

Jefferson Parish

State of Louisiana

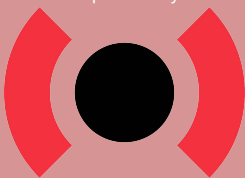


RFP NO.: 0487

REMEDIATION SERVICES FOR VARIOUS DEPARTMENTS

DUE: 10/04/2024 @ 3:30 PM

Prepared By:



BELFOR

New Orleans - 5605 Salmen Street, New Orleans, LA 70123 - Phone: (504) 456-6768 - Account Manager: Danny Haag - Email: danny.haag@us.belfor.com

September 23, 2024



Jefferson Parish
Department of Purchasing
200 Derbigny Street, Suite 4400,
Gretna, LA 70053

Re: RFP 0487-Provide Remediation Services for Various Jefferson Parish Departments.

Thank you for this opportunity to submit the enclosed proposal for RFP 0487: Remediation Services for Various Jefferson Parish Departments. As the leader in property restoration for 78 years, you can count on BELFOR's extensive resources and depth of experience to support all remediation service needs. Our team members have many years of performing Emergency Restoration and Remediation Services for government entities as well as City and County municipalities all over the country.

BELFOR understands the critical role that the Jefferson Parish Government has to the community; we know the value behind restoring operations as safely, and as quickly as possible. The emotional and financial hardships of a property disaster – big or small – can be overwhelming. BELFOR knows that it takes compassion – your responding office, BELFOR New Orleans is a strong, resourceful and established office. Once an emergency response has been received 24/7/365 by BELFOR Personnel, a documented sequence of events is set into motion:

- BELFOR Account Manager, **Danny Haag**, is notified and will be your point of contact throughout - danny.haag@us.belfor.com
- Responding emergency crew dispatched to assess the damage, paying special attention to any potential environmental concerns
- Property stabilizing steps (board-ups, fencing, locks, etc.) commences
- Site walk-through with BELFOR and Jefferson Parish officials to begin to develop scope of damages and plan for remediation and restoration.

Recognized nationally as an industry-leading provider of comprehensive disaster recovery solutions – BELFOR strictly adheres to all industry standards as well as government regulations and local building and/or environmental codes. With 24-Hour Emergency Services – we have the skills, resources, equipment and experience to handle both small and large remediation projects across various departments simultaneously.

We look forward to this opportunity and further discussions regarding how BELFOR can best serve Jefferson Parish's emergency remediation needs to come!

Sincerely,

Chris Jones
Chief Financial Officer
BELFOR USA Group, Inc.

CORPORATE RESOLUTION OF
BELFOR USA GROUP, INC.

I, Sheldon Yellen, hereby certify that I am the duly qualified and acting President and Chief Executive Officer of BELFOR USA Group, Inc. ("Corporation") a corporation duly formed pursuant to the laws of the state of Colorado. The following is a true record of a resolution duly adopted by the Board of Directors of the Corporation at a meeting held on the 17th day of August, 2023, which is in full force and effect as of this date and does not conflict with the articles of this corporation.

Be it resolved that Chris Jones, Chief Financial Officer for the Corporation, is hereby authorized to execute documents and agreements on behalf of the Corporation.

As Officer of this Corporation, I am authorized to perform the acts to carry out this Corporation Resolution.

IN WITNESS WHEREOF, I have executed my name as President and Chief Executive Officer and have hereunto affixed the corporate seal of the above-named Corporation this 5th day of April, 2023.

Name

Title

Signature

Sheldon Yellen

President, Chief Executive Officer,
Officer and Director

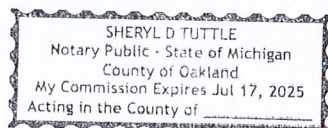
[CORPORATE SEAL]

NOTARY PUBLIC

STATE OF MICHIGAN
COUNTY OF OAKLAND



I, Sheryl D Tuttle, a notary public, do certify that on this 20th day of Nov., 2021 personally appeared Sheldon Yellen, President, Chief Executive Officer, Officer and Director of BELFOR USA Group, Inc., known by me to be the same person described herein, who executed the above instrument and acknowledged the same to be the act and deed of BELFOR USA Group, Inc.



Sheryl D. Tuttle
Name of Notary Public: Sheryl D Tuttle
Oakland County, Michigan
My Commission Expires: 7-17-25

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PRICING: Separate per RFP request



BELFOR

New Orleans –

5605 Salmen Street,
New Orleans, LA 70123

T: (504-456-6768)

Account Manager:
Danny Haag –
danny.haag@us.belfor.com

24/7 EMERGENCY
DISPATCH: T: **(800) 856-3333**

SERVICE SUPPORT PHILOSOPHY

BELFOR's overarching service philosophy is:

Do the right thing – even when no one is looking.

Our values define our service support philosophy. In our view, the way we support our customers and their assets is inextricably linked to our principles, economy and ethics. We therefore adopt an active approach towards our customers and look after each one conscientiously – before, during and after a loss event.

We always develop appropriate solutions at competitive prices. We respond to complex challenges with clearly structured workflows, and deploy our skills as efficiently as possible. We carry out our work quickly, but thoroughly. Once we start a job, we see it through to the end. We continuously document our activities, examine our procedures and modify them as necessary.

- Our Code of Compliance policy requires that each service be properly described in a formal agreement before it is performed. All work and business processes must be documented in a comprehensible manner.
- We understand the importance of keeping confidential information secret and have measures in place to protect it against access by third parties at all times.
- Our job also entails attaching maximum priority to industrial safety and accident prevention. In this context, we voluntarily strive to exceed statutory standards in many cases.

Professional **Disaster** Recovery



FIRE • WATER • STORM • MOLD
PROPERTY RESTORATION

24-HOUR EMERGENCY SERVICE



24/7 hotline: 800.856.3333 | www.belforusa.com

PROPOSER QUALIFICATIONS AND EXPERIENCE

A BRIEF BELFOR HISTORY

In 1946, a company called Quality Awning & Construction began and through growth and reputation has evolved into BELFOR Property Restoration, employing over 5,300 in North America and over 10,000 worldwide. We have experienced many changes in the last seven decades, but one thing has never changed - our dedication to providing exceptional restoration services to our clients.

By the 1980s, Quality Awning & Construction had changed its focus to insurance-based projects and rebranded as Inrecon, LLC. Over the next 20 years of stratospheric growth, Inrecon merged with a European environmental services firm. Through acquisitions of property restoration companies worldwide, the BELFOR brand was born in 1998, extending its reach across North America as BELFOR USA Group, Inc. in 1999.

Since then, BELFOR Property Restoration has continued its impressive growth and currently has over 190 property restoration offices and hundreds of subsidiaries throughout North America. BELFOR Europe has also grown steadily and has established itself as a solid restoration solution across Europe, Asia, and the Middle East.

Unlike many property restoration companies, each BELFOR office is company owned. This enables consistent training of technicians and a high quality of performance. This differentiator means BELFOR can deliver a united response in area-wide catastrophes anywhere in the world. Project Managers across BELFOR Offices can facilitate the mobilization of the needed amount of prepared staff and equipment to a loss site, quickly focusing mitigation efforts for disasters both natural and man made.

BELFOR A FULL-SERVICE CONTRACTOR

BELFOR is the technical services leader in disaster recovery and property restoration, as well as a General Contractor, offering the most extensive network of resources for institutional losses in the industry.

Our 78-year history and vast experience over the years has afforded us the opportunity to restore and repair almost every type of structure imaginable. Every year since 2020, BELFOR has performed over 68,000 restoration projects in North America and over 159,000 worldwide. Regardless of the peril or extent of damage, there is no doubt someone in the company who has experienced a similar scenario who can assist or lead the project.



