with many of the local industries.

RFP Requirements

The primary objective in the passenger bus is to have a reliable source method of transportation for college groups including athletic teams, performing arts groups, student organizations, college faculty and leadership, and selected community groups. A successful solution will not only encompass the bus itself but will also include the serviceability of the bus, warranty offerings, production timeline, and customization to meet the needs of the college.

Specific Requirements for the RFP are as follows:

1. The specifications of the bus
2. The timeline and manufacturing of the bus
3. The warranty and extended warranty of the bus
4. The available service agreement options for the bus
5. The ability of the business to have cosmetic customizations

RFP Criteria

The following areas will be considered when grading each RFP. The criteria is based on the following items with further detailed requirements within this RFP. Requirements are listed with their respective weights to ensure that a reliable passenger bus solution is selected

1. Specifications of Bus Proposed (20%)
2. Timeline of Delivery (20%)
3. Serviceability and Warranty (10%)
4. Customization (10%)
5. Cost to the Institution (40%)

Preferred Motorcoach Bus Specifications

The passenger bus that is offered must meet the minimum criteria:

Quantity (1): 56-60 Passenger Motorcoach Bus

Including all standard equipment and safety requirements

Model: MCI J4500 or equal

Specifications:

- Cummins X12 with engine brake. 455 hp, 1,550 lb. ft. torque (or equal)
- Allison Gen V transmission with prognostics capability (or equal)
- Synthetic Oil
- Disc Brakes on all axles
- Tires – Firestone ST230 315/80 R22.5 (or equal) Michelin
- Alcoa aluminum wheels
- Enhanced engine diagnostics (MCI Connect)
- Fog Lights
- High Visibility High/Low Beam LED forward lighting
- Auxiliary Heat
- Rear Engine Driven

Passenger/Driver Area Specifications:

- Passenger seat armrests- fold down
- Cup holders on passenger seating
- Retractable footrests
- Seating for 56-60 passengers.
- Amaya A-220 thin back seat for improved passenger space with separate headrest and 3-point seatbelts Amaya Alpha
- Secondary lavatory holding tank
- Driver's Seat- ISRI 6832- 3-point driver seat with seatbelt alarm Recarro
- Wireless Microphone
- 6 15" HD wide screen monitors
- AM/FM Radio, CD and DVD Player
- 110V outlets with USB ports at every passenger seat
- Media panel with HDMI, A/V, and USB + 3.5 mm audio inputs in tour guide area
- Tinted Passenger Windows
- Back up camera included
- Heated Mirrors
- All-Operator and Service/Parts manual included

Color: Navy Blue or White

Timeline and Plan of Manufacturing of Motorcoach Passenger Bus

In an effort to plan for future travel, MGCCC will need an estimated date of delivery of the bus as well as detailed description of the manufacturing process and timeline.

Assuming a purchase order is issued on March 1, 2025, please describe the manufacturing processes that will occur each month. The description should include major manufacturing processes but are not limited to material procurement, fabrication, assembly, and testing. The vendor shall also listed an estimated percentage of completion for each month. Should the manufacturing timeline extend beyond the dates listed below, the vendor shall provide additional dates to meet the needs.

Month	Manufacturing Processes	Percentage of Completion
March 2025		
April 2025		
May 2025		100%
June 2025		
July 2025		
August 2025		
September 2025		

October 2025		
November 2025		
December 2025		
January 2026		
February 2026		
March 2026		
April 2026		
May 2026		
June 2026		

July 2026		
August 2026		
September 2026		
October 2026		
November 2026		
December 2026		
January 2027		
February 2027		

Please provide the estimated date of delivery to MGCCC: May 30, 2025

MGCCC recognizes, that should a purchase order be issued after March 1, 2025 the expected timeline and date of delivery will be adjusted to the date of actual PO issuance.

If the vendor believes there to be any specific delays in production, please describe below:

N/A

Option-Assembled Bus Available for Sale

The college will consider a passenger bus that the vendor has that already assembled and is available for sale. The specifications of the assembled bus must meet the specifications of the bus listed in the "Preferred Bus Specifications". The vendor shall supply full specifications of the assembled bus to include year model, date assembled, and applicable mileage. The college will only consider a new bus for this option. No pre-owned or rebuilt buses will be considered.

Serviceability and Warranty

Serviceability

MGCCC will heavily rely upon the new bus for college travel, requiring the amount of out of service time to be kept at a minimum. To reduce the time out of service, a network of authorized repair centers will need to be available. Any authorized repair center should be able to perform routine maintenance and repairs, major repairs, and any applicable warranty or factory recall related issues.

The passenger bus will be housed on the Perkinston Campus of MGCCC. Based upon the following street address, 51 Main St., Perkinston, MS 39573, please provide the number of manufacturer approved service centers within a 100 mile radius 0.

Please provide the name, address, and phone number of the 3 service centers closest to the Perkinston Campus

Service Center #1	MCI Sales and Service, Inc. 9787 Clifford Drive Dallas, TX 75220 214-366-5900
Service Center #2	MCI Sales and Service, Inc. 200 East Oakton Street Des Plaines, IL 60018 847-285-2000
Service Center #3	MCI Sales and Service, Inc. 14 Harmon Drive Blackwood, NJ 08012 800-262-1287

Service Contract

In order to keep the bus in proper working order, a routine maintenance plan will need to be established, with preventative activities performed on a scheduled basis. If the vendor has a recommended service plan, an overview of the shall be included to include the scope of services offered, the frequency of services, the life of the service contract (years or miles), and the cost of the contract

Warranty

At minimum the passenger shall include a 30 month limited warranty. MGCCC is open to additional extended warranties. Please include documentation with specifications for a 60 month and 120 month warranty if available. All warranty documentation shall include specific parts covered, the length of warranty per part and the warranty.

Aesthetic Customization

MGCCC uses college buses as a marketing and recruitment tool in addition to transportation. The preference of the college is have all buses wrapped with graphics representing MGCCC Athletics, Academic and Career Technical Programs and Student Life.

MGCCC would prefer for the bus to be wrapped and fully ready for use at the time of delivery. If the vendor has the ability to provide this service, please provide an overview of your experience in the aesthetic customization of buses and the types of services you could provide. Please also include any available images of previous buses for which you have utilized these services.

All design work and required graphic files will be provided by MGCCC. Please indicate the date for which all graphic files would need to be submitted to the vendor to successfully wrap the bus by the date of delivery March 30, 2025.

Cost to Institution

Please include the following pricing information:

Item Description	Cost
56-60 Passenger Motorcoach Bus to be manufactured as specified above with included 30 month warranty	MCI's proposal is based on providing a 56 passenger motor coach
(Optional) Bus already constructed and available for delivery.	\$671,000
(Optional) Service Contract	Not available
(Optional) Extended Warranty	5 yr/500k Cummins and Allison extended warranties included
(Optional) Aesthetic Customization Wrap	Included

All pricing shall reflect a turnkey system to include shipping and delivery to Mississippi Gulf Coast Community College, Perkinston Campus, 51 Main Street, Perkinston, MS 39573.

Proposal

General Information

Prospective vendors are to submit sealed proposals to:

Mississippi Gulf Coast Community College
Attn: Purchasing Department
Harrison Hall
51 Main Street
P.O. Box 609
Perkinston, MS 39573

no later than 2:00 p.m. cst, Friday, February 7, 2025. RFPs received after this date and time will be returned to the vendor unopened.

All Proposals are to be clearly marked in the lower left-hand corner with the **RFP Name and RFP Number**. The RFP Vendor's name and address must also be on the outside of the sealed packet.

Submission

Vendor must submit one (1) signed and bound original copy of their proposal along with any technical information and product materials pertinent to the evaluation of the proposal. Proposal is to be tabbed and labeled indicating specific to, and addressing each area of concern contained within this RFP. Vendor must also submit an electronic copy of their entire proposal on a non-returnable flash drive or may submit electronically via Central Bidding. The flash drive is to enable the College to reproduce the Vendor's proposal for the members of our Evaluation committee.

Proposals will be officially received at the MGCCC, Perkinston Campus, Harrison Hall, 2nd Floor Purchasing Department.

Vendor Information

References

The vendor should provide a minimum of two (2) references of customers whose projects comparable in scope to the one presented in this RFP. Please provide customer contact information to include company name, primary contact person, phone number and email address.

RFP Pre-Proposal/Q&A Conference

To facilitate the RFP process for vendors, MGCCC will hold an open video and audio collaboration session using our Cisco WebEx/Telepresence system for vendor Q&A. The session is scheduled for:

- Wednesday, January 22, 2025
 - 10 a.m. until 11 a.m. (cst) – Via WebEx (Details to follow)
 - Meeting invites will be sent from the Director of Administrative Services office to all vendors requesting copies of the RFP.
 - **Note:** *All Q&A from the call will be made available to all vendors.*
- Meeting details:
 - Join meeting in my WebEx Personal Room:
<https://mgccc.webex.com/meet/kortney.woodard> | 805 647 055
 - Join from a video conferencing system or application:
Dial kortney.woodard@mgccc.webex.com
 - You can also dial 173.243.2.68 and enter your meeting number.
 - Join by phone:
[1-415-655-0001](tel:1-415-655-0001) US Toll, Access code: 800 445 682

RFP Timeline

Dates

January 8, 2025
January 15, 2025
January 29, 2025, 10:00 a.m.
January 31, 2025
February 21, 2025, 2:00 p.m.
February 24-28, 2025

Event

1st Advertisement
2nd Advertisement
Pre-proposal Vendor Q&A
Last Day for Vendor Questions
Receive proposals
Vendor Presentations/Q&A if needed

Questions

Forward any questions regarding this solicitation to Kyle Clark, Superintendent of Transportation, Mississippi Gulf Coast Community College, at kyle.clark@mgccc.edu and Kortney Woodard, Director of Administrative Services, at kortney.woodard@mgccc.edu.

Force Majeure. If for any reason the college is closed on the proposal opening day, the college reserves the right to open proposals at the same time, on the first day the college resumes business.

The college reserves the right to reject any and all RFPs if it is in the best interest of the college.

The college reserves the right to waive any informalities.

It is the intention of the college to award this job to one vendor.

The college will accept only new equipment. No factory reconditioned or used equipment will be accepted.

Ownership of Property

Any equipment, reference materials and other items purchased specifically for an agency's order, using an agency's funds, will belong to the College at the conclusion of the order and delivered to the agency placing the order.

Ownership of Documents

All documents, which for purposes of this contract is defined to include but not be limited to reports, plans, subject data ("subject data" is defined as all information, excluding copyrighted material, that is compiled or delivered or specified to be compiled or delivered under this contract), drawings, studies, specifications, memoranda, estimates and computations secured by and for the contractor in the prosecution of this contract shall become and remain the property of the agency placing the order upon termination or completion of the work.

The agency placing the order shall have the right to use such documents (preferably including copyrighted material) for any public purpose without compensation to the contractor, other than as hereinafter provided. Except for its own internal use, the contractor shall not publish or reproduce documents, in whole or in part, in any manner or form, nor shall the contractor authorize others to do so without the written consent of the agency. The agency reserves the right to publish initially all documents. The contractor shall not release or publish any documents without the prior written approval of the agency. Neither the contractor, nor any subcontractor or any agents, employees or subcontractors thereof, shall publish, participate in the publication

of, or make oral presentations regarding any documents, information or material relating to this contract, either during or after the term of this contract, without specific prior written approval of the agency. Any releases to the news media must be approved by and released through the agency.

Intellectual Property Rights

All rights in intellectual property specifically developed or created pursuant to this contract shall be the sole property of the agency placing the order with the Contractor. "Intellectual property" includes all inventions subject to the U.S. Patent System (including but not limited to new processes, materials, compounds, and chemicals), and all creations subject to the U.S. Copyright Act of 1976 (including but not limited to printed material, software, drawings, blueprints, and compilations such as electronic databases).

