

Customer Profile

Company Information

Company	Jefferson Parish (Alario Center)
Account #	44901
Billing Address	2000 Segnette Blvd. Westwego, LA 70094
Equipment Location	2000 Segnette Blvd. Westwego, LA 70094

Scheduling Contact Information

Contact	Number	Email
Ryan Favret	(504) 349-5525	RFavret@jeffparish.net

Billing Contact Information

Contact	Number	Email
Ryan Favret	(504) 349-5525	RFavret@jeffparish.net

Servicing Information

Labor outside of PM \$172/hr
15% off any Rentals

*This rate will apply to all calls between 7:30 am & 4:00 pm.

**Calls made outside of normal business hours will be billed at "time and 1/2".

PO Required? Yes No

Billing Portal? Yes No (if Yes): Portal Address

Preferred Parts? OEM Aftermarket

Hours of Operation: ____:____ AM to ____:____ PM SAT/SUN? Yes No

Desired Date of Recurring PM Service: _____ (+ or – 7 Day Notice)

Best Time of Day: AM PM

Special Notes:

Equipment List & PM Rates

Make	Model Number	Serial Number	Rate	Frequency
Genie	AWP-40S	AWP40S01AE0001	\$132 + parts	90 Days

ACCEPTANCE

ACCEPTED BY BUYER

Company Name

Signature

TITLE (Authorized officer or representative required)

DATE: _____

TERMS AND CONDITIONS:

(A.) (1.) Equipment Depot Ltd. ("Equipment Depot"), a material handling and construction equipment dealer, proposes to furnish Planned Maintenance ("PM") services for the list of Equipment at the scheduled intervals agreed upon on reverse side or on attached addendum. (2.) Lubrication and inspections will be performed as shown on attached checklist. One completed copy of the checklist will be presented upon completion of each service. (3.) These charges include the labor required; they do not include additional lubricants, fluids, filter cartridges, parts and materials. When required these will be billed at prevailing prices. Environmental disposal fees are not included. (4.) Unit must be PROMPTLY AVAILABLE for servicing upon arrival of Technician at location. If unit is not available and Technician is requested to remain, the waiting time will be invoiced at the prevailing hourly rate. If firm appointment for PM Service is made and unit is not made available, a service charge will apply. (5.) Customer agrees to provide a suitable work area with Customer's facility in order that Equipment Depot technicians may safely service each unit of Equipment. The space shall be well lighted and ventilated and is to include a 10 foot hazard free circumference surrounding each unit of Equipment to be work on. (6.) Equipment Depot and its technicians are covered by Workers Compensation and General Liability insurance. A Certificate of Insurance will be furnished upon request. (7.) Escalator Clause: All rates quoted herein are in effect for one year term and may be evaluated at anniversary date. Rate changes may be adjusted based on prevailing industry standards and costs. No notice of change may be sent. (8.) Customer must be in good credit standing. This Agreement may be cancelled by either party upon written notice. This Agreement supersedes any other Agreement between Equipment Depot and Customer, either expressed or implied. (9.) Failure to perform required maintenance could compromise the OEM warranty. (10.) Delays for PM Service shall be excused if caused by: acts of God, fires, weather conditions, labor controversies, delays in procurement of parts or supplies, or causes beyond Equipment Depot's control.

(B.) Customer agrees that its sole and exclusive remedy for breach of this Agreement by Equipment Depot shall be repair or replacement by Equipment Depot of those parts demonstrated to have been rendered defective as the result of Equipment Depot's breach of this Agreement, and **CUSTOMER AGREES TO INDEMNIFY, DEFEND AND HOLD HARMLESS EQUIPMENT DEPOT FROM AND AGAINST ANY CLAIM, DEMAND, CAUSE OF ACTION, LOSS OR LIABILITY (INCLUDING ATTORNEYS' FEES AND EXPENSES OF LITIGATION) FOR ANY PROPERTY DAMAGE, PERSONAL INJURY OR DEATH ARISING FROM**

CUSTOMER'S USE OF EQUIPMENT BY ANY CAUSE (EVEN IF CAUSED IN WHOLE OR IN PART BY A PRE-EXISTING DEFECT), INCLUDING BUT NOT LIMITED TO, CLAIMS ARISING OUT OF OR RESULTING FROM EQUIPMENT DEPOT'S SOLE OR CONCURRENT NEGLIGENCE, STRICT LIABILITY, OR OTHER FAULT OF ANY NATURE BY EQUIPMENT DEPOT, EXCEPT TO THE EXTENT CAUSED BY EQUIPMENT DEPOT'S GROSS NEGLIGENCE OR WILLFUL MISCONDUCT. IN NO EVENT SHALL EQUIPMENT DEPOT BE LIABLE FOR ANY INDIRECT, SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGES ARISING FROM CUSTOMER'S USE OF EQUIPMENT, INCLUDING BUT NOT LIMITED TO LOSS PROFITS AND LOSS REVENUE, EVEN IF INFORMED OF THE POSSIBILITY OF SUCH DAMAGES. Acceptance: The signature of a duly authorized customer representative indicated Customer's acceptance of the Terms and Conditions of this Agreement and becomes effective upon execution.

(c.) Vendor and Facility each shall have the right to terminate this Agreement in its entirety or with respect to certain services or products, without liability to Vendor for such termination, by providing at least a thirty (30) days' prior written notification.



Other companies talk about performance. We guarantee it. Here's our pledge and promise to be the best service company in the industry. Period.

RESOLUTION

Have a concern? Not for long. Our employees are empowered to solve customer concerns on the spot. If you are still not satisfied, it's elevated to the regional leader for immediate attention and resolution.

SERVICE

Ready to roll 24/7/365 days a year and backed by a 4-hour emergency response time, or the first hour of labor is on us. Plus, free loaners on forklift and aerial lift repairs if we fail to fix it right the first time or by the time promised.

PARTS

All parts purchased from us are guaranteed for 6 months.

RENTALS

Rental equipment will be delivered on-time as promised or delivery is free.

30 DAY BUYBACK

If the new equipment fails to perform as promised and you're not satisfied, we'll buy it back. It's that simple.

EQUIPPED TO SERVE™