- **Distribution** – With 122 offices in the U.S., 40 in Canada and over 450 around the world, BELFOR is both globally strong and locally focused. BELFOR teams are able to respond immediately in almost every major market in North America and many around the world.
- **Privately Held** – All locations are wholly-owned by BELFOR USA Ltd.; there are no franchise locations. This allows us to control quality and consistency of services nationwide and to mobilize resources effectively during area-wide disasters.
- **Personnel** – With over 5,300 full-time employees in North America and more than 10,000 worldwide, BELFOR brings an abundance of talent and ability unequalled in our industry. The experience we bring to each project represents true value to our clients.
- **Award-Winning General Contractor** – With more than 78 years of reconstruction experience, BELFOR USA Group, Inc., has an unmatched depth of resources and knowledge. BELFOR has been the #1 Remodeling Company on the Top 500 U.S. Remodelers List since 2001 (National Association of the Remodeling Industry) and has received numerous awards that recognize excellence in the restoration industry, including Apex, Chrysalis and Phoenix Awards. A complete list is available upon request.

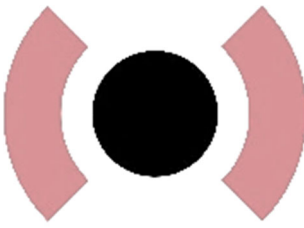
Comprehensive Services

BELFOR's complete line of restoration services provide our clients with single-source accountability of every project.

Commercial Services

- ✓ Emergency Services 24-7-365
 - Emergency Board-up / Shoring / Shrink Wrap
 - Water Extraction & Dehumidification
 - Corrosion Control
 - Safety Inspection & Evaluation
 - Selective Demolition
 - Site Containment
- ✓ Water, Fire, Storm Damage Restoration
 - Deodorization
 - Structural Drying/Desiccant Dehumidification
 - Air Duct Decontamination
 - Detailed Structural Cleaning
 - Contents Restoration
- ✓ Covid-19 Cleaning Services
 - Proactive, Suspected and Confirmed Case Cleaning
 - Leader from the beginning of the crisis in mid-February
 - Decontaminated the Diamond Princess Cruise Ship in Japan in March, 2020;
 - Relied on by several high profile clients in major industries, including healthcare
- ✓ Reconstruction & Contracting
 - Full-service General Construction
 - Interior Build-Out and Finishes
 - High-Rise, Historic and LEED-certified Reconstruction and Restoration
- ✓ Mold Remediation
 - Industry Leader in Developing Current Mold Remediation Standards
 - Environmental Control / Assessment
 - Common Sense Solutions
- ✓ Vital Records Recovery
 - Detailed Inventory/Secure Storage
 - Book, Document & all types of Media Recovery
- ✓ Electronics & Machinery Restoration
 - Computer & Electronics Restoration
 - Manufacturing Equipment Rebuild
 - Data Recovery
 - Semiconductor Equipment
- ✓ Environmental Services
 - Site Remediation – Asbestos, Mold and Lead
 - Hazardous Waste Management
 - Spill Response
- ✓ Consulting & Pre-Planning





BELFOR New Orleans

The primary responding office for Jefferson Parish will be **BELFOR New Orleans** located at 5605 Salmen Street, New Orleans, LA 70123. Your local office will be closely supported by our BELFOR Baton Rouge location as well as our Shreveport-Bossier City and Mobile, Alabama offices and then, the entire BELFOR USA Group network, if needed.

Each location is a full-service office with a fully stocked warehouse of restoration and construction materials, supplies, and equipment. Should additional manpower and supplies be needed beyond the capabilities of these offices, our response can rapidly expand first regionally and then nationally in the case of an area-wide emergency.

BELFOR 24/7/365 Emergency Dispatch

Emergency response and service is provided 24 hours a day/7 days a week/365 days a year. To activate an emergency response, contact our BELFOR Call Center.

BELFOR Call Center
24/7 Emergency Dispatch
800-856-3333



This in-house operation is staffed by BELFOR Agents and maintains information about each contracted BELFOR client and their specified protocols for response.

After the BELFOR Agent asks a few questions about the loss, you will be connected directly with an on-call emergency manager in the nearest responding office who can immediately dispatch manpower and equipment to the emergency scene.

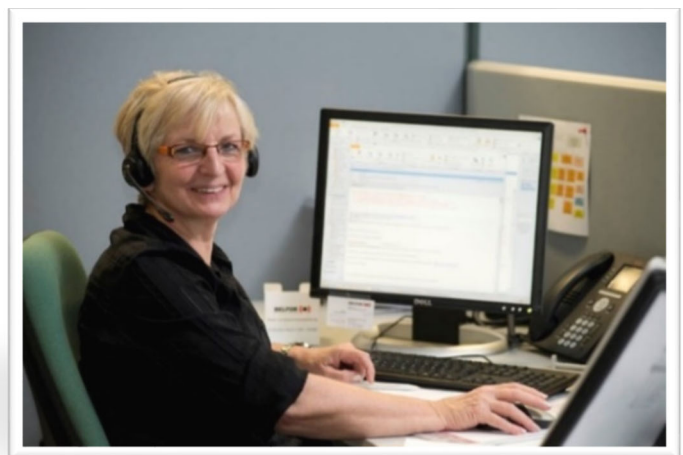
On-call teams typically run three deep, with more immediately available as demand warrants.

Response time on the phone is immediate. On-site response time is typically 1 to 2 hours to any client property within 50 miles of a local BELFOR office (barring unforeseen circumstances such as restricted access by authorities, etc..

Personnel Experience and Qualifications

BELFOR New Orleans is just 11 miles from Jefferson Parish Government and employs 31-full-time and 75-part time trained and certified individuals who are well-prepared for a disaster event or any kind of loss.

Jefferson Parish will be locally supported by an experienced, conscientious team that is well versed in local and area-wide disasters as well as man-made events. They will bring years of mobilization and restoration experience to each project and provide daily communication with Jefferson Parish Government personnel.





ANDREW BURNS

General Manager – BELFOR New Orleans

PROFESSIONAL EXPERIENCE

Andrew Burns is the General Manager at the BELFOR New Orleans office. He has 8 years of experience in the industry. As General Manager, Andrew is responsible for all aspects of team management, team development, large loss performance, business development, estimate review, and production team performance.

NOTABLE PROJECTS

Andrew has been involved in many large projects in his time with BELFOR, including some of his most notable projects listed below:

- Ochsner Health Center, Metairie – 2021: Hurricane Ida caused significant water damage to the entire building (5 floors).
- 930 Poydras Apartments - 2018: Luxury Apartment Complex Suffered a fire damage event that set off the sprinkler system, causing water damage on 10 floors.

AREA WIDE CATASTROPHE EXPERIENCE

- Hurricane Ida - (Restoration of 13 hospitals for Ochsner Hospital)

ACCREDITATIONS AND CERTIFICATIONS

- IICRC Water Damage Restoration Technician
- IICRC Fire and Smoke Damage Restoration Technician
- IICRC Odor Control Restoration Technician
- Louisiana Dept. of Agriculture Commercial Pesticide Applicator (Anti-Microbials)



DANNY HAAG

Regional Account Manager – BELFOR New Orleans

PROFESSIONAL EXPERIENCE

Danny Haag began his career with BELFOR in 2022 Regional Account Manager. Prior to that, he owned and operated his own restoration company for 28 years. His experience in restoration - as both an Account Manager and business owner - is an asset to BELFOR.

Danny has both the industry knowledge and client communication skills to ensure each project is performed to the highest standards while providing regular status updates to the client. His goal is to earn his client's trust in restoring property back to pre-loss condition in a timely manner.

NOTABLE PROJECTS

Danny has been involved in many large projects over the last 28 years, including some of his most notable projects listed below:

- Jefferson Parish Sheriff's Office - 2022 Tornado peeled back 70,000 square feet of the roof, creating a large scale water damage event.
- Orleans Parish Courthouse - 2023 Fire: Fire on the 1st floor caused smoke damage in all 4 floors of the building; approx. 120,000 square foot building.