All copyrightable material created pursuant to the contract shall be considered work made for hire and may be utilized exclusively by the agency. Neither party intends any copyrightable material created pursuant to this contract, together with any other copyrightable material with which it may be combined or used, to be a "joint work" under the copyright laws. If the whole or any part of any such copyrightable material cannot be deemed work made for hire or deemed a joint work, the contractor agrees to assign, and does hereby irrevocably assign, its entire copyright interest therein to the agency and shall execute and deliver such further documents as the agency may reasonably request for the purpose of acknowledging or implementing such assignment.

The contractor hereby agrees that, notwithstanding anything else in this contract, in the event of any breach of this contract by the agency, the remedies of the contractor shall not include any right to rescind or otherwise revoke or invalidate the provisions of this section. Similarly, no termination of this contract by the agency shall have the effect of rescinding the provisions of this section.

Confidentiality

The contractor assures that information and data obtained during the performance of this contract, to include personal facts and circumstances related to students, patients or clients, shall be considered confidential, during and following the term of this contract, and will not be divulged without the agency's written consent and then only in strict accordance with prevailing laws. The contractor shall hold all information provided by the agency as proprietary and confidential, and shall make no unauthorized reproduction or distribution of such material. Upon termination of this agreement and/or within 30 days of receipt of final payment for services, all materials, data, and information in the possession of the contractor, provided to or obtained by the contractor during the performance of this contract and to satisfy the requirements of this contract, shall be provided to the agency in hardcopy and/or electronic form. Except where law allows, the contractor shall not retain hard copies of the material, data and information and all electronic stored material, data and information shall be expunged from equipment and systems retained by the contractor, unless otherwise agreed to in writing by the agency.

The contractor acknowledges and understands that its employees may have access to confidential information, including, but not limited to: Family Educational Rights and Privacy Act (FERPA) and Protected Health Information (PHI) regarding employees, clients/patients, or the public. In addition, the contractor acknowledges and understands that its employees may have access to proprietary or other confidential information or business information belonging to the College. Therefore, except as required by law, the contractor agrees that its employees will not:

- a. Access or attempt to access data that is unrelated to their job duties or authorization;

- b. Disclose to any other person or allow any other person access to any information related to the College, or any of its facilities that is proprietary or confidential and/or pertains to employees, students, patients, or the public. Disclosure of information includes, but is not limited to, verbal discussions, FAX transmissions, electronic mail messages, voice mail communication, written documentation, "loaning" computer access codes and/or another transmission or sharing of data.
- c. Disclose of Protected Health Information (PHI) in violation of Health Insurance Portability and Accountability Act (HIPAA) regulations.

The contractor understands that the College and its employees, clients/patients, or others may suffer irreparable harm by disclosure of proprietary or confidential information and that the College may seek legal remedies available to it should such disclosure occur. Further, the contractor understands that violations of this clause may result in contract default.

Background Checks

The College may make such reasonable investigations as deemed proper and necessary to determine the ability of the RFP Vendor or Contractors to perform the contract. ***Such investigations may include but are not limited to fingerprint-based criminal history background checks, credit checks, legal residence checks, or proof of US citizenship.*** The RFP Vendor or Contractors shall furnish to College all such information and data for this purpose as may be requested. The College further reserves the right to reject any RFP or proposal if the evidence submitted by, or investigations of, such RFP Vendor or Contractors fails to satisfy the College that such RFP Vendor or Contractors is properly qualified to carry out the obligations of the contract and to complete the work/furnish the services contemplated therein.

Educational or Promotional Discount

The contractor shall extend any special educational or promotional sale prices or discounts immediately to the College during the term of the contract. Such notice shall also advise the duration of the specific sale or discount price.

Data Theft

The Contractor assures that any and all personal information and data obtained as a result of performing contractual duties associated with this contract shall be held in strict confidence. Such information shall not be divulged without written permission from the individual and MGCCC.

- a. All personal information whether electronic or hard copy shall be stored in a manner that will prevent intrusion and theft by unauthorized persons.
- b. All intrusions or suspicions of intrusion into files containing personal information shall be reported to the college and proper authorities within 24 hours of detection or suspicion.
- c. All remedies suggested by the Contractor shall be approved by the Agency prior to being implemented.
- d. Data thefts occurring due to Contractor errors, omissions, or oversights are the financial responsibility of the Contractor. This responsibility includes the cost of remedy.



General Information About MCI



The MCI difference.

You work hard to take your business as far as it can go. And we work hard to take it beyond. MCI responds to your needs. We've gone over our coaches to make sure that they're better than ever, boosted our parts availability, strengthened our warranties and examined all of the ways we can go the extra mile to serve you better. And that means there's never been a better time to choose MCI.

Quality

We don't just make more coaches than anyone else on the market. We build in more quality, from the sturdy steel frame to the finishing details.

Reliability

Many of our coaches have logged a million miles or more. And our Emergency Roadside Assistance program assures you'll never have to go it alone.

Aftermarket Services

MCI brings together a powerful network of MCI and affiliated service centers, parts professionals, technical support and more, with one go-to person—your Regional Parts Manager—to make sure your ownership experience is smooth sailing all the way.

Comfort

When we design a coach, we put ourselves in our passengers' position.

Parts Availability

We offer the industry's largest inventory of MCI and other parts, with convenient online ordering.

90-Year Legacy

Harry Zoltok turns his Winnipeg repair shop into the laboratory for the future of coach travel. He sketches his first vehicle design, an 11-passenger body on a Packard chassis, on the factory floor. His small manufacturing company, Fort Garry Motor Body and Paint Works, finds itself on the cusp of a new mass transportation industry.

MCI delivered its first coach in 1933 and is now the leading coach manufacturer in North America, with fabrication, manufacturing, and service centers in the United States and Canada. We continue building on our 90-year legacy of innovation to deliver innovative, quality-driven and reliable mobility solutions and technology that meets the demands of communities today, and into the future.

Today

MCI is a subsidiary of [NFI Group Inc. \(NFI\)](#) and is North America's public and private market motor coach leader. MCI is North America's public and private market motor coach leader. Products include the luxury [J-Series](#) (an industry best-seller for over a decade), the workhorse [D-Series](#), and the brand new zero-emission luxury and commuter coaches: the battery-electric [J4500 CHARGE™](#) and [MCI D45 CRT LE CHARGE™](#). With nearly 30,000 MCI coaches on the road, MCI also provides maintenance, repair, 24-hour roadside assistance, parts, and technician training through the industry's only Automotive Service Excellence (ASE) accredited [MCI Academy](#).



Leveraging 450 years of combined experience, [NFI](#) is leading the electrification of mass mobility around the world. With zero-emission buses and coaches, infrastructure, and technology, NFI meets today's urban demands for scalable smart mobility solutions. Together, NFI is enabling more livable cities through connected, clean, and sustainable transportation. NFI EVs have collectively travelled 115 million zero-emissions miles and continue to decrease the carbon footprint of transportation while delivering clean, safe, quiet mobility.

With 7,700 team members in ten countries, NFI is a leading global bus manufacturer of mass mobility solutions under the brands [New Flyer®](#) (heavy-duty transit buses), [MCI®](#) (motor coaches), [Alexander Dennis Limited](#) (single and double-deck buses), Plaxton (motor coaches), [ARBOC®](#) (low-floor cutaway and medium-duty buses), and [NFI Parts™](#). NFI currently offers the widest range of sustainable drive systems available, including zero-emission electric (trolley, battery, and fuel cell), natural gas, electric hybrid, and clean diesel. In total, NFI supports its installed base of over 100,000 buses and coaches around the world.

MCI Key milestones.

- 1933** Fort Garry Motor Body and Paint Works built its first coach in Winnipeg, Manitoba
- 1984** Offers wheelchair lifts on its vehicles; first coach manufacturer to do so
- 1997** Introduces the E4500 luxury coach
- 2000** MCI launches The Parts Store, later renamed NFI Parts, and the 24/7 Emergency Roadside Assistance Program ("ERSA")
- 2001** Introduces the J4500 coach
- 2004** J4500 becomes the industry's best-selling coach
- 2017** Unveils breakthrough MCI D45 CRT LE fully-accessible commuter coach
- 2018** Debuts its 35-foot J3500 coach
- 2021** Unveiled the J4500 CHARGE™, MCI's battery-electric zero-emission luxury coach
- 2021** Unveiled the D45 CRT LE CHARGE™, MCI's battery-electric zero-emission commuter coach
- 2021** MCI Academy named to fifth consecutive ATMC National Excellence in Training Award
- 2022** MCI celebrates production of 10,000th luxury J4500 coach



MCI J4500 Coach Specifications



Exhibit B

Date: 10/24/2024

Spec #: C-18847

Quantity: 1
Customer #

J26-FT-07

Customer Order #

MCI J4500 (MY2026)

Feature/Option #	Feature/Option Title	Qty
<u>Standard Features</u>		
Standard	Semi-monocoque low-corrosion stainless steel frame	1
Standard	Composite exterior body panels	1
Standard	Sedan style entrance door	1
Standard	Front & rear energy absorbing bumpers	1
Standard	Double glaze side sash for driver's & entrance doors	1
Standard	MCI exclusive spiral entrance stairway with aluminum step nosing	1
Standard	3-point driver seat	1
Standard	Scissor style powered windshield blinds	1
Standard	Keyed alike exterior door locks	1
Standard	First aid kit	1
Standard	Chemical lavatory with Granicote interior finish	1
Standard	Heavy duty SST ball lavatory dump valve	1
Standard	Additional air vent in LH front parcel rack for driver	1
Standard	Additional conditioned air vent into lavatory	1
Standard	Electric baggage door locks	1
Standard	Flat composite baggage bay floors	1
Standard	Provisions for destination sign	1
Standard	Bendix ADB22X disc brakes	1
Standard	Unitized Wheel End (UWE) bearings on all axles	1
Standard	ZF independent front and tag axle suspension system with premium Sachs shocks and wide stance drive axle suspension system	1
Standard	MCI Dynamic Suspension System (MDSS), includes full high/low rise & kneeling features	1
Standard	Variable assistance power steering	1
Standard	Steerable tag axle (passive)	1
Standard	Tag unload feature (electric)	1
Standard	Tag dump feature (manual)	1
Standard	Maintenance air supply located at the front and rear of coach	1
Standard	Doga electric windshield wipers	1
Standard	200 gallon diesel tank	1
Standard	15 gallon DEF tank	1
Standard	Bitzer A/C compressor	1
Standard	R134a refrigerant	1
Standard	Brushless evaporator and condenser motors	1
Standard	Standard Electronic manuals only (Thumb Drive)	1
Standard	Automatic Traction Control System (ATC)	1
Standard	SmarTire Tire Monitoring System	1
Standard	Electronic Stability Program (ESP)	1
Standard	Amerex Fire Suppression System	1

Customer Initials: _____ Date: _____

Spec #: C-18847

Printed by Lynn Marzullo on:
10/24/2024



Standard	6-channel Antilock Braking System (ABS)	1
Standard	Digital Wheel End Sensing system (DWES)	1
Standard	Parcel Rack Tether System	1
Standard	3-Point Passenger Seat Belts (FMVSS210)	1
Standard	Rollover standard compliance (FMVSS 227)	1
Standard	Parker-Vansco Multiplexing System	1
Standard	Continental Multi-Function Instrument Panel	1
Standard	REI Entertainment system including DVD and six 15" wide screen HD monitors	1
Standard	12V power supplies in driver's area & parcel rack	1
Standard	LED interior spot lights	1
Standard	Swing-out cooling package with E-Fan system	1
Standard	Dual Delco 55SI 250 Amp brushless alternators	1
Standard	Exterior LED lighting includes; headlights, fog lamps, turning indicators, marker/clearance, brake, reverse, and daytime running lights (DRL)	1
Standard	LED baggage bay lights	1
Standard	Electronic cruise control	1
Standard	Progressive engine brakes (2/4/6 cylinder)	1
Standard	Back-up alarm	1

Coach Dimensions

Overall length:	45.58 ft/13.80 m
Wheelbase:	315 in/8.00 m
Overall width:	102 in/2.59 m
Height to roof hatches:	140.75 in/3.58 m
Front overhang:	78.25 in/1.98 m
Rear overhang:	101.25 in/2.57 m
Turning radius:	41 ft/12.5 m
GVWR:	54,000 lbs/24,494 kg
Front GAWR:	17,000 lbs/7,711 kg
Drive GAWR:	23,000 lbs/10,433 kg
Tag GAWR:	16,500 lbs/7,484 kg

Certifications / Compliances

1.00.102	ENGINE CERTIFICATION – EPA CERTIFIED WITH EPA ONLY WARRANTY	1
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Engine & Engine Accessories

1.01.309	CUMMINS X12 11.8 L, 410 HP, 1450 FT- LB ENGINE	1
1.02.503.5	CUMMINS EXTENDED COVERAGE PROTECTION PLAN - X 12 ENGINES TERMS - [5 YEARS / 500,000 MILES IS PROVIDED SOLELY BY CUMMINS INC. AND SUBJECT TO TERMS AND CONDITIONS, PROVISIONS, AND LIMITATIONS SET FORTH IN THE CUMMINS EXTENDED COVERAGE PLAN. THE DIESEL PARTICULATE FILTER IS NOT INCLUDED IN THE CUMMINS EXTENDED COVERAGE PLAN. MCI'S OBLIGATION IS LIMITED TO PURCHASING THE COVERAGE FROM CUMMINS, INC. ON BEHALF OF BUYER. SEE CUMMINS EXTENDED COVERAGE PLAN (PLAN 1 BULLETIN 5600686)	



1.02.508.3	CUMMINS EXTENDED COVERAGE: AFTERTREATMENT COVERAGE FOR X 12 ENGINES 5 YEARS / 1 500,000 MILES IS PROVIDED SOLELY BY CUMMINS INC. AND SUBJECT TO TERMS AND CONDITIONS, PROVISIONS, AND LIMITATIONS SET FORTH IN THE CUMMINS EXTENDED COVERAGE PLAN. MCI'S OBLIGATION IS LIMITED TO PURCHASING THE COVERAGE FROM CUMMINS, INC. ON BEHALF OF BUYER. SEE CUMMINS EXTENDED COVERAGE PLAN (BULLETIN 3381454)	
1.02.608	ENGINE BLOCK HEATER	1
1.02.804	EBERSPAECHER HYDRONIC M12 - 42,000 BTU AUXILIARY HEATER (CARB CERTIFIED)	1
STANDARD	PLASTIC FUEL TANK	1
GOVERNOR	GOVERN SPEED - 72 MPH	1

Transmission & Transmission Accessories

2.01.101	ALLISON B500 GEN VI AUTOMATIC TRANSMISSION WITHOUT RETARDER	1
2.03.101	ALLISON TRANSMISSION B500 INTERCITY/TOUR EDGE LEVEL I EXTENDED COVERAGE I PROVIDING A TOTAL OF FIVE (5) YEARS PROVIDED SOLELY BY ALLISON TRANSMISSION AND SUBJECT TO TERMS AND CONDITIONS, PROVISIONS, AND LIMITATIONS SET FORTH IN THE ALLISON TRANSMISSION EDGE EXTENDED COVERAGE PLAN. MCI'S OBLIGATION LIMITED TO PURCHASING THE COVERAGE FROM ALLISON TRANSMISSION ON BEHALF OF BUYER. REFERENCE ALLISON TRANSMISSION PUBLICATION NUMBER SE5410EN (2006/07). WITHOUT RETARDER	
2.03.302.1	TES-668 SYNTHETIC TRANSMISSION OIL FOR B500	1

Axle Ratios & Axle Accessories

3.01.110	REAR AXLE - RATIO 3.54:1	1
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Wheels, Wheel Accessories & Tires

3.03.106	ALCOA HUB PILOTED WHEEL POLISHED BOTH SIDES FINISHED IN 22.5 X 9.00 WITH A 9 DURABRITE FINISH	
3.04.403	FACTORY SUPPLIED TIRES - MICHELIN XZA-2 ENERGY, SIZE: 315/80 R22.5,"L" - RATED, MAX 75 9 MPH	

Seating & Trim

4.01.2703	56 PASS - AMAYA ALPHA MODEL PASSENGER SEATS W/3 POINT BELTS	1
4.02.99.10	ALPHA MCI UPHOLSTERY	1
4.02.112	SELF-RETRACTING FOOTRESTS	52
4.02.127.1	SEAT AISLE LIGHTS TO BE BLUE LED	1

Passenger Accessories

4.03.103	HOSTESS TABLE - ROAD SIDE	1
4.03.104	HOSTESS TABLE - CURB SIDE	1

Driver Seat & Driver Seat Options

4.04.TBA	NON-STANDARD DRIVER'S SEAT SELECTION	1
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Interior Colors & Patterns

Please refer to section "Selected Upholstery / Fabrics" for details regarding upholstery.

**Upholstery Options - Rear Interior**

4.06.500 REAR INTERIOR FABRIC 1

Interior Flooring

4.07.202 WHITE STANDEE AREA 1
4.07.212 WHITE STEP NOSING 1
4.07.422 ALTRO FLOORING 1
4.07.422.003 FLOORING COLOR - ALTRO MANOR OAK TFWSA2216F 1

Lavatory & Lavatory Accessories

5.01.202 CHEMICAL TYPE LAVATORY WITHOUT WASH BASIN 1
5.02.106 AUXILIARY LAVATORY RETENTION TANK 1

Audio / Video Options

5.03.114 AM/FM/CD/DVD TUNER, REI 1
5.03.224 BACK-UP CAMERA 1
5.03.236 SIX 15" 16:9 ASPECT RATIO HD LCD MONITORS, REI 1
5.03.237 MEDIA PANEL, REI 1

Parcel Rack Options

5.04.101 PARCEL RACK DOORS 1

Miscellaneous Interior

5.05.101 PASSENGER SIDE WINDOW BLINDS 1

Wheelchair Lift

STANDARD WITHOUT WHEELCHAIR LIFT 1

Sash & Glass

6.02.102 DOUBLE GLAZED SIDE PASSENGER SASH 1

Miscellaneous Exterior Accessories

6.05.101 MIRRORS, BLACK 1

Paint & Lettering

6.07.107 ALL WHITE PAINT SCHEME (N5793) 1
STANDARD EXTERIOR PAINT - WITHOUT CLEAR COAT 1

Decals - Interior & Exterior

STANDARD SEAT RESERVATION MARKERS - ENGLISH/SPANISH/FRENCH - SHIPPED LOOSE 1
6.08.109 EMERGENCY EXIT DECALS - ENGLISH/SPANISH 1
6.08.112 LAVATORY DECALS - ENGLISH/SPANISH 1
6.08.203 VIN PLATE - US 1
6.08.209 WITHOUT EXTERIOR FLEET NUMBER(S) & LEGAL LETTERING 1

**Instrumentation**

7.02.102 IMPERIAL GAUGES - USA 1

Interior Lighting

7.03.109 LED HANDRAIL LIGHTING 1

7.03.110 LED STEPWELL LIGHTING 1

Exterior Lighting

7.04.104 CONVERSION STYLE DOCKING LAMPS IN REAR FENDERS 1

STANDARD CONVERSION STYLE FRONT CORNERING LAMPS 1

STANDARD LED HEADLIGHTS 1

7.04.108 DRIP RAIL MOUNTED LED OVERHEAD LIGHTING 1

Electrical & Miscellaneous Electrical Accessories

7.05.112 SECURITY START FEATURE W/ROCKER IGNITION (STEPWELL LIGHT) 1

7.05.128 POWER OUTLETS W/110 VOLT DUPLEX PLUGS AND TWO USB PORTS AT ALL SEATS LOCATIONS, 1
W/4000 WATT INVERTER/BATTERY CHARGER INSTALLED IN BATTERY COMPARTMENT

7.05.131 NFI CONNECT TELEMATICS SYSTEM 1

Air Recirculation

8.02.103 AUXILIARY PARCEL RACK A/C 1

Additional Standard Features & Equipment

9.01.101 AMEREX FIRE SUPPRESSION IN ENGINE COMPARTMENT 1

9.01.202 SMARTIRE TIRE PRESSURE MONITORING SYSTEM 1

Delivery Location

10.01.101 DELIVERY TO DES PLAINES, IL 1

STANDARD MANUFACTURING SITE - FTG ONLY BUILD 1

Vehicle Key Code

Key Code: FA0917/33145

User Defined Specials

ES4.01.3015 PASSENGER SEATS - J4500, J4500E, J3500 COACHES 1

ES4.06.108 FABRIC ON INTERIOR PANELS OF COACH 1

ES6.05.213 CUSTOMER SPECIFIC KEYLOCK INSTALLATIONS 1



ES6.08.300	ELECTRICAL DECALS FRT/REAR JBOXES, BATT COMPT	1
ES7.05.194.2	PARKER MUX COACH PROGRAMMING	1
Special-1	ES7.04.113.4 - ADDITIONAL DRIP RAIL STYLE LIGHTS (2) TO BE MOUNTED ON THE DRIP RAILS AS CLOSE AS POSSIBLE TO ENTRANCE DOOR AND FRONT J-BOX DOOR, TO ACTIVATE WHEN ENTRANCE DOOR IS OPEN.	
Special-2	ES7.03.122 - PROVISION TO CHANGE THE COLOUR OF INDIRECT CEILING LIGHTS AFTER THE 1 FACTORY DELIVERY. NOTE: THIS INSTALLATION WILL INCLUDE THE REQUIRED B-POST HARNESS ONLY. NOTE: DOES NOT INCLUDE STEPWELL, GRAB HANDLES OR UNDER SEAT LIGHTS.	
Special-3	PSA - Passenger seat info - horizontal ribs in center of seat backrest & cushion to match fabric.	1
Special-4	PSA - Delete passenger seat window side armrests.	1
Special-5	ES4.04.407.2 RECARO ERGO M3PT (AM80) AIR RIDE DRIVER'S SEAT W/INTEGRAL 3-POINT BELT 1 WITH RH AND LH PLASTIC ARMRESTS.	
Special-6	ES5.03.276 - Provisions to add Brigade 360 Degree camera after factory delivery.	1



Selected Upholstery / Fabrics

Upholstery Locations

Passenger Seats

Headrest Face:
Headrest Side Boxing:
Cushion and Back Center:
Cushion and Back Outside:
Side Boxing:
Back Panel:
Seat Piping:
Luxury Internal Area:
Double Stitching:
Diamond Stitching:

Selected Upholstery

Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Sticks Blue Ink 85/15 60201
Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Lux Blue 57101
No Seat Piping
No Luxury Upholstery
Blue Thread
No Diamond Stitching

Driver's Seat

Headrest:
Cushion & Back - Center:
Cushion & Back - Outside:
Side Boxing:
Back Panel:

Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Bravia Verona Azul Oscuro 1434966
Bustextil Bravia Verona Azul Oscuro 1434966
Standard Black Plastic

General Interior

Entrance Door:
Front Dash Insert:
Front Side Modesty Panels:
Passenger Side Modesty Panels:
Parcel Rack Fabric (Underside):
Sidewall:
Ceiling:

Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Morbern Vinyl Wave WV-209

General Interior - Rear

Lavatory Door:
Curb Side Lavatory Wall:
Rear Enclosure Panel:

Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501
Bustextil Companion Pes Blue KDK/Navy Lite 50501

Flooring

Interior Flooring:

Altro Flooring
Manor Oak TFWSA2216F





MCI J Series Brochure



MCI® J-Series

Leading the industry in comfort
and reliability.