AREA WIDE CATASTROPHE EXPERIENCE

- Hurricane Katrina - 2005 (Restoration of 27 municipal buildings in Jefferson Parish)
- Hurricane Ida - (Restoration of 13 hospitals for Ochsner Hospital)

ACCREDITATIONS AND CERTIFICATIONS

- IICRC Water Damage Restoration Technician
- ICRA Certified - Infection Control Risk Assessment during Construction and Renovation



MATT WEBER

Estimator / Project Manager – BELFOR New Orleans

PROFESSIONAL EXPERIENCE

Matt has 5 years of experience in the industry. As the lead estimator, Matt has managed all of the larger projects for us for the last 4 years from \$250k- \$1 mil+; he has vast knowledge in this field with water, fire, and mold remediation. As a Project Manager, Matt will ensure the effort to mitigate and restore the damage is within the original scope of the project, communicating at a regular cadence with the customer.

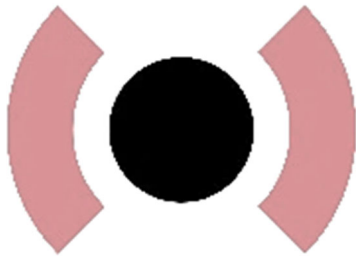
NOTABLE PROJECTS

Matt has been involved in many large projects in his years with BELFOR, including some of his most notable projects listed below:

- The Reserve at Foley – 2020: 180 apartment units affected by Hurricane Sally water damage.
- Ochsner Main Campus & Surrounding Buildings – 2021: Hospitals experiences significant damage after Hurricane Ida.
- St. Martin's Episcopal School -2022: Large fire in the early learning center caused significant fire and smoke damage to the building.

ACCREDITATIONS AND CERTIFICATIONS

- IICRC Water Damage Technician
- IICRC Applied Structural Drying
- ICRA Certified - Infection Control Risk Assessment during Construction and Renovation



BELFOR A Full Service Restoration Contractor

BELFOR's complete line of restoration services - including reconstruction and technical services – affords the most streamlined, cost-effective path to final restoration and full operational recovery.

As a full-service restoration contractor, BELFOR team members focus on the best solution for each project, knowing the method of recovery is not influenced by a particular service line. The timeliness of the initial response and the ability to fast-track any size project equates to an overall smaller loss and minimal property disruption.

Building Stabilization

Initial stabilization services of the environment is an attempt to return the environment to a condition that will not continue to deteriorate the building or its contents.

This may include board up, temporary roof repairs, large-scale water extraction, dehumidification/climate control, removal of damaged building materials/contents, get utilities back on line or provide temporary power. Dehumidification/temporary HVAC units can be quickly dispatched to the site to control temperature and humidity levels.

BELFOR owns the largest fleet of restoration equipment in North America, including over 10,000 dehumidifiers. In addition, we have strong relationships with equipment suppliers such as Lowes, Sunbelt and Aggreko, the largest supplier of generators, dehumidifiers and temporary temperature control equipment in the world.

As a General Contractor, barrier walls can be immediately constructed to protect damaged areas from undamaged areas. Shoring, board-ups and fencing can also be quickly deployed to protect building occupants and further damage to the building and its contents.

BELFOR Environmental Services, owned by BELFOR Property Restoration, can also address any environmental issues that are encountered including chemical spills, asbestos, PCB or airborne hazards, or other contamination.

Collections Stabilization

Refrigerated transport or other frozen storage capabilities can be quickly arranged and mobilized to freeze the documents.

The assigned Project Manager and Superintendent will work closely with you from the beginning of the project to determine priorities and begin emergency mitigation services. In many cases, these will include immediate removal from the area of impact, pack-out and inventory services and stabilization of the ambient temperature and humidity in the environment.

Pack-out personnel are thoroughly trained on proper packing and inventory procedures, and all necessary supplies can be quickly rallied, i.e., boxes, tape, markers, labels, pallets, stretch wrap, etc. Initial recovery technique is a critical first stage in the book & document recovery process. Appropriate care, packaging and handling of wet, saturated or contaminated books & documents assures the best condition of the recovered material. Minimizing cockling, swelling, bleeding and dye transfer are critical at this stage.

Once documents are frozen, paper deterioration is halted. This allows everyone the time to perform inventory checks, retention period reviews, and cost estimate reviews prior to proceeding with any additional document recovery services.

BELFOR is experienced at working with preservation and conservation professionals and often work as a team with the client, a conservation professional and BELFOR document recovery experts whenever culturally significant, rare, valuable, historic, or fragile materials are encountered. Most important at this phase of the process is to understand what needs to be done first, performing the steps quickly but carefully, and when to stop, consult with the client and other experts to ensure the items do not continue to deteriorate.

CLEANING, SANITIZING, DISINFECTING, WATER EXTRACTION AND DRYING SERVICES

BELFOR approaches structural cleaning by clearly defined protocols, adequate supervision and training, and performing the project right the first time.

By definition, BELFOR is in the disaster cleanup industry. Over our 78-year history, the majority of projects required some level of detailed cleaning – from construction-ready to cleanroom standards.

- BELFOR provides an unmatched depth of resources and knowledge when faced with a fire damage project(s). We deal with smoke odor issues on a daily basis. Our stringent cleaning and sealing protocols, matched with our eye for potential problems, ensure a project with no issues down the road.
- Beyond our unique skill set, BELFOR teams are used to working in occupied living environments. We pride ourselves on attention to daily cleaning and being mindful of the environment at all times for minimal disruption.
- Cleaning crews will be broken into teams - each with a crew chief and 4 technicians - and assigned to their respective areas. Areas will be posted with a specific scope. A site supervisor must verify completed work before the crew moves to the next area.
- BELFOR teams frequently work with protocols established by third party industrial hygienists. Performing work according to industry standards, to ensure successful clearance of each area the first time.

WATER DAMAGE

BELFOR bases its protocols and procedures on the IICRC S500, Standard and Reference Guide for Professional Water Damage Restoration. Our trained personnel can respond and mitigate moisture in any type of facility, from residential to commercial, school, high-rise to hospital or manufacturing facility.

Emphasis in our emergency response is on safety and immediate mitigation procedures to minimize property damage. These include:

- Risk management and hazard identification (including asbestos)
- Discover and eliminate the source of the water
- Water extraction
- Furniture blocking and manipulation of other contents out of harm's way
- Pad removal (if necessary)
- Application of antimicrobials
- Measuring moisture levels in structural areas (walls, ceilings, floors)
- Rapid reduction of humidity and stabilization of temperature

Water Damage Restoration

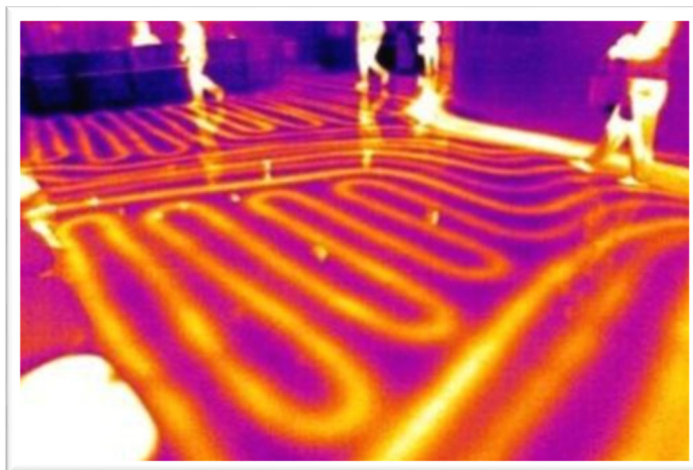
Removing standing water from the environment to stabilize conditions is an immediate goal upon arrival at a disaster scene. BELFOR teams are trained and highly adept at tracking hidden moisture to avoid long-term, undetected water damage problems and mold issues. Infrared cameras help ensure effective moisture detection.