With impressive styling and high performance,
MCI's industry-leading J-Series coaches will
take your business everywhere it needs to go
and make your fleet more versatile than ever.

The J4500 and J3500 models are built on a shared design platform, keeping electrical and HVAC systems, axles/brakes/suspension, and most frame and body components common. Both models interiors have been created with longtime collaborator BMW Group's Designworks. The upgraded ambiance impresses.

Models.

Available in clean-diesel and battery-electric configurations.



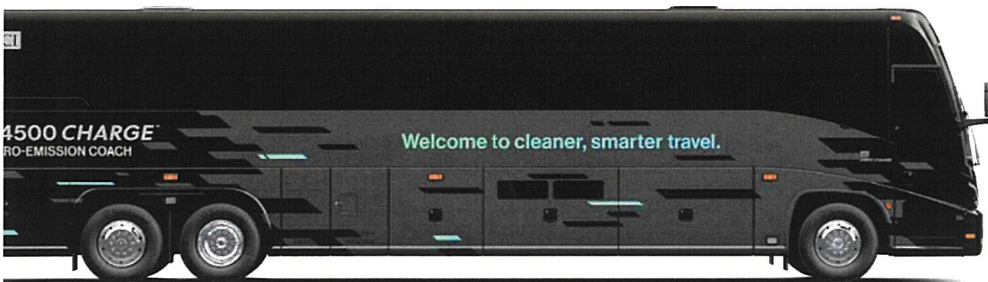
J4500

The MCI J4500 offers the industry's largest interior floor space providing best-in-class legroom and comfortable seating for up to 60 passengers.



J3500

The MCI J3500 offers comparable comfort for smaller groups, creating a more intimate level of luxury with seating for up to 44 passengers.



J4500 CHARGE™

The J4500 CHARGE zero-emission, battery-electric coach leverages EV technology from New Flyer and delivers 230 + miles of range and enhanced safety features.

Low + zero-emissions.



Zero-emission

The J4500 CHARGE battery-electric coach offers zero-emissions and delivers high-capacity coach transportation.



Low-emission

The clean-diesel J4500 and J3500 coaches comply with EPA low emission standards. On a per passenger basis, our clean-diesel coaches offer lower emissions than any current hybrid car.

Unique features, reliable benefits.

- ✓ LED lighting and optional upgraded seating, trim packages, RGB color lighting, and rear window further enhances the interior's ambiance.
- ✓ A full stainless-steel frame resists the elements and provides dependable long-term structural integrity.
- ✓ Integrated instrument panel and dash for improved functionality, ergonomics, aesthetics and reduced driver distraction.
- ✓ Proven, robust electrical system with real-time on-board diagnostics.



Repositioned engine air intake reduces the noise level in the cabin.



Electric cooling fan system improves reliability and fuel efficiency by more than 3%.



Comprehensive 30-month unlimited mileage warranty with Super 60 extended warranty.



Seating + lighting.

MCI offers fabrics, trims and flooring options that allow operators to customize the coach's interior. Two carefully chosen amenity levels offer operators a choice, including additional options for customization.

Lighting — Cabin (LED)

Center Ceiling Indirect Ambient Lighting

White

Color

No (standard)

Ambient Lighting on Outside of Aisle by Parcel Rack (Strip)

N/A

Color

Yes (white)

Main Cabin Center Aisle Lights

Puck (white/blue)

Puck (white only)

No (standard)

Window Side Ambient Lighting

N/A

Color

Yes (white)

Under Seat Aisle Lighting

Blue

Color

No (standard)

Lighting — Entry (LED)

Handrails (Front & Rear)

White

Color

Yes (white)

Right and Left Side Entryway

White

Color

No (standard)

Step Tread Lighting

White

Color

Yes (white)

RGB Lighting Option

No

Yes

Yes

Seating

Seat Type

Amaya A-220 or Sigma

Amaya Sigma, Kiel 2050 or 1020

Yes

Seat Fabric

Coordinated

Coordinated

Yes

Leather Headrest

Yes

Yes

Yes

Leather Sidebolster

No

Yes

Yes

Leather Piping

No

Yes

Yes

Driver Seat

Coordinated

Coordinated

Yes

Cabin Trim

Flooring

Choice Std/Wood

Wood

Yes

Parcel Rack Doors

Yes

Wood-grained/carbon fiber

Yes

Entry Trim

Flooring

Coordinated with cabin

Coordinated with cabin

Yes

Left and Right Side Panels

Coordinated fabric

Coordinated fabric

Yes

Left and Right Side Panel Trim and Entrance Door Panel

Coordinated

Wood-grained, coordinated with P/R

Yes

Note: Packages are not mandatory. Customer-specific choices of seating, fabric, flooring, and other a la carte options are permitted.





The scissor-style front window blinds recess into the redesigned front cap and blend aesthetically with the parcel racks to improve the panoramic view for passengers.



The optional tempered glass emergency hatch becomes another source for natural light.



Illumination on the spiral stairway and revised handrail design enhances safety. Optional RGB illumination provides an impressive experience for passengers.

Trim level packages.

The interior cabin can be customized to satisfy individual business preferences and branding goals. Start with a preselected, color coordinated seat, fabric and flooring design and add accessories as desired, or custom design a coach to suit a specific need.



Six 15" wide-screen HD monitors with new A/V system (four monitors on the J3500).



Updated rear cross seat area can accommodate mini galleys and other customer-specific design needs.



An optional media panel, developed for easy tour guide access, allows USB charging and HDMI input to play computer content over the monitors.

1. Full fabric luxury interior with custom trim available
2. Standard LED indirect ceiling lighting
3. Standard LED spot lights
4. Optional LED window lighting
5. Optional LED strip lighting
6. Optional tempered glass roof hatches
7. Best-in-class parcel rack space with redesigned doors and enhanced finish options
8. Adjustable passenger modules with LED integrated seatbelt signs
9. MCI exclusive theatre-style tiered seating in the first three rows provides exceptional passenger views

10. Integrated center aisle ramp improves ease of entry and exit
11. Contemporary seating options available with or without integrated headrests
12. Optional rear window
13. Reconfigured lavatory



Impress passengers with customizable entry door welcome light.

Reliable service and support.

MCI service and support delivers a relationship-driven and responsive approach to customer care.



Comprehensive support that includes in-field expertise, technical call center and 24/7 roadside assistance.



Customizable programs to fit your financial needs through NFI Financial Solutions™.



MCI Service Centers are where you'll find all the help you need including routine maintenance and warranty to complex troubleshooting.



Ongoing technical training from the industry's only Automotive Service Excellence (ASE) accredited MCI Academy technician training center.



Parts support from NFI Parts®, North America's largest bus and motor coach parts supplier.

Safety.

MCI is committed to developing and adopting the technologies that benefit operators, drivers and passengers with the highest possible level of safety. The J-Series offers:



Three-point passenger seatbelts.



Tire Pressure Monitoring Systems (TPMS).



Electronic Stability Control (ESC).

High tech safety systems.

- ✓ Patented Digital Wheel End Sensing (DWES) systems help measure wheel end temperatures and monitor individual wheel ends for potential issues.
- ✓ Optional next-generation 360° Camera provides a bird's-eye view around the entire coach to significantly aid vision while maneuvering at low speeds.
- ✓ Collision mitigation technology includes stationary object detection and lane departure warnings.
- ✓ Automatic fire suppression.

Advanced Driver Assistance Systems

MCI also leads in Advanced Driver Assistance Systems (ADAS) as the first North American coach manufacturer to offer Bendix Wingman Fusion adaptive cruise control/collision mitigation system. The system includes a windshield-mounted, forward-facing camera, plus a radar unit mounted in the front bumper. Coupled with advanced object recognition software, the system is able to identify both moving and stationary vehicles as well as lane markers and roadway signage in real-time.

Bendix Fusion offers the following enhanced functionality:



Stationary Vehicle Braking (SVB) uses radar, a forward facing camera and vehicle recognition software to identify and react to potential hazards.



Lane Departure Warning (LDW) tracking can recognize lane markers and issue a warning on the instrument panel if the vehicle begins to drift into another lane.



Traffic Sign Recognition (TSR) identifies common road signs, such as speed limit signs.



MCI J-Series model specification highlights.

Legend

S	Standard in basic coach
O	Optional addition in basic coach
YES	Typically included in trim level or option package
NO	Typically not included in trim level of option package
NEW	Featured or new addition
UPDATED	Featured or updated addition

Safety and Security

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Bendix® ESP (Electronic Stability Program)	S	S	S	S	S	S		
Bendix® Wingman Fusion System with Adaptive Cruise Control and Collision Mitigation Functionality	O	O	NO	NO	YES	YES	New	New
Integrated tire-pressure monitoring system with always-on sensors	S	S	S	S	S	S		
Amerex fire-suppression system and engine compartment fire detection	S	S	S	S	S	S		
Digital Wheel End Sensing (DWES) to detect wheel end faults	S	S	S	S	S	S		
FMVSS 210 load compliant seat track and mounting system with infinite adjustability	S	S	S	S	S	S		
Frameless single pane passenger windows with laminated safety glass and dual-latch emergency release mechanism	S	S	S	S	S	S		
Frameless dual pane passenger windows with tempered / laminated safety glass and dual-latch emergency release mechanism	O	O	YES	YES	YES	YES		
Spare tire compartment roller	S	S	S	S	S	S		
Side-view cameras integrated into mirror head	O	O	NO	NO	NO	NO		
360° camera system	O	O	NO	NO	YES	YES	New	New
500 GB digital recording system (4 exterior cameras) or 1 TB DVR (4 interior & 4 exterior cameras)	O	O	NO	NO	YES	YES	New	New

Powertrain and Economy

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Cummins X12 w/engine brake, 410 hp, 1,450 lb-ft torque	S	N/A	S	N/A	S	N/A	New	
Cummins X12 w/engine brake, 455 hp, 1,550 lb-ft torque	O	N/A	O	N/A	O	N/A	New	
Cummins L9 w/engine brake, 350 hp, 1,150 lb-ft torque	N/A	S	N/A	S	N/A	S		
Allison Gen V transmission with prognostics capability	S	S	S	S	S	S		
Fuel economy optimized rear axle ratios delivering up to 19% better fuel economy in certain configurations	S	S	S	S	S	S		
NFI Connect™ option for enhanced engine diagnostics	O	O	YES	YES	YES	YES	New	New
Relocated engine air intake system including standard pre-filter / water separator and enhanced engine compartment service lighting	S	S	S	S	S	S	New	New

Handling, Ride and Braking

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Independent front suspension system with labyrinthically sealed unitized wheel ends now rated at 17,000 lbs	S	N/A	S	N/A	S	N/A	Updated	
Independent front suspension system with labyrinthically sealed unitized wheel ends rated at 14,500 lbs	N/A	S	N/A	S	N/A	S		Updated
Drive axle rated at 23,000 lbs and independent suspension tag axle rated at 16,500 lbs	S	N/A	S	N/A	S	N/A		
Drive axle rated at 27,500 lbs	N/A	S	N/A	S	N/A	S		
Bendix® all-wheel ADB 22X™ disc brakes	S	S	S	S	S	S		
Leather-wrapped tilt and telescoping steering wheel with integrated controls and ZF variable ratio steering	S	S	S	S	S	S		
Wide-ride suspension system with SACHS Shocks	S	S	S	S	S	S		
Passive rear steering system provides amazingly tight 40' 11" turning radius	S	N/A	S	N/A	S	N/A		

Exterior

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Semi-monocoque low-corrosion stainless steel body	S	S	S	S	S	S		
Fiberglass composite front and rear caps, exterior skin and baggage doors with electric locks	S	S	S	S	S	S		
Improved double sealed, air-operated entrance door with integrated rub rail	S	S	S	S	S	S		
Fog lamps with impact resistant polycarbonate lenses	S	S	S	S	S	S		
Hub-piloted steel wheels, 22.5 x 9.0	S	S	S	S	S	S		
Alcoa aluminum wheels now with more durable coating, 22.5 x 9.0	O	O	YES	YES	YES	YES		
BF Goodrich ST230 tires 315/80 R22.5, L-rated are the new basic tires. Firestone are optional.	S	S	S	S	S	S		
Drip rail lighting	O	O	YES	YES	O	O	New	New

MCI J-Series model specification highlights.

Legend

S	Standard in basic coach
O	Optional addition in basic coach
YES	Typically included in trim level or option package
NO	Typically not included in trim level of option package
NEW	Featured or new addition
UPDATED	Featured or updated addition

Passenger Interior, Appointments and Convenience

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Best-in-class interior passenger space with comfortable seating for up to 60 passengers with or without WCL	S	N/A	S	N/A	S	N/A	New	
Best-in-class interior passenger space with comfortable seating for up to 44 passengers with or without WCL	N/A	S	N/A	S	N/A	S		New
Amaya A-220 thin-back seat for improved passenger space, with separate headrest and integral 3-point seatbelts (56 passenger std)	S	N/A	S	N/A	S	N/A	Updated	
Amaya A-220 thin-back seat for improved passenger space, with separate headrest and integral 3-point seatbelts (40 passenger std)	N/A	S	N/A	S	N/A	S		Updated
Kiel 2050 or 1020 seating featuring modern styling with integrated headrest and integral 3-point seatbelts	O	O	NO	NO	YES	YES	Updated	Updated
Amaya Sigma or GT seating featuring modern styling with integrated headrest and integral 3-point seatbelts	O	O	NO	NO	YES	YES	Updated	Updated
Larger driver side rear transom window with over 500% more viewing area	S	S	S	S	S	S	New	New
Chemical lavatory without wash basin	S	S	S	S	S	S		
Secondary lavatory holding tank	O	O	YES	YES	YES	YES		
MCI-exclusive spiral entrance stairway with ergonomic grab rails	S	S	S	S	S	S		
MCI-exclusive theatre-style tiered seating in first three rows provides exceptional passenger views, featuring integrated center aisle ramp for easy entry and exit	S	S	S	S	S	S		
LED indirect ceiling and stepwell panel lighting, LED spot lights in ceiling with blue night light function. All interior lighting is dimmable and includes a one-touch "cleaning" feature.	S	S	S	S	S	S	New	New
Enhanced LED interior lighting choices including stepwell nosing lights, stepwell handrail lights, ceiling strip lights, and window lights	S	S	ENTRY	ENTRY	YES	YES	New	New
RGB interior lighting feature including six pre-programmed colors (red, blue, green, cyan, magenta, yellow) plus white	O	O	NO	NO	YES	YES	New	New
Customizable LED entrance door welcome light	O	O	NO	NO	YES	YES	New	New
Enhanced finishes on parcel rack doors and stepwell trim strips (light, medium, dark woodgrain and carbon-fiber)	O	O	NO	NO	YES	YES	New	New
Industry leading capacity enclosed parcel racks featuring more robust components and improved aesthetics	O	O	YES	YES	YES	YES	New	New
Customizable fabric, flooring and interior trim options	S	S	S	S	S	S	New	New
Removable curb and roadside hostess table	O	O	YES	YES	YES	YES	New	New
Rear window improves passenger visibility and ambiance	O	O	NO	NO	NO	NO	New	New
Glass roof hatch improves ambient lighting levels	O	O	NO	NO	YES	YES	New	New
Larger, reconfigured lavatory with vandal-resistant features	S	S	S	S	S	S	New	New
Braun wheelchair lift with newly configured sliding seats for even seat spacing	O	O					Updated	Updated
Shortened roadside parcel rack improves interior ambiance and floorplan flexibility	S	S	S	S	S	S	New	New

Driver's Cockpit, Instrumentation and Controls

ISRI 6832 3-point driver seat with seatbelt alarm features a new lower seat pedestal to improve suspension travel	S	S	S	S	S	S	Updated	Updated
Multifunction dash display with greatly enhanced functionality, improves driver ergonomics and offers "plain English" diagnostic messages	S	S	S	S	S	S	New	New
Multifunction steering wheel featuring courtesy "Yo" light switch to acknowledge passing vehicles	S	S	S	S	S	S		
Enhanced pre-trip walk-around test check for easier inspections	S	S	S	S	S	S		
Driver's toe kick, redesigned storage drawers with built-in USB outlet, streamlined LH console with larger cup holder and 12V plus USB charging ports	S	S	S	S	S	S	New	New
Power windshield blinds without guide rods, that recess into the front upper cap when not in use	S	S	YES	YES	YES	YES	New	New
Unbreakable driver's defrost vents	S	S	S	S	S	S	New	New

Audio, Video and Electronics Systems

AM/FM/CD/DVD with six 15" HDMI wide screen monitors (Only four monitors on the J3500)	S	S	S	S	S	S		
Enhanced audio with dual subwoofers, 15 x 2" tweeters and additional amplifier	O	O	NO	NO	YES	YES		
Wireless microphone	O	O	YES	YES	YES	YES		
iPod & MP3 connection integrated in head unit	O	O	NO	NO	YES	YES		
Wi-Fi system	O	O	NO	NO	NO	NO	Updated	Updated
110V outlets w/USB at every seat, including 4000 Watt inverter and integral battery charger	O	O	YES	YES	YES	YES	New	New
Media panel w/HDMI A/V and USB + 3.5mm audio inputs in tour guide area	O	O	NO	NO	YES	YES	New	New
Saucon asset tracking system with geo-fencing and OBR (on-board recording) capability	O	O	NO	NO	NO	NO		
2V power supply located in parcel rack for Wi-Fi installation, or other added accessory	S	S	S	S	S	S		

MCI J-Series model specification highlights.

Legend

S	Standard in basic coach
O	Optional addition in basic coach
YES	Typically included in trim level or option package
NO	Typically not included in trim level of option package
NEW	Featured or new addition
UPDATED	Featured or updated addition

Coach Operation & Performance: Improvements and Enhancements

	Base Spec		Preferred Spec		High Spec		Updated	
	J4500	J3500	J4500	J3500	J4500	J3500	J4500	J3500
Latest generation Parker/Vansco fully multiplexed solid-state electrical system featuring optimized military grade components	S	S	S	S	S	S		
Ultra durable front and rear bumper systems	S	S	S	S	S	S		
Long-life, high-visibility LED high/low beam forward lighting	O	O	NO	NO	YES	YES		
Brushless motors on HVAC evaporator and condenser for long life and low maintenance	S	S	S	S	S	S		
Radiator and charge air cooler with state-of-the-art E-coated frame and high-strength aluminum alloy designed and tested for highly corrosive environments	S	S	S	S	S	S		
E-coated radiator and charge air cooler heat exchangers	O	O	NO	NO	NO	NO		
Corrosion resistant condenser with state-of-the-art E-coating on tubes & fins	S	S	S	S	S	S		
Swing-out radiator/charge air cooler module with E-Fan system	S	S	S	S	S	S		
Extreme duty tag axle unload valves for MDSS / Bendix air system	S	S	S	S	S	S		
Rotary main battery disconnect switch	S	S	S	S	S	S		
MCI® A/C compressor with improved tensioning system and idler	S	S	S	S	S	S	Updated	Updated
Acrylic rear tail lamp panels	S	S	S	S	S	S	New	New
Service door hinges with greaseable fittings	S	S	S	S	S	S		
Corrosion control enhancements including improved SST rear J-box, more SST bracketry and improved processes for applying HydroArmor in the factory (air tanks, under carriage coverage)	S	S	S	S	S	S	New	New
Improved docking and cornering light logic for enhanced low-speed visibility and passenger entry /exit	S	S	S	S	S	S	Updated	Updated
Removable return air duct for easier servicing	S	S	S	S	S	S		
45,000 BTU ProHeat or 120,000 BTU Valeo (Spheros/Webasto) auxiliary heaters	O	O	YES	YES	YES	YES		
2 x 250 Amp Delco (Borg Warner) brushless alternators for improved reliability	S	N/A	S	N/A	S	N/A		
2 x 180 Amp Cummins alternators for improved reliability	N/A	S	N/A	S	N/A	S		
Ruggedized lavatory dump valve with easy to use lever handle	S	S	S	S	S	S		
Flat composite baggage bay flooring for improved corrosion resistance and driver ease of use	S	S	S	S	S	S		

Support, Services & Warranty

Industry-leading standard 30 month limited warranty	S	S	S	S	S	S		
Expanded Super 60 warranty extension on select components	S	S	S	S	S	S		
Extended OEM warranties on engine and transmission	O	O	YES	YES	YES	YES		

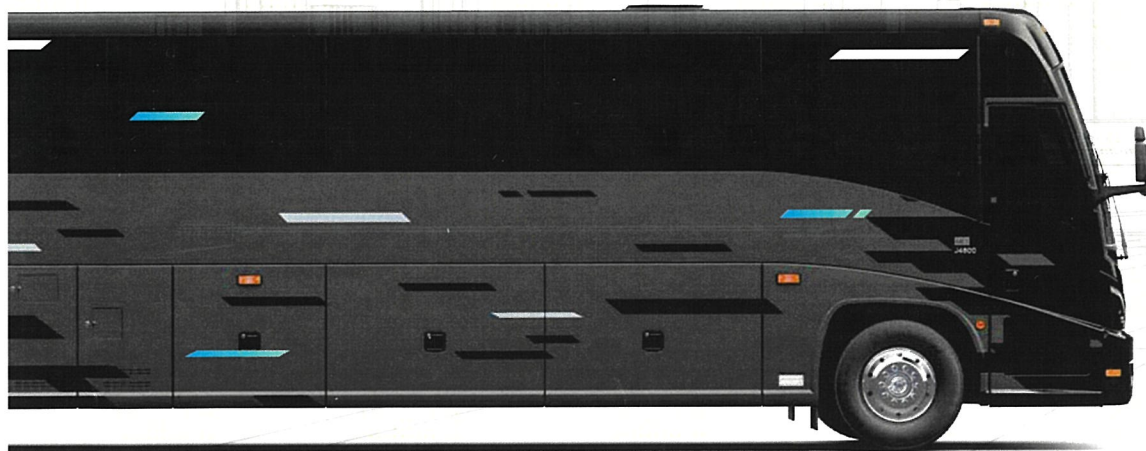
Application Specific Performance Groups

Audio, entertainment and connectivity group	O	O	NO	NO	NO	NO		
Severe Duty—dust and off—road package	O	O	NO	NO	NO	NO		
Tour company compliance group	O	O	NO	NO	NO	NO		
Trim and appointment upgrade group	O	O	NO	NO	NO	NO		
Extreme hot/cold weather packages	O	O	NO	NO	NO	NO		



J-Series

MCIcoach.com/j-series





References



References

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Detailed Warranty and Maintenance Information

J4500 Series Coaches

OWNER LIMITED WARRANTY MANUAL

Motor Coach Industries, Inc.
Motor Coach Industries Limited

2021



INTRODUCTION

Your warranty rights and obligations are set forth as part of the agreement pursuant to which you purchased your MCI J4500 series coach(es). The information set forth in this manual has been prepared for you by the Warranty Department of Motor Coach Industries to assist you with any warranty questions or problems that may arise. If there is a conflict between anything contained in your purchase agreement and this manual, the purchase agreement will govern and supersede the conflicting manual provision.