Proper water damage restoration involves moving and securing contents, extracting excess physical water, identifying affected structural materials (walls, floors, ceilings) using moisture sensing/detection equipment, establishing target drying goals and installing necessary drying equipment.



Structural Drying

Our crews employ effective drying methods based on the science of drying. Psychrometrics weighs all pertinent variables, establishes goals and determines how best to recognize and document goal- attainment. Calculating the accurate amount, type and size of equipment needed, placement of same and number of air exchanges in a facility is crucial to rapid drying, minimizing property damage and avoiding complications from mold. BELFOR utilizes the most sophisticated dehumidification and monitoring equipment in the industry, along with highly-trained personnel to provide effective results and eliminate environmental concerns. Structural drying is very site-specific and one size never fits all.



Moisture Mapping

Water Restoration Technicians develop a moisture map during the initial response. Crews also perform daily inspections are to assure drying efficiency. BELFOR maintains drying logs throughout the project to monitor moisture content and psychrometric conditions. Drying is complete upon reaching Equilibrium Moisture Content.

BELFOR provides photo documentation on every project.

Drying Equipment

BELFOR owns the largest fleet of dehumidification equipment the USA. Beyond the extensive inventory warehoused in all of our offices around the country, 75 mobile warehouses of auxiliary equipment are available for dispatch anywhere around the country. Each mobile warehouse holds more than 350 pieces of additional drying equipment.

Category 3 Water Losses

Floodwater and sewage losses are both Category 3 water losses. Due to the health and safety concerns for occupants, these projects require additional steps, including:

- Identify structural components that need to be removed and disposed
- Set up critical barriers to prevent cross contamination
- Install HEPA filtered air scrubbers to clean ambient air and applying sanitizing chemicals

Whenever possible, sewage is returned back into the sanitation system of origin.

FIRE DAMAGE

Fire Damage Restoration

After a fire incident, an effective emergency response will mitigate damage and keep restoration options open, which is often crucial to continuity of operations. Teams will secure the property, stabilize the facility by ventilating smoke and controlling ambient conditions, then recover and protect as many assets as possible.

Steps in a fire damage emergency response include:

- ✓ Risk management and hazard identification (including asbestos)
- ✓ Securing the property (board-up, roof cover-up, shoring, security and winterizing)
- ✓ Mitigation (relocating assets or protecting in place; corrosion control on electronics; other protective measures for soft metals, fiberglass, clothing)
- ✓ Reoccupation (isolation of damaged areas, deodorization, restore or provide temporary utilities)

Smoke damage Restoration

The approach for any fire damage incident depends upon the type of fire, how the smoke was generated and the affected environment. Factors include:

- Primary combustible material (what was consumed)
- Available oxygen to the fire (rate of combustion)
- Temperature of the smoke
- Temperature of the surrounding area
- Electrical charge of smoke particles
- Airflow patterns
- Arrangement of interior space

All of these factors determine how the smoke travels and the processes required for effective soot and odor removal.





- ✓ Fire clean-ups can be complex. The scope of clean-up is broken into two segments: structure and contents.
The determining factors in developing the proper type of cleaning for each depends on the type of soot (dry or wet), the level of heat (defined by the heat line) and the affected surfaces or items.
- ✓ Proper cleaning is usually a combination of both dry and wet methods. *Dry* consists of air-washing, HEPA vacuuming or dry-sponging. *Wet* consists of washing with a specific cleaning and deodorizing product. Due to the acidic nature of soot, cleaning products used in fire restoration have a high pH to neutralize its corrosive effect.
- ✓ The most effective way to remove odor is to remove the source of the odor, versus sealing or masking techniques only, which can leak odor over time and/or as materials expand. BELFOR guarantees smoke odor removal on all fire damage projects.
- ✓ Trained technicians move quickly to determine the proper and most cost-effective cleaning processes.
Corrosion control is performed to retain restoration options for electronics and equipment.
- ✓ Cleaning crews are broken into teams - each with a crew chief - and assigned to their respective areas. Areas are posted with a specific scope. A site supervisor must verify completed work before the crew moves to the next area.
- ✓ All necessary services, including temporary board-up, duct cleaning, structure cleaning & deodorization, content cleaning & deodorization and reconstruction can be self-performed by BELFOR or BELFOR-owned companies. BELFOR warehouses a large amount of HEPA filtered air scrubbers, which can be used for cleaning of ambient air to make the structures acceptable for occupancy.
- ✓ Most times the cleaning of contents can take place on-site. Temporary ozone chambers can be constructed with Visqueen for on-site deodorization. Occasionally contents may have to be taken off-site to provide effective cleaning and deodorization.

MOLD

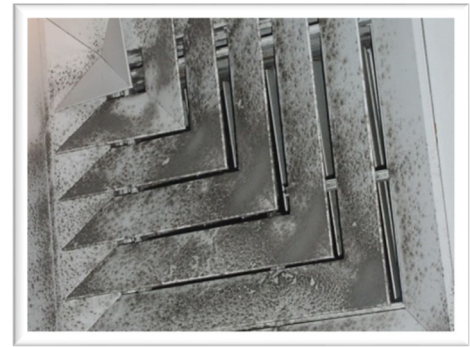
Mold Remediation

BELFOR offers comprehensive mold remediation service, bringing vast experience, leadership and sensibility to the process.

- » Training - BELFOR technicians bring trained expertise to every mold remediation project, including: strategic response, proper assessment, engineering controls, remediation barriers, state-of-the-art equipment, risk-specific protocols, measured results, and highly-experienced remediation teams.
- » IICRC Standard - Our Standard of Care is a combination of the IICRC S520 (Standard and Reference Guide for Professional Mold Remediation) and Jefferson Parish standards. Members of BELFOR's National Technical Services Division are leaders in the industry and helped author the current IICRC S520 Standard in use today.

Remediation projects consist of the following:

- Establishing engineering controls (through poly containments and HEPA-filtered negative air machines)
- Removal and disposal
- Evaluation and cleaning of contaminated materials and surfaces using specific anti-microbial products
- HEPA vacuuming



- » Worker Safety - Workers on mold remediation projects are required wear the proper PPE for the level of project to be performed. They must also pass a physical exam and be fitted for respirators at time of hire.
- » Duct Cleaning - In commercial environments, the air delivery system is frequently cited as a major contributor to illness, as airborne contaminants are pulled into air ducts, creating an ideal breeding ground for mold, bacteria, fungi and other microbes. As part of a restoration project or as a stand-alone service to clean and decontaminate the ducts in your building, BELFOR provides these services to clients directly.

As a policy, all BELFOR commercial mold/fire projects require the HVAC mechanical systems to have a complete internal assessment conducted to understand the impact and extent of the event. This reduces BELFOR's liability and helps determine how to structure final clearance for the building. This is especially the case with microbial projects because several States now require this by law.

Effective duct cleaning removes soot and construction dust, as well as mold, bacteria, fungi and other microbes. It is often a critical step to eliminating odors and ensuring the environment is safe for building occupants.

- » BELFOR is qualified to service Commercial type 1 and type II Systems – which includes direct expansion or chilled water systems and typical residential HVAC systems.

We are qualified to repair, replace, clean or decontaminate, reinsulate, including normal maintenance procedures.



DUCTZ is a national air duct restoration and cleaning company owned by BELFOR, that has been performing HVAC assessments and remediation for 29 years. As part of a restoration project or as a stand-alone service to clean and decontaminate the ducts in your building, we can provide these services to clients directly.