We encourage owners and operators to review this manual carefully. Owners submitting warranty claims to MCI should have a clear knowledge of the coverage and terms and conditions of MCI's Limited Warranty before submitting claims. While we believe that this manual will answer many if not all of your questions, we encourage you to contact the MCI Fleet Support Technical Center at 1-800-241-2947, or your regional Fleet Support Manager, should you have any problems or further questions concerning MCI's Limited Warranty.

YOUR ACTION REQUIRED PLEASE

WARRANTY REIMBURSEMENT LABOR RATE

MCI requires that you submit your current base rate for mechanical labor (and any changes in such rates that may occur in the future) for MCI's approval before they will be considered for use on your warranty account. You should also submit your MCI Service Parts account number to which credits are to be applied. Please provide documentation to support your requested labor rate. Proof shall consist of pay stubs, payroll statements, direct deposit statements, or any other legal proof of your company's labor cost for that category of employee. While MCI will use reasonable efforts to assure that all information you send us will remain confidential and will not be used in any other manner except for approval of labor reimbursement, to protect the privacy of your employees you should redact names, social security numbers, and other personal information that should not be disclosed, leaving the job titles and base pay rates visible on the form submitted. Once approved by MCI, the rate information will be kept on file and will assist MCI in the expeditious handling of your warranty claims. We request that you send this information, accompanied by the form provided on page 14 of this manual, at your earliest convenience to:

Motor Coach Industries, Inc.
7001 Universal Coach Drive
Louisville, KY 40258
ATTN: Warranty Department

Fax: 800/360-8886

Labor Rate is effective from the Date of Approval by MCI

As noted in the full text of MCI's Limited Warranty that follows, MCI will credit your MCI Service Parts account for the labor cost incurred in the removal and replacement of the defective part(s) covered by the Limited Warranty based on (i) the number of hours designated by MCI to be required for such work, multiplied by (ii) 125% of the base rate for mechanical labor prevailing at your garage locale at the time of replacement, such base rate to have been previously approved by MCI.

The term "base rate for mechanic labor" means the average base rate of labor paid to your top mechanics, excluding any fringe benefit and overhead costs.

MCI recommends that you review your labor rates annually, and send documentation of any labor rate changes for MCI approval.

Example:

Top mechanic's rate:	\$ 30.00
Times 125%:	x 1.25
Warranty reimbursement labor rate:	<u>\$ 37.50</u>

Third Party Repairs:

You are solely responsible for paying any third party repair facilities that you may decide to use, and submitting the applicable invoice(s) and any other required documentation to MCI for review and approval. Upon approval, MCI will credit your MCI Service Parts account.

Limited Warranty
Applicable to New MCI® J4500 Series Coaches
Manufactured by Motor Coach Industries, Inc. or Motor Coach Industries Limited
Effective with Model Year 2021

Seller's Limited Warranty applies only to new coaches manufactured and sold by Seller for use in the territorial limits of Canada and the United States, including Hawaii and Alaska, excluding Puerto Rico, Guam and the Virgin Islands. This Limited Warranty is not assignable or otherwise transferable to subsequent owners of the Coach unless MCI receives either a properly completed Sale Notification form (a copy of which is in the Owner Limited Warranty Manual) or other documentation acceptable to MCI.

Seller agrees for the Warranty Term herein specified that, subject to certain exceptions, exclusions, and conditions noted below, Seller will repair or replace any defects in material or workmanship (not design) in the Coach. This Limited Warranty applies only to defects discovered during the Warranty Term set forth in Exhibit A.

Buyer must give Seller written notice of any defect occurring during the Warranty Term to which Buyer claims this Limited Warranty applies within thirty (30) days from the date the defect becomes apparent, specifying the nature of the claimed defect and the date it became apparent.

Seller's obligation under this Limited Warranty is limited to (A) repairing or, at Seller's option, replacing free of charge any parts that, in Seller's reasonable opinion, have failed as a result of a defect in material or workmanship (not design) occurring during the Warranty Term under normal service conditions, provided that Buyer (i) has given Seller timely written notice of the defect; and (ii) upon Seller's request, has returned the defective part(s) to Seller, transportation charges collect; and (B) crediting Buyer for the labor cost incurred in the removal and replacement of any such defective part(s) based on (i) the number of hours designated by Seller to be required for such work, multiplied by (ii) 125% of the base rate for mechanical labor prevailing at Buyer's garage locale at the time of replacement, such base rate to have been previously approved by Seller.

THIS LIMITED WARRANTY IS FURTHER SUBJECT TO CERTAIN ADDITIONAL TERMS, CONDITIONS, AND EXCLUSIONS THAT ARE ATTACHED HERETO AND HEREBY INCORPORATED BY REFERENCE AS EXHIBIT A.

Buyer acknowledges that this Limited Warranty does not apply to (A) any parts, components, materials, goods or services furnished or provided after Seller has completed its manufacturing processes with respect to the Coach; or (B) any routine maintenance, repairs, or replacements; or (C) normal wear and tear of the Coach; or (D) any other repairs or replacements that, in Seller's reasonable opinion, are required because the Coach or any accessories, parts, or other equipment comprising the Coach:

- i) has been altered, modified, changed, reworked, or replaced in a manner either not recommended by Seller or that would likely affect serviceability in any respect; or
- (ii) has been subject to abuse, neglect, or damage from an accident, or from intentional acts; or
- (iii) has not been serviced and maintained at reasonable intervals according to Seller's recommendations; or
- (iv) has been operated at speeds in excess of Seller's and/or any component supplier's recommended maximum speed.

Seller reserves the right to audit Buyer's Coach warranty related records, including, but not limited to those regarding claims filed, maintenance records, and parts returned. Seller also reserves the right, in its sole discretion, to suspend its Limited Warranty obligations, including, but not limited to, putting Buyer's warranty account "on hold", and/or suspending or revoking Buyer's access to Seller's CCS system, during any period in which Buyer is not in compliance with its obligations under this Limited Warranty.

ENFORCEMENT OF THE FOREGOING OBLIGATIONS OF SELLER SHALL BE BUYER'S SOLE AND EXCLUSIVE REMEDY AGAINST SELLER WITH RESPECT TO THE COACH. THIS LIMITED WARRANTY AND SELLER'S OBLIGATIONS HEREUNDER ARE IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, WITHOUT LIMITATION, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. IN NO EVENT WILL SELLER BE LIABLE FOR ANY OTHER OBLIGATIONS OR

LIABILITIES, INCLUDING LIABILITY FOR ANY GENERAL, SPECIAL, DIRECT, INDIRECT, INCIDENTAL, PUNITIVE, ENHANCED, RELIANCE, OR CONSEQUENTIAL DAMAGES OF ANY KIND WHATSOEVER (INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS AND LOSS OF USE) WITH RESPECT TO THE SALE OR USE OF THE COACH. NO PERSON IS AUTHORIZED TO CHANGE OR OTHERWISE MODIFY THIS LIMITED WARRANTY OR ASSUME ANY OTHER LIABILITY ON BEHALF OF SELLER UNLESS SUCH CHANGE, MODIFICATION OR ASSUMPTION IS MADE IN WRITING AND SIGNED BY AN OFFICER OF SELLER.

MCI Emission-related Warranty

- (a) General. MCI warrants to Buyer and each subsequent purchaser that the Coach, including all parts of its emission control system, meets two conditions:
 - (1) It is designed, built, and equipped so it conforms at the time of sale to Buyer with the requirements of 40 CFR Part 1037.
 - (2) It is free from defects in materials and workmanship that cause the Coach to fail to conform to the requirements of 40 CFR Part 1037 during the applicable warranty period.The above warranty will be referred to as the "MCI Emission Warranty" in this document.
- (b) The warranty period of the MCI Emission Warranty is as follows:
 - (1) Five (5) years from the date the Coach is first placed into service or 100,000 miles, whichever first occurs; and
 - (2) For tires, two (2) years from the date the Coach is first placed into service or 24,000 miles, whichever first occurs.
- (c) Components covered. The MCI Emission Warranty covers emission-related components that are included in the certified emission controls. The MCI Emission Warranty covers the Coach's tires. The MCI Emission Warranty does not cover components whose failure would not increase the Coach's emissions of any regulated pollutant, nor does it cover tire tread wear.
- (d) Warranty Exclusions. The MCI Emission Warranty does not cover any failures resulting from any improper maintenance or use, as described in 40 CFR §1068.115.

EXHIBIT A

WARRANTY TERM: Thirty (30) months from the warranty start date, unlimited mileage

WARRANTY START DATE: Date of delivery of the new Coach to Buyer.

ADDITIONAL EXCLUSIONS/LIMITATIONS OF SELLER'S LIMITED WARRANTY

3 rd party vehicle telemetry system	Covered only by system supplier
A/C Compressor	5 years or 500,000 miles (804,672 km) (whichever comes first), coverage of compressor only; excludes external mounted components.
Air Bellows	3 years or 300,000 miles (482,803 km) (whichever comes first)
Antennae	Not covered for breakage
Batteries	1 year coverage with requirement of photograph of battery serial number.
Belts	6 months or 50,000 miles (80,467 km) (whichever comes first)
Brake Rotors & Pads	Not covered as a primary failure
Brushless Main Evaporator Motor	54 months or 500,000 miles (804,672 km) (whichever comes first)
Bumpers	5 years or 500,000 miles (804,672 km) (whichever comes first), excludes paint and consequential damage.
Coach Conversion	Parts, components, and services by third party not covered
Decals	Covers only decals furnished and applied by MCI. Coverage is subject to MCI's prior written approval based on photographic evidence of claimed defect and repair quotation to be submitted by Buyer.
Electrical Harness and Connectors	5 years or 500,000 miles (804,672 km) (whichever comes first) (excludes labor for diagnostic tests)(excludes engine harness)
Emission Controls and Emission System-related Parts	Covered by Seller's Limited Warranty as and only to the extent they are required to be covered by a vehicle manufacturer pursuant to the laws pertaining to the warranties applicable to emissions controls or emission system-related parts in effect at the date of manufacture, including the MCI Emission Warranty.
Engine	Covered only by engine manufacturer
Engine Aftertreatment	Covered only by engine manufacturer (see also Emission Controls and Emission System-related Parts above)
Engine Accessories	30 months or 250,000 miles (402,336) (whichever comes first), covers alternator, starter, transmission oil cooler, engine isolator, crank pulley, diesel exhaust fluid (DEF) tank and heated lines, power steering pump and exhaust pipe bellows.
Entrance Door Control	5 years or 500,000 miles (804,672 km) (whichever comes first), covers pneumatic cylinders and control module
Exterior Mirrors	Covered for loss of function only, not breakage
Goods and/or Services Supplied by Buyer	Not covered
HVAC Condenser, Heater & Evaporator Coil	5 years or 500,000 miles (804,672 km) (whichever comes first)
Incandescent Light Bulbs	Not covered

Interior theme LED window, aisle and step well lighting	5 years or 500,000 miles (804,672 km) (whichever comes first) liquid or physical damage not covered.
Instrument Panel	5 years or 500,000 miles (804,672 km) (whichever comes first), software tampering, liquid or physical damage not covered
King Pins	Bushings and seals not covered
LED Forward lighting	5 years or 500,000 miles (804,672 km) (whichever comes first), High, Low Beams and DRL/Turn Signal
Paint	Coverage subject to MCI prior approval; pictures and quote maybe required
Passenger Seats	Mechanical and fabric manufacturing defects covered. Pictures and quote are required before approval. Fabric wear is excluded;
Pinion Seals	3 years or 300,000 miles (482,802 km) (whichever comes first)
Radius Rod Bushings	2 years or 100,000 miles (160,934 km) (whichever comes first)
Refrigerant	Not covered as a primary failure
Roof Leaks	5 years or 500,000 miles (whichever comes first); coverage is subject to Seller's prior written approval based on photographic evidence of claimed defect and repair quotation to be submitted by Buyer.
Shocks & Bushings	1 year or 50,000 miles (80,467 km) (whichever comes first)
Tires	Covered only by tire manufacturer, except for the MCI Emission warranty.
Towing/Roadside Service Calls*	6 months or 50,000 miles (80,467 km) (whichever comes first), reimbursement limited to \$750.00/per occurrence and subject to additional conditions further explained below
Transmission	Covered only by transmission manufacturer
Wheel Alignment	Covered only during the first 25,000 miles (40,234 km); thereafter not covered as a primary failure, i.e., covered only if alignment is necessary due to another covered warranty repair
Wheel Bearings and Seals	3 years or 300,000 miles (482,802 km) (whichever comes first)
Wheel Studs	Not covered
Windows/ Sash Assembly	Not covered for breakage due to stone chips or other road hazards. Any coverage is subject to Seller's prior written approval based on part return and/or photographic evidence of claimed defect, as requested by Seller. Buyer must also provide date code (located at bottom of window frame assembly, visible when opened or removed), window location (roadside or curbside of vehicle) and window position on Coach.
Wiper Blades	Not covered

***Towing/Roadside Service Calls.** The towing/roadside service call must have been necessary due to a failure covered by the MCI Limited Warranty, and Buyer must have used good faith efforts to return the Coach to service without using a towing service before requesting that the Coach be towed. The costs of any towing/roadside repairs, and road service calls are not included within the scope of the Limited Warranty unless the failure requiring the roadside service/towing is covered by the Limited Warranty.