Deodorization

- » To combat odors associated with virtually any disaster, and help eliminate health and safety concerns, BELFOR combines the use of specially trained technicians with the most up-to-date dehumidification and air purifying equipment available today. Proprietary applications and techniques for the removal of source odors have been developed by the BELFOR National Technical Service Division.
- » The most effective way to remove odor is to remove the source of the odor, versus sealing or masking techniques only, which can leak odor over time and as materials expand. BELFOR guarantees smoke odor removal on all of its fire damage projects. Ozone treatment and offers safe and highly effective deodorization for contents, governed by strict OSHA and WCB guidelines.
- » Duct cleaning is typically necessary to eliminate odor after a fire. BELFOR owns a commercial duct cleaning company called Ductz, which can provide critical services in tandem with restoration crews.



MITIGATION PUT BACK AND RECONSTRUCTION

BELFOR is unique in that, while we are licensed general contractors, we are also remediation specialists. All of our technicians, estimators and managers have this dual perspective on projects, allowing them to understand building systems, determine if restoration or reconstruction is the best course of action, and implement the appropriate solutions immediately. This also allows BELFOR to fast-track many projects by eliminating duplication of effort and reducing job site conflicts.

With more than 70 years of reconstruction experience, BELFOR has an unmatched depth of resources and knowledge. Our offices and personnel are a part of the communities that they serve. They understand their community's needs. BELFOR works with insurance adjusters, oftentimes several on a single project to mitigate property damage, address hidden moisture and/or mold, safely nullify disaster scene hazards, repair damage from construction defects, and identify building components that can be restored vs. replaced. We work on accelerated timelines to drastically reduce business interruption for our commercial clients.

BELFOR USA has been the #1 Insurance Reconstruction Company on the List of Top 500 Remodeling Companies since 2001. We have also garnered numerous awards that recognize excellence in the restoration industry, including Apex, Chrysalis and Phoenix Awards. A complete list is available upon request.

Construction Capabilities

As a full service General Contractor, we can coordinate all needed services - hiring architects, engineers, testing firms, and any necessary trades in order to stabilize and reconstruct a property. We perform interior renovation / build-back as well as complete core and shell construction.

Reconstruction Capabilities after a loss include:

- 24-hour emergency response
- Site containment/temporary shoring
- Intrusive investigation/selective demolition
- Emergency power
- Full scale carpentry
- Complete electrical, mechanical and plumbing
- Complete exterior envelope reconstruction
- Construction defect reconstruction
- All roofing configurations
- Interior build-out and finishes
- Complex installation and interior finishes
- High-rise reconstruction and restoration
- Historic reconstruction and restoration
- Machinery/factory line implementation

Xactimate Estimating Software

BELFOR uses the estimating software Xactimate to produce detailed line item estimates for reconstruction projects. Local area unit pricing based on zip codes is updated monthly. Estimates may also be solicited from major subcontractors to validate Xactimate pricing.

Xactimate is an estimating program used by the majority of major insurance carriers in North America, ensuring industry-standard pricing and faster insurance claim resolution. BELFOR is highly experienced in providing invoicing packages that will be reviewed by multiple parties for completeness and accuracy.

Debris Removal Services

- » During the process of normal disaster recovery operations, BELFOR crews have handled debris removal projects of all sizes. For large scale debris removal, BELFOR can deploy the required heavy equipment.
- » In appropriate situations, BELFOR can establish different waste streams (Hazardous materials vs Non-Hazardous materials; Salvage vs Non-Salvage) and any value retained will be applied towards the loss expense.

QUALITY CONTROL

Project Monitoring

In all that we do, BELFOR remains keenly aware of our responsibility towards our clients, our employees and the environment. It's not only what we do that's important, but how we do it.

BELFOR Quality Assurance (QA) is a three-tier component of checks and balances within our production system. BELFOR will:

- Respond Immediately
- Conduct a Thorough Assessment
- Deliver a Prompt Resolution

We understand the importance of immediate response to secure damaged and exposed properties.



Project Expectations

Project expectations are determined by industry standards, client specifications, and municipal building codes. Weekly meetings are held with subcontractors to help ensure that all of the trades currently active on the site are aware of all issues related to the project, primarily:

- Quality
- Scheduling
- Weekly Goals
- Safety and Expectations

This meeting is mandatory for subcontractors that will be present on the site the following week. The Engineers and Architects also attend this meeting.

Site Inspections

Project phase inspections are conducted and documented by the project supervisor and project manager. Site inspections by manufacturing representatives for major suppliers are mandatory to ensure that installed products meet or exceed manufacturer recommendations.

Inspections by city officials are required to ensure that all work is performed and installed to code. These inspections are arranged by the project manager, who walks the site with the inspector. City inspectors review code issues and verify installation, adding another form of quality control to the project.

Additional inspections are carried out at general manager's discretion. Punch list completions are confirmed by re-inspections. Final inspection and acceptance of project workmanship is documented on the BELFOR Certificate of Satisfaction.

STANDARDS, GUIDELINES & LICENSING

BELFOR strictly adheres to all industry standards as well as federal and state government regulations. This includes local city and county building and/or environmental codes.

BELFOR maintains adequate licensing, bonding capacity, and insurance coverage in all areas, allowing BELFOR to perform work in compliance with all state and federal regulations. BELFOR also adheres to other various requirements as mandated by both OSHA and the Department of Environmental Quality i.e. lead, asbestos, hazardous materials. All insurance certificates, bonding capacities, and licenses are available for review.

Federal, state, and local licensing and regulatory compliance is assured through the BELFOR corporate licensing team, the BELFOR safety team, and through oversight by our insurance carrier. Licensing addresses codes, ordinances, and statutes throughout the country. Safety provides OSHA, EPA, and other regulatory training. Safety also monitors state and federal regulatory agencies and implements prompt changes. Insurance provides periodic risk surveys and compliance recommendations at our facilities and our projects.

In states where we don't have a local office presence but are performing work, licenses are applied for as needed to stay in compliance. A state GC license is not required in many states and any required local licensing is applied for on a job by job basis. For example, we do not have a local presence in Montana, however we have a current building contractor license through 2025 as we frequently perform work in the State. (We are the official contracted restoration company for the State of Montana.)

Our Licensing Division maintains license records and renewals.

ADDITIONAL SERVICES PROVIDED

Vital Record Recovery Services

BELFOR has been the technical leader in vital record recovery services since 1993. Every imaginable type of vital record has been restored by BELFOR's Technical Services Division including:

Audiotapes	Laser Discs	Periodicals
Books	Library Material	Photographs
CDs/DVDs	Manuscripts	Plans
Data Files	Maps	Slides
Diskettes	Microfiche	Transparencies
Documents	Microfilm	Vellum
Drawings	Negatives	Videotapes
Files	Paintings	Vital Records
Film	Parchment	X-Rays

Technical Services Division

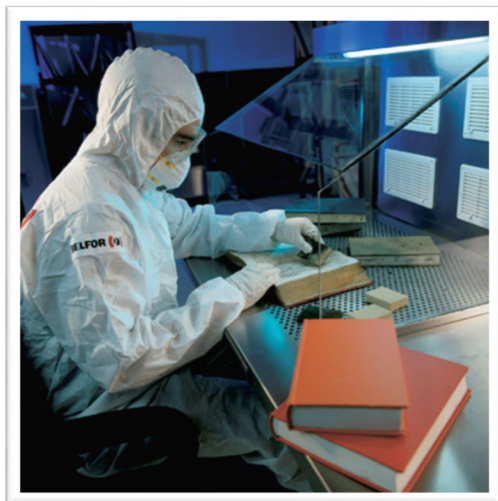
- » Our Technical Services Division, comprised of Certified Restorers, PhD chemists and other restoration professionals, the Technical Services team have created many superior products and recovery methods for all types of media. This results in higher efficiency and greater options for restoration, translating to better quality and faster recovery.
- » The experience and knowledge of these professionals has contributed to the overall knowledge and expertise of the vital records recovery industry. Some of this team's innovation include a proprietary process to separate fused X-Ray films and true mobile vacuum freeze-drying technology for transport to disaster scenes.
- » This team also extensively researched and developed a proprietary dosage amount for gamma treatment. This dosage ensures complete elimination of all contaminants with the least amount of degradation to the items being treated.