Please consult the manufacturer of the engine, transmission, or other component not covered by MCI's Limited Warranty for any towing/roadside reimbursement such manufacturer may provide.

EXAMPLES OF ITEMS NOT COVERED BY THE MCI LIMITED WARRANTY

- Engine
- Transmission
- Tires
- Parts or equipment that failed as the result of normal wear and tear, or damage due to accident, standard maintenance, or service adjustment.
- Road Service Calls and/or Towing charges (beyond 50,000 miles or 6 months and/or above \$750.00 per occurrence). Any assistance initiated by MCI (roadside or otherwise) does not constitute MCI's approval of, or agreement to pay, such charges.
- Down time, rental of automobiles or other equipment, lodging, telephone, telegraph messages or other intangibles
- Lost profits or revenues
- Overtime, premium labor, or labor hours in excess of Standard Repair Time ("SRT"). SRT must be used where applicable or labor breakdown must be provided to properly process the request for warranty credits.
- Failures due to improper installation or careless or negligent workmanship
- Service items or routine maintenance items including, but not limited to: oil, oil filters, fuel filter, air filter, transmission fluid, anti-freeze, Freon, hoses, light bulbs, wiper blades, tune-ups, fuel, windshields, brake and clutch linings, exterior mirror glass, wheel studs, and king pin bushings. • Shop supplies (shop rags, drill bits, solvents and other miscellaneous items)
- Tools purchased to repair or replace parts
- Failures resulting from or due to the lack of required preventive maintenance, improper repair procedures, or otherwise not complying with MCI Maintenance manuals and service bulletins.
- Claims filed more than 30 days after the date such defect becomes apparent.

ENGINE AND TRANSMISSION

The engine and transmission are warranted directly and solely by their respective manufacturers and **not** by MCI. Since MCI does not warrant the engine or transmission, the preferred and suggested method for you to obtain engine or transmission service under any such manufacturer's warranty is to request assistance from your local authorized engine or transmission dealer, as applicable.

If requested by the Buyer, MCI will as a courtesy reasonably assist the Buyer in obtaining warranty service and/or reimbursement from the applicable engine or transmission manufacturer or supplier. In such event, the Buyer must comply with MCI's reasonable requests relating to the filing of a warranty claim and return of defective parts.

In no event will MCI's assistance to the Buyer be deemed or construed as creating any obligations on MCI's part, whether under warranty or otherwise, with respect to the engine or transmission included as part of the Coach sold by MCI.

In some instances a Buyer may have purchased an extended warranty offered by the manufacturer of the engine, transmission, or other component. In such instances, Buyer shall report such warranty claims directly to the component manufacturer that offered the extended warranty. In no event will MCI have any liability for any warranties offered, directly or indirectly, by any component manufacturer or supplier, regardless of whether MCI assisted the Buyer in purchasing any such extended warranty from the component manufacturer or supplier.

SALES NOTIFICATION

Please contact the MCI Warranty Department if the Coach is sold or no longer being operated. MCI will require a Sales Notification Form to be completed in order to transfer the Coach from/to your company records. A copy of the Sales Notification Form is included at the back of this manual.

CONTACTING MCI FOR ASSISTANCE OR REPORTING A FAILURE

When assistance is required concerning a warranty claim or problem, please contact the MCI Fleet Support Technical Center:

Motor Coach Industries, Inc.
7001 Universal Coach Drive
Louisville, KY 40258
ATTN: Warranty Department
TEL: 1-800-241-2947
FAX: 1-800-360-8886

Information Required to Report a Failure

- Operator or Buyer's name
- Coach VIN Number (last five digits)
- Customer Number
- Mileage at Failure
- MCI Causal Part Number – (required or claim may be denied) – If problems locating part#, please contact MCI Tech line at above phone number
- Detailed Description of Failure (Complaint, Cause, and Correction Needed)
- Date Failed
- MCI Part Numbers (if parts required)
- Contact Person, Address, Phone and Fax Numbers, E-mail (if applicable)
- MCI invoice number or Order number
- If third party was used, a copy of the sublet invoice is required

Once a failure has been reported, a warranty claim must be filed within 30 days of the failure and should be processed through our Customer Care System (CCS), located at our web site: <http://fleetsupportiw.mcicoach.com/iwarranty/signon>. A user id and password are required prior to entering or viewing claims. If you do not already have a CCS warranty account, call MCI Fleet Support Technical Center at 1-800-241-2947 and request to be transferred to the Warranty Department, who will set you up with a CCS Warranty Account. Warranty claims can also be phoned or faxed to the contact numbers listed above. All claims submitted beyond 30 days of the failure date will be denied.

Once a warranty claim is filed via the CCS, or reported to an MCI Fleet Support Technical Center Representative, you will be given an MCI claim number. IT IS VERY IMPORTANT THAT YOU RECORD AND RETAIN THIS CLAIM NUMBER AS IT IS THE SOLE TRACKING NUMBER USED BY MCI IN ADMINISTERING YOUR WARRANTY CLAIM.

PERFORMING REPAIRS

As noted above, MCI's sole obligation under this Limited Warranty is limited to (A) repairing or, at MCI's option, replacing free of charge any parts that, in MCI's reasonable opinion, have failed as a result of a defect in material or workmanship (not design) occurring during the Warranty Term under normal service conditions, provided that Buyer has given MCI timely written notice of the defect and, upon MCI's request, Buyer has returned the defective part(s) to MCI, transportation charges collect; and (B) crediting Buyer for the labor cost incurred in the removal and replacement of any such defective part(s) based on (i) the number of hours designated by MCI to be required for such work, multiplied by (ii) 125% of the base rate for mechanical labor prevailing at Buyer's garage locale at the time of replacement, such base rate to have been previously approved by MCI.

WARRANTY REPLACEMENT PARTS

Replacement part requests for covered warranty claims should be directed to the MCI Customer Care System (CCS) located on our web site at <http://fleetsupportiw.mcicoach.com/iwarranty/signon> (which provides information on returning parts) or to the MCI Warranty Hotline. Subject to the terms and conditions of MCI's Limited Warranty, MCI will provide a replacement part for a covered warranty claim at "no charge" to Buyer, provided that the Buyer returns the defective part to MCI's Warranty Department within forty-five (45) days from the date of MCI's request. The claim will require the information listed on the "Reporting a Failure" page. Once the proper information is provided and the claim has been submitted, it will go into a pending status for MCI to review. Should Buyer not return the defective part(s) within such time, MCI will deny the warranty claim and invoice the Buyer for the price of the replacement part(s), plus freight, and, in its discretion, may put the Buyer's warranty account "on hold." "On hold" means that as long as the Buyer's warranty account shows a balance due MCI, warranty parts need not be shipped until they are first paid for by the Buyer. Reimbursement for parts purchased from NFI Parts will be issued to the Buyer provided that Buyer complies with the parts return policy with respect to those parts and the returned part otherwise qualifies for warranty coverage. If a part is returned to MCI and: (i) is found not to be defective; or (ii) the Buyer's warranty claim with respect to the returned part is not otherwise in accordance with the terms and conditions of MCI's Limited Warranty; or (iii) the part was damaged during shipping, MCI will return the part to Buyer and invoice Buyer for any parts that MCI provided at no charge to Buyer, plus freight, and the claim will be denied.

Materials being returned to MCI must be well packaged in a sturdy shipping container to prevent possible damage in shipment. All returned parts, including, but not limited to, radiators, alternators, transmission oil coolers, cylinder, and pumps, must be completely drained of all fluids. Failure to return parts free of fluids will result in your account being assessed the actual costs incurred by MCI to clean up any such fluid spill, subject to a minimum charge of \$25.00.

All returned parts must be identified by the MCI claim number assigned by the Warranty Department or via CCS. All returns are to be accompanied with RGA paperwork.

Shipping charges will be paid by MCI when returning a defective part covered by MCI's Limited Warranty. Parts are to be shipped freight collect only by MCI approved carriers*.

Parts being returned under warranty should be sent to:

U.S. Owned Vehicles

Motor Coach Industries, Inc.
7001 Universal Coach Drive
Dock 14
Louisville, KY 40258
ATTN: Warranty Department

In the United States:

a) **Shipments up to 150 lbs:** UPS Ground; Contact UPS and indicate UPS account # **6E8350** for return of parts to MCI.
b) **Shipments over 150 lbs:** Call MCI at 1-800-241-2947
Billing must read:
Third Party Freight Charges Bill To:
MCI
c/o Northern Continental Logistics
130 E. Main ST.
New Albany, IN 47150
ATTN: MCI ACCOUNT REPRESENTATIVE

Canadian Owned Vehicles

Motor Coach Ind. Returns
1149 Martin Grove Road
Etobicoke, ON M9W 4W7

In Canada:

a) **Shipments up to 70 lbs:** Purolator; Contact Purolator (1-888-744-7123) and indicate Purolator account# 5221492 for return of parts to MCI.

b) **Shipments over 70 lbs:** Call MCI at 1-800-241-2947

Billing must read:

Third Party Freight Charges Bill To:

Motor Coach Industries, Inc.

c/o Northern Continental Logistics

130 E. Main ST

New Albany, IN 47150

ATTN: MCI ACCOUNT REPRESENTATIVE

***Note: For further shipping instructions or assistance, please contact:
MCI Traffic Department at 1-800-241-2947**

WARRANTY CLAIMS

Warranty claim forms may be completed on our website at; <http://fleetsupportiw.mcicoach.com/iwarranty/signon> (click on Customer Care System) or may be found on page 17 of this warranty manual. Additional forms will be provided to Buyer by the Warranty Department upon request. When submitting a paper warranty claim form, the original should be copied and retained by Buyer. The copy should be mailed or faxed to the Warranty Department.

Motor Coach Industries, Inc.
7001 Universal Coach Drive
Louisville, KY 40258
ATTN: Warranty Department
TEL: 1-800-241-2947
FAX: 1-800-360-8886

The warranty claim should set forth the following information:

- Customer Care System, (CCS) Account Number
- Operator's or Buyer's Company Name and Address
- Coach VIN Number (last five digits of the Vehicle Identification Number only)
- Operator's Fleet Number
- Mileage at Failure
- MCI invoice number or MCI order number
- Date of Warranty Claim
- Date of Failure
- CCS Claim Number
- Concise Description of the Failure (Cause, Complaint, and Corrective Action)
 - Complaint – What was original complaint and/or driver write-up
 - Cause – What is the alleged reason for failure and the name and title of the person MCI may contact for further information.
 - Corrective Action – Outline of procedures completed to repair the coach
- Material and Parts information
 - Reference quantities
 - MCI part numbers
 - Description of parts used for repairs
 - Cost of any parts purchased for repairs
- Labor hours for the removal and replacement of parts. Labor credit will be issued after reviewing and approving the labor claimed on the warranty claim form. The labor rate will be that as previously approved by MCI.
- Work performed by outside contractors. A copy of the sublet invoice and work order is to accompany the warranty claim.

PRODUCT IMPROVEMENT AND SERVICE INFORMATION

From time to time MCI releases Product Improvement and Service Information Bulletins. Copies of the bulletins will be available on MCI's website at www.mcicoach.com. Click on Fleet Support, reference Library, and Service Bulletins on the left side. To assist us in keeping our customer records current, please forward any change of address to MCI Fleet Support Technical Center, 7001 Universal Coach Drive, Louisville, KY 40258 or fax to 1-800-360-8886. Product Improvement Bulletins will advise Buyers of new improvements made to MCI coaches. Should Buyer wish to make such improvements to its coach(es), the bulletins set forth the part numbers and descriptions necessary to make the changes. Service Information Bulletins advise Buyers of repair or maintenance information relating to servicing their coaches. Buyers will be financially responsible for parts and labor when work is performed with respect to Product Improvement Bulletins and Service Information Bulletins, unless otherwise specifically set forth in such bulletins.

SCHEDULED MAINTENANCE

Proper maintenance is important to the safe and reliable operation of all MCI coaches and necessary to maintain coverage under MCI's Limited Warranty. The service procedures recommended and described in the MCI Maintenance Manual are effective methods for performing service operations.

FIELD CHANGE PROGRAM (FCP)

In the event that a Field Change Program (FCP) is required, affected Buyers will be notified by letter and Service Bulletin. Following receipt of the letter and bulletin, please follow the instructions provided in those documents. Every 30 days until closure of the FCP, those Buyers will be notified via fax or email of applicable FCPs that have not been completed per MCI's records. Standard Repair times used in FCPs are pre-determined by MCI Engineering and are subject to warranty terms and guidelines. You may also obtain a copy of instructions for FCPs on CCS. Once logged in, click on Field Change Program on the left side of the screen, enter the last 5 digits of your VIN in the box and click on the "GO" button. A list will appear of all open FCP's required for the coach. Clicking on the description of a FCP will bring up printable copy of the FCP_instructions.

**** Please be sure to notify MCI's Warranty Department of your email address & fax number in order to receive notices ****



CUSTOMER CONTACT INFORMATION		
COMPANY NAME:		
CONTACT NAME: _____ TITLE: _____ (PLEASE PRINT) FIRST LAST (PLEASE PRINT)		
COMPANY ADDRESS:		
CITY:	STATE:	ZIP:
MCI CUSTOMER ACCOUNT# (REQUIRED)	PHONE #: ()	
FAX NUMBER:	ALTERNATE PHONE #: ()	
EMAIL ADDRESS:	MCI FLEET SUPPORT MANAGER:	
ALTERNATE EMAIL ADDRESS:	<input type="checkbox"/> YES! REQUEST ACCESS TO (CCS) CUSTOMER CARE SYSTEM	
REQUEST FOR LABOR RATE INCREASE		
PLEASE SUPPLY THE CURRENT BASE RATE PAID TO TOP MECHANIC FOR WARRANTY REPAIRS, EXCLUDING ANY FRINGE BENEFITS AND OVER HEAD COST. MULTIPLY BY 125% USING THE EXAMPLE BELOW TO CALCULATE YOUR WARRANTY REIMBURSEMENT RATE: <div style="text-align: center;">Example: Top mechanic's rate: \$30.00 Times 125%: x 1.25 Warranty labor rate: <u>\$37.50</u></div>		
CURRENT BASE RATE: \$ _____		WARRANTY RATE: \$ _____
CURRENCY TYPE: <input type="checkbox"/> U.S. <input type="checkbox"/> CANADIAN		REQUEST DATE __ / __ / __
COMMENTS:		
FULL NAME: _____ TITLE: _____ (PLEASE PRINT) FIRST LAST (PLEASE PRINT)		
AUTHORIZED SIGNATURE: _____		DATE: __ / __ / __
MCI WARRANTY APPROVAL: _____		DATE: __ / __ / __
<i>PLEASE NOTE: WARRANTY REIMBURSEMENT WILL NOT BE PROCESSED WITHOUT COMPLETED FORM AND ALL REQUESTED INFORMATION SUPPLIED TO MCI AS PER PAGE 2 OF YOUR MCI OWNERS LIMITED WARRANTY MANUAL. IF YOU HAVE ANY QUESTIONS CONTACT WARRANTY AT 1-800-241-2947.</i>		

FAX TO: 800-360-8886

MAILING ADDRESS:

MOTOR COACH INDUSTRIES, INC.
ATTN: WARRANTY DEPT.
7001 UNIVERSAL COACH DRIVE
LOUISVILLE, KENTUCKY 40258
USA



Authorization for Labor Credit

Please Note: This form is to be used only if you are the Coach owner and want to authorize a third party to receive warranty labor credits directly from MCI with respect to such Coach

1. Coach Owner Currently Registered with MCI:

Company Name: _____
MCI Customer Account #: _____
Customer Contact: _____ Phone: _____

Complete Coach VIN Number: _____
Model: _____
Original Date of Delivery: _____

2. Person Authorized To be Credited :

Company Name: _____
MCI Customer Acct# _____
Contact Name: _____ Phone: _____
Address: _____
City/State/Zip: _____
Phone: _____
Fax: _____

***Must be completed by Coach Owner currently registered with MCI**

Does Warranty Registration need to be changed from the current Coach Owner to the Coach Operator? Yes _____ No _____

I, _____ authorize Motor Coach Industries to accept warranty
(Please Print)

claims for the above referenced Coach submitted by _____
(Please Print name shown in Part 2)

and to credit its account for the labor portion of such claims approved by Motor Coach Industries. Owner acknowledges that it remains responsible to return or cause the return of parts to MCI when requested to do so. I may revoke this authorization at any time by sending written notice of revocation to MCI. Nothing contained in this document or otherwise is intended to grant third party beneficiary status to the person or entity listed above to receive my warranty labor credit(s).

*Authorized By: _____ Date: _____
(Please Print name of person signing for Current Owner)

*Title: _____
(Please Print)

*Signature: _____

Please Fax completed and signed form to MCI's Warranty Department at 1-800-360-8886.

NOTE: Form must be received at MCI before claims can be submitted for processing.



Sale Notification

Please Note: Please complete and return this form to MCI's Warranty Department at 1-800-360-8886 if you are no longer the legal owner of the Coach - (Submit one form per Coach)

Current Owner/Operator:

Company Name: _____

MCI Customer Account #: _____

Customer Contact: _____ Phone: _____

Complete Coach VIN Number: _____

Model: _____

Original Date Delivered: _____

Mileage at Time of Sale: _____

Sold To:

Company Name: _____

Contact Name: _____

Address: _____

City/State/Zip: _____

Phone: _____

Fax: _____

Date Sold : _____

Comments:

Current Owner Authorized Representative: _____ Date: _____
(Please Print)

Title: _____

Signature: _____



CCS NEW COACH AND EXTENDED WARRANTY CLAIM FORM

[MCI Warranty Page](#)

[Warranty Service Team Territory Map](#)

PHONE: 877-254-6626 (West) 877-254-6624 (Central) 877-254-6623 (East)

EMAIL: Warranty@mcicoach.com

03-26-1472 Rev B

MCI Fleet Support Fax: 1-800-360-8886

U.S.A.	CANADA
Where MCI requires defective parts returned, ship to: MCI FLEET SUPPORT 7001 Universal Coach Drive Dock 23 Louisville, Kentucky 40258	Where MCI requires defective parts returned, ship to: Motor Coach Industries Warranty 1149 Martin Grove Rd Etobicoke, ON M9W4W7

CCS Account # : _____ Last 5 digits of VIN: _____

Company Name: _____ Mileage: _____

Street Address: _____ Fleet Number: _____

City, State, Zip Code: _____ Date: _____

Contact Name: _____ Date Failed: _____

Phone Number: _____ Repair Order #: _____

Fax Number : _____ E-Mail Address: _____

Parts Order Claim #:

**Claim number if parts were shipped out at no charge by the Warranty Dept.*

MCI Causal Part # : _____

COMPLAINT : _____

CAUSE : _____

CORRECTIVE ACTION: _____

Check to Ship	QTY	MCI PART #	PART DESCRIPTION	PART COST Blank if MCI Supplied	LABOR HOURS
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
<input type="checkbox"/>					
Please provide total of other charges: <i>*Proof of other charges are required for reimbursement, such as invoices for sublet repairs</i>			Other Charges Total	Part Total	Labor Total
Claim Total					

Signature: _____ **Date Submitted:** _____

NOTE: All requested information above is required for claim submission

The MCI logo is located in the top right corner of the image. It consists of the letters "MCI" in a white, serif font, enclosed within a dark blue rectangular box.

MCI Super 60 limited warranty.

The MCI J-Series is backed by the longest, most extensive warranty in the business.



Reliability driven coaches with a warranty to match.

The workhorse reliability of the J-Series coaches — the MCI J4500 and the 35-foot MCI J3500 — is backed by a 30-month/ unlimited mile warranty, the longest in the industry.



Plus, MCI Super 60 limited warranty expands coverage on select parts and components up to a full 5 years.

60 Months/500,000 miles

(Whichever comes first)

Body	Front and rear bumper system
	Entrance door control
	Roof leaks
Electrical	Instrument panel
	Electrical harness and connectors (non-engine)
HVAC	A/C compressor
	HVAC condenser
	Heater & evaporator coil
Lighting	Interior theme LED window, aisle, and step well lighting
	LED forward lighting system DRL
	LED High and low beams

54 months/500,000 miles

(Whichever comes first)

HVAC	Brushless main evaporator motor
------	---------------------------------

36 months/300,000 miles

(Whichever comes first)

Suspension	Air bellows
	Pinion seals
	Wheel bearings and seals

Building the best.

MCI believes the best warranty is the one you never need to use. As the North American motor coach leader, MCI rigorously designs, constructs and tests its models for long life under the toughest road environments with these durability, comfort and safety features:

- ✓ A strong, full stainless steel frame.
- ✓ Sealed electrical components.
- ✓ Quality-at-the-source factory build.
- ✓ Energy absorbing bumpers.
- ✓ Optional best-in-class.

Backed by the best.

MCI offers the industry's best service, technical training and access to parts.

- ✓ 24/7 Technical Support—Order warranty parts by phone or online.
- ✓ Largest in-field technical support team.
- ✓ Free shipment on warranty parts.
- ✓ Seven convenient MCI Service Centers across the U.S. and Canada.
- ✓ MCI Academy, the Industry's **only** Automotive Service Excellence (ASE) accredited technical training program.

For more information,
visit mcicoach.com

Please refer to your warranty manual
for a full description of extended
coverage or email us at:
warranty@mcicoach.com



Graphics Rendition from previous MGCCC wrapped J4500



FILES INFORMATIONS

CUSTOMER : Mississippi Gulf Coast Community College
FILE : 24254 MISGUL 2018-2021 MCI J4500_GULF
COAST #02

PROJECT : 24254

DATE : November 5, 2021

DESIGNER : SL/AG

KIT REF.: XXXXXXKIT0000

COLORS SPECIFICATIONS

A color calibration chart with two columns. The left column is labeled 'PANTONE' and contains three color patches: a dark blue patch labeled '285 C', a light blue patch labeled '2985 C', and a yellow patch labeled '1235 C'. The right column is labeled 'VINYL' and contains three white patches, each labeled 'XXXX'.

BASE COLOR : WHITE



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