Technical Services Division

Mitigation - BELFOR teams provide immediate emergency mitigation services, including security, pack-out, inventory and freezing of affected materials, as well as stabilization of the environment.

Mobile Units – A fleet of Mobile Freeze-drying Chambers is available for transport to disaster scenes for large losses and/or if documents can't leave the premises.



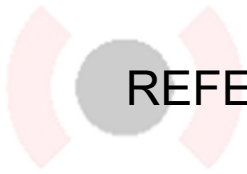
Vital Records Laboratories

- » Document Laboratories in the U.S. are located in Fort Worth, TX; Philadelphia, PA; and San Francisco, CA. International Document Laboratories are located in Vancouver and Toronto, Canada; London, U.K.; Paris, France; Prague, Czech Republic, and, Israel.
- » BELFOR employees are highly trained in response techniques and proper mitigation procedures and would self-perform the vast majorities of services outlined in this proposal.
- » There are approximately 80 document treatment personnel on the BELFOR team and over 400 employees trained in various aspects of retrieval and mitigation of vital records.
- » Our Technical Services Division, comprised of Certified Restorers, PhD chemists and other restoration professionals, the Technical Services team have created many superior products and recovery methods for all types of media. This results in higher efficiency and greater options for restoration, translating to better quality and faster recovery.
- » The experience and knowledge of these professionals has contributed to the overall knowledge and expertise of the vital records recovery industry. Some of this team's innovation include a proprietary process to separate fused X-Ray films and true mobile vacuum freeze-drying technology for transport to disaster scenes.
- » BELFOR maintains a network of professional contacts including conservators, preservation professionals, archivists, curators, etc., which can be called on for specialized knowledge and direction. Membership and involvement in the following groups provide additional expert consultation, as required:
 - Association of Specialists in Cleaning and Restoration (ASCR)
 - Association of Records Managers and Administrators (ARMA)
 - Society of American Archivists (SAA)
 - American Institute for Conservation of Historic and Artistic Works (AIC)

Book & Document Services Available

- (●) Drying Methodologies Available
 - Vacuum Freeze Drying
 - Thermal Vacuum Freeze Drying
 - Low Humidity On-Site Desiccant Drying
- (●) Fire Damage Document Services
 - Smoke and Soot Particulate Removal – to remove contaminants and eliminate odor
 - Straightening, Realignment, Trimming, Reprocessing – to remove or repair portions of permanent damage
 - Re-matting and Framing
 - Rebinding and Leather repairs
 - Re-jacketing
 - Ozone Deodorization – to expedite the out-gassing of finite traces of soot particulate too small to be removed, but still produce an odor
 - Document Copying and Imaging
 - De-acidification – to restore chemical balance to documents
- (●) Mold Remediation and Bacterial Decontamination Services
 - Gamma Radiation
 - Electron Beam Radiation (Canada)
 - Physical Contaminant Removal
- (●) Document Copying, Imaging, and Scanning
- (●) Deodorization
 - Ozone Deodorization – Use of ozone gas (O₃) to oxidize and remove finite traces of soot
 - Hydroxyl Deodorization – An oxidation process similar to ozonation





REFERENCES

Locally, BELFOR New Orleans performs approximately 300 projects annually, of all sizes and complexities. A few notable projects are listed below.

1. Jefferson Parish Sheriff's Office

Contact Name: John Fitzpatrick

Phone number: 504 339. 5560

Email: fitzpatrick_je@jpsso.com

Brief summary of loss and restoration: 2022 Tornado peeled back 70,000 square feet of the roof, creating a large scale water damage event. BELFOR arrived within one hour of the tornado and began restoration immediately, including installing a 100,000 sq. ft. temporary roof, extracting water and demo of affected areas.

Size/# of buildings impacted: 100,000 sq. ft. roof

Value: \$1.6M

2. LCMC Health System

Contact Name: Scott Landry

Phone number: 504.628.6590

Email: scott.landry@lcmchealth.org

Brief summary of loss and restoration: As LCMC's chosen restoration partner since 2016. Restoration efforts have included water remediation, mold remediation, and fire remediation.

Size/# of buildings impacted: several buildings across 6 hospitals

Value: per project value has varied from \$1,000 - \$1Mil

3. Michael's Stores

Contact Name: Janet Coffey

Phone number: 972.409.5769

Email: janet.coffey@michaels.com

Size/# of buildings impacted: 30,000 sq. ft.

Value: \$800,000

BELFOR Subcontractors

BELFOR typically self-performs 100% of emergency response, remediation and restoration work. The areas we may engage subcontractors are in reconstruction and in large loss restoration.

Reconstruction - BELFOR subcontracts licensed and other trades, including electrical, plumbing and HVAC. The amount of work subcontracted varies based upon the scope of work. Local BELFOR offices maintain relationships with local subcontractors in their market.

BELFOR pre-qualifies and has long-standing relationships with auxiliary service providers in the local markets as well as national vendors who provide 24/7/365 service. Examples include scissor lift operators, demolition companies, dump truck and freezer truck resources, tree removal companies, fencing, plumbing, electrical, HVAC and security firms that provide emergency temporary services, etc.

For fast-track projects when there is no time for a bid process, BELFOR will use captive contractors with guaranteed labor rates and lower prices on large-scale projects.

Subcontractors

1. K&V Cleaning Services – Metairie, LA

2. Acosta Home Remodeling – Slidell, LA

September 11, 2024

Jefferson Parish
Department of Purchasing
200 Derbigny Street, Suite 4400,
Gretna, LA 70053
RE: RFP No: 0487

To whom it may concern:

We are providing the following key financial disclosures in lieu of actual financial statements for BELFOR USA Group, Inc.

BELFOR is a privately held organization, which does not disclose the actual statements for vendor program qualifications. BELFOR engages PriceWaterhouseCoopers for its annual audit. Based on conformity of accounting principles accepted under International Financial Reporting Standards, PWC has provided an unqualified audit opinion for all years provided.

	December 31, 2021	December 31, 2022	December 31, 2023
Revenue	\$1,326,549,000	\$1,448,384,000	\$1,794,040,000
Total Assets	\$1,593,250,000	\$1,807,031,000	\$1,905,997,000
Total Liabilities	\$1,278,503,000	\$1,687,957,000	\$1,801,748,000
Equity	\$314,747,000	\$119,074,000	\$104,249,000

Very Truly Yours,


Chris Jones
CFO



CERTIFICATE OF LIABILITY INSURANCE

DATE(MM/DD/YYYY)
06/26/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

IMPORTANT: If the certificate holder is an ADDITIONAL INSURED, the policy(ies) must have ADDITIONAL INSURED provisions or be endorsed. If SUBROGATION IS WAIVED, subject to the terms and conditions of the policy, certain policies may require an endorsement. A statement on this certificate does not confer rights to the certificate holder in lieu of such endorsement(s).

PRODUCER Aon Risk Services Central, Inc. MSC# 17385 Aon PO Box 1447 Lincolnshire IL 60069 USA	CONTACT NAME: PHONE (A/C. No. Ext): (866) 283-7122 FAX (A/C. No.): (800) 363-0105 E-MAIL ADDRESS:														
INSURED Belfor USA Group, Inc. dba Belfor Property Restoration 185 oakland Ave, Suite 150 Birmingham MI 48009 USA	<table><tr><th>INSURER(S) AFFORDING COVERAGE</th><th>NAIC #</th></tr><tr><td>INSURER A: ACE American Insurance Company</td><td>22667</td></tr><tr><td>INSURER B: ACE Property & Casualty Insurance Co.</td><td>20699</td></tr><tr><td>INSURER C: AIG Specialty Insurance Company</td><td>26883</td></tr><tr><td>INSURER D: Steadfast Insurance Company</td><td>26387</td></tr><tr><td>INSURER E:</td><td></td></tr><tr><td>INSURER F:</td><td></td></tr></table>	INSURER(S) AFFORDING COVERAGE	NAIC #	INSURER A: ACE American Insurance Company	22667	INSURER B: ACE Property & Casualty Insurance Co.	20699	INSURER C: AIG Specialty Insurance Company	26883	INSURER D: Steadfast Insurance Company	26387	INSURER E:		INSURER F:	
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INSURER D: Steadfast Insurance Company	26387														
INSURER E:															
INSURER F:															

Holder Identifier :

COVERAGES**CERTIFICATE NUMBER:** 570106855404**REVISION NUMBER:**

THIS IS TO CERTIFY THAT THE POLICIES OF INSURANCE LISTED BELOW HAVE BEEN ISSUED TO THE INSURED NAMED ABOVE FOR THE POLICY PERIOD INDICATED. NOTWITHSTANDING ANY REQUIREMENT, TERM OR CONDITION OF ANY CONTRACT OR OTHER DOCUMENT WITH RESPECT TO WHICH THIS CERTIFICATE MAY BE ISSUED OR MAY PERTAIN, THE INSURANCE AFFORDED BY THE POLICIES DESCRIBED HEREIN IS SUBJECT TO ALL THE TERMS, EXCLUSIONS AND CONDITIONS OF SUCH POLICIES. LIMITS SHOWN MAY HAVE BEEN REDUCED BY PAID CLAIMS.

Limits shown are as requested

INSR LTR	TYPE OF INSURANCE	ADDL INSD	SUBR WVD	POLICY NUMBER	POLICY EFF (MM/DD/YYYY)	POLICY EXP (MM/DD/YYYY)	LIMITS
A	<input checked="" type="checkbox"/> COMMERCIAL GENERAL LIABILITY <input type="checkbox"/> CLAIMS-MADE <input checked="" type="checkbox"/> OCCUR GEN'L AGGREGATE LIMIT APPLIES PER: <input type="checkbox"/> POLICY <input checked="" type="checkbox"/> PROJECT <input checked="" type="checkbox"/> LOC OTHER:			HDOG47316194001	07/01/2024	07/01/2025	EACH OCCURRENCE \$10,000,000 DAMAGE TO RENTED PREMISES (Ea occurrence) \$2,000,000 MED EXP (Any one person) \$10,000 PERSONAL & ADV INJURY \$10,000,000 GENERAL AGGREGATE \$10,000,000 PRODUCTS - COMP/OP AGG \$10,000,000
A	AUTOMOBILE LIABILITY <input checked="" type="checkbox"/> ANY AUTO <input checked="" type="checkbox"/> OWNED AUTOS ONLY <input checked="" type="checkbox"/> HIRED AUTOS ONLY <input type="checkbox"/> SCHEDULED AUTOS <input checked="" type="checkbox"/> NON-OWNED AUTOS ONLY			ISA H10719409	07/01/2024	07/01/2025	COMBINED SINGLE LIMIT (Ea accident) \$5,000,000 BODILY INJURY (Per person) BODILY INJURY (Per accident) PROPERTY DAMAGE (Per accident)
B	<input checked="" type="checkbox"/> UMBRELLA LIAB <input checked="" type="checkbox"/> EXCESS LIAB <input type="checkbox"/> DED <input type="checkbox"/> RETENTION			XEUG7153974A006	07/01/2024	07/01/2025	EACH OCCURRENCE \$10,000,000 AGGREGATE \$10,000,000
A	WORKERS COMPENSATION AND EMPLOYERS' LIABILITY ANY PROPRIETOR / PARTNER / EXECUTIVE OFFICER/MEMBER EXCLUDED? (Mandatory in NH) If yes, describe under DESCRIPTION OF OPERATIONS below	Y/N N	N/A	WLRC50696972 AOS - OH - WA Stop Gap SCFC50698439 WI	07/01/2024 07/01/2024	07/01/2025 07/01/2025	<input checked="" type="checkbox"/> PER STATUTE <input type="checkbox"/> OTHER E.L. EACH ACCIDENT \$1,000,000 E.L. DISEASE-EA EMPLOYEE \$1,000,000 E.L. DISEASE-POLICY LIMIT \$1,000,000
D	E&O - Miscellaneous Professional-Primary			EOC957679602 Professional/Claims Made SIR applies per policy terms & conditions	07/01/2024	07/01/2025	Ea. Claim / Aggregate \$5,000,000

DESCRIPTION OF OPERATIONS / LOCATIONS / VEHICLES (ACORD 101, Additional Remarks Schedule, may be attached if more space is required)
Evidence of Insurance.

CERTIFICATE HOLDER**CANCELLATION**

CERTIFICATE HOLDER Belfor USA Group, Inc. dba Belfor Property Restoration 185 Oakland Ave., Suite 150 Birmingham MI 48009 USA	CANCELLATION SHOULD ANY OF THE ABOVE DESCRIBED POLICIES BE CANCELLED BEFORE THE EXPIRATION DATE THEREOF, NOTICE WILL BE DELIVERED IN ACCORDANCE WITH THE POLICY PROVISIONS. AUTHORIZED REPRESENTATIVE <i>Aon Risk Services Central, Inc.</i>
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Certificate No : 570106855404



THIS ADDITIONAL REMARKS FORM IS A SCHEDULE TO ACORD FORM,
FORM NUMBER: ACORD 25 **FORM TITLE:** Certificate of Liability Insurance

ADDITIONAL POLICIES	If a policy below does not include limit information, refer to the corresponding policy on the ACORD certificate form for policy limits.
----------------------------	--

© 2008 ACORD CORPORATION. All rights reserved.

**Request for Taxpayer
Identification Number and Certification**
Go to www.irs.gov/FormW9 for instructions and the latest information.

Give form to the
requester. Do not
send to the IRS.

Before you begin. For guidance related to the purpose of Form W-9, see *Purpose of Form*, below.

Print or type. See Specific Instructions on page 3.	1 Name of entity/individual. An entry is required. (For a sole proprietor or disregarded entity, enter the owner's name on line 1, and enter the business/disregarded entity's name on line 2.) Belfor USA Group, Inc.	
	2 Business name/disregarded entity name, if different from above. Belfor Property Restoration	
	3a Check the appropriate box for federal tax classification of the entity/individual whose name is entered on line 1. Check only one of the following seven boxes. <input type="checkbox"/> Individual/sole proprietor <input checked="" type="checkbox"/> C corporation <input type="checkbox"/> S corporation <input type="checkbox"/> Partnership <input type="checkbox"/> Trust/estate <input type="checkbox"/> LLC. Enter the tax classification (C = C corporation, S = S corporation, P = Partnership) _____ Note: Check the "LLC" box above and, in the entry space, enter the appropriate code (C, S, or P) for the tax classification of the LLC, unless it is a disregarded entity. A disregarded entity should instead check the appropriate box for the tax classification of its owner. <input type="checkbox"/> Other (see instructions) _____	4 Exemptions (codes apply only to certain entities, not individuals; see instructions on page 3): Exempt payee code (if any) _____ Exemption from Foreign Account Tax Compliance Act (FATCA) reporting code (if any) _____ (Applies to accounts maintained outside the United States.)
	3b If on line 3a you checked "Partnership" or "Trust/estate," or checked "LLC" and entered "P" as its tax classification, and you are providing this form to a partnership, trust, or estate in which you have an ownership interest, check this box if you have any foreign partners, owners, or beneficiaries. See instructions <input type="checkbox"/>	
	5 Address (number, street, and apt. or suite no.). See instructions. 185 Oakland Ave. Suite 150	Requester's name and address (optional)
	6 City, state, and ZIP code Birmingham, MI 48009	
	7 List account number(s) here (optional)	

Part I Taxpayer Identification Number (TIN)

Enter your TIN in the appropriate box. The TIN provided must match the name given on line 1 to avoid backup withholding. For individuals, this is generally your social security number (SSN). However, for a resident alien, sole proprietor, or disregarded entity, see the instructions for Part I, later. For other entities, it is your employer identification number (EIN). If you do not have a number, see *How to get a TIN*, later.

Note: If the account is in more than one name, see the instructions for line 1. See also *What Name and Number To Give the Requester* for guidelines on whose number to enter.

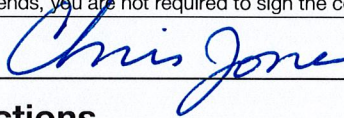
Social security number									
			-						
or									
Employer identification number									
8	4	-	1	3	0	9	1	7	1

Part II Certification

Under penalties of perjury, I certify that:

- The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me); and
- I am not subject to backup withholding because (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding; and
- I am a U.S. citizen or other U.S. person (defined below); and
- The FATCA code(s) entered on this form (if any) indicating that I am exempt from FATCA reporting is correct.

Certification instructions. You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and, generally, payments other than interest and dividends, you are not required to sign the certification, but you must provide your correct TIN. See the instructions for Part II, later.

Sign Here	Signature of U.S. person 	Date 7-9-24
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General Instructions

Section references are to the Internal Revenue Code unless otherwise noted.

Future developments. For the latest information about developments related to Form W-9 and its instructions, such as legislation enacted after they were published, go to www.irs.gov/FormW9.

What's New

Line 3a has been modified to clarify how a disregarded entity completes this line. An LLC that is a disregarded entity should check the appropriate box for the tax classification of its owner. Otherwise, it should check the "LLC" box and enter its appropriate tax classification.

New line 3b has been added to this form. A flow-through entity is required to complete this line to indicate that it has direct or indirect foreign partners, owners, or beneficiaries when it provides the Form W-9 to another flow-through entity in which it has an ownership interest. This change is intended to provide a flow-through entity with information regarding the status of its indirect foreign partners, owners, or beneficiaries, so that it can satisfy any applicable reporting requirements. For example, a partnership that has any indirect foreign partners may be required to complete Schedules K-2 and K-3. See the Partnership Instructions for Schedules K-2 and K-3 (Form 1065).

Purpose of Form

An individual or entity (Form W-9 requester) who is required to file an information return with the IRS is giving you this form because they



Hartford Casualty Insurance Company
5445 Corporate Drive Suite 300
Troy, MI 48098

September 24, 2024

Jefferson Parish
Department of Purchasing
200 Derbigny Street, Suite 4400
Gretna, LA 70053

RE: Belfor USA Group, Inc. DBA Belfor Property Restoration
Proposal No. 0487

To whom it may concern:

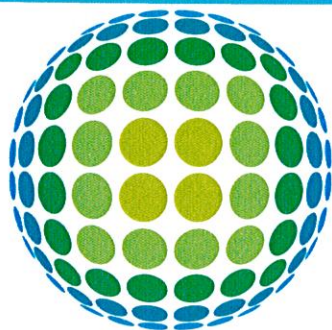
Hartford Casualty Insurance Company (Hartford) has issued surety bonds to Belfor USA Group, Inc. DBA Belfor Property Restoration (Belfor) since 1989, during which time we have favorably considered single projects up to \$10 million and aggregates of \$60 million. Our experience with Belfor has been excellent, and we highly recommend them to you. Hartford Casualty Insurance Company has an "A+" XV rating from A.M. Best Company.

As surety for Belfor, Hartford is favorably considering providing a 100% Performance Bond and 100% Payment Bond for the captioned project, provided that a contract is awarded to and executed by Belfor.

Hartford's decision to issue any bond is conditioned upon acceptable review of contract terms, contract amount, bond forms, and financing for each project as well as other pertinent underwriting information at the time of the request.

Sincerely,

Mark J. Mulville, CPCU
Contract Bond Manager
Hartford Casualty Insurance Company



IICRC®

Institute of Inspection Cleaning
and Restoration Certification

Certified Firm

2024

be it known that:

BELFOR PROPERTY RESTORATION - BELFOR USA GROUP

is registered with the IICRC and has pledged to maintain an awareness of and knowledge about the IICRC's published standards relevant to the Certified Firm's operations; will seek and promote educational training for technicians to enhance proficiency; provide service that results in elevated levels of customer satisfaction; be prompt; conduct business with honesty, integrity and fairness; build consumer confidence in the industry; and, promote good relations with affiliate industries.

Carey Vermeulen
Chairman of the Board of Directors

213634

Company #

12/31/2024

Valid Through



State Licensing Board for Contractors

This is to Certify that:

BELFOR USA GROUP INC.
Licensing Dept.
185 Oakland Avenue, Suite 150
Birmingham, MI 48009

is duly licensed and entitled to practice the following classifications

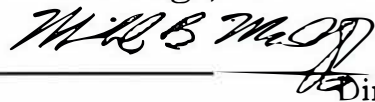
BUILDING CONSTRUCTION




Expiration Date: October 20, 2024

License No: 44412

Witness our hand and seal of the Board dated,
Baton Rouge, LA 21st day of October 2021


Director


Chairman


Treasurer

This License Is Not Transferrable



State Licensing Board for Contractors

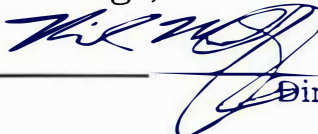
This is to Certify that: BELFOR USA GROUP INC.
Licensing Dept.
185 Oakland Avenue, Suite 150
Birmingham, MI 48009

is duly licensed to bid, contract and perform as a

Mold Remediation Contractor



Witness our hand and seal of the Board dated,
Baton Rouge, LA 21st day of October 2020



Director



Chairman

Expiration Date: October 20, 2023

License No: 250107

This License Is Not Transferrable



Treasurer

October 2017

BELFOR Spotlight

BELFOR Remediates Government Office

The Austin office responds to Sunday flood emergency

OCTOBER 2017

BELFOR Austin rapidly dispatched an experienced after-hours team with the technical expertise to remediate an unprecedented basement flood in a state government



File photo of job site

office. After the October water event, the Director and Records Management Officer wrote, *"I have never encountered a situation of this magnitude, and hope in the remainder of my career never to encounter one again. If*

however the need should arise, I hope we will be fortunate to have your company respond. What knowledgeable and hardworking staff you have!"

BELFOR AUSTIN

The Austin office works closely with insurance companies to make sure every project achieves affordable, high-quality results. Our portfolio of facility work has included the Travis County Jail, Taylor Independent School District, Crown Plaza Hotel, and Alamo Hillside Apartments.

BELFOR Austin is a member of the Texas Apartment Association, Risk Management Society, Capitol Area Maintenance & Operations, and the Texas Association of School Business Officials.

Austin has been recognized as one of the Top 10 providers of Mitigation services on the Central District Contractor Performance Report.

General Manager Matthew McCarty, 512.610.3015



File photo of fleet

BELFOR PROPERTY RESTORATION

BELFOR Property Restoration has developed a culture of being there when it counts.

Flooding. Fires. Windstorms. Hundreds of thousands of clients rely on BELFOR Property Restoration each year to rebuild their lives, homes, and businesses.

With BELFOR specialists in every major metropolitan area in the USA ready to respond 24/7/365, we provide the fastest, highest quality service that's unmatched in the industry.

BELFOR is honored to be #1 on the Top 500 in *Qualified Remodeler* magazine for the 17th consecutive year.

National Hotline: 800.856.3333

www.belfor.com



BELFOR News Spotlight

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BELFOR Responds to Office Floods

Bristol dispatches crews to Western Virginia emergency

DECEMBER 2022

BELFOR Bristol, Tennessee, responded to a flood emergency due to a waterline break at government offices in Washington County, Virginia after Christmas. Numerous BELFOR vehicles arrived on site with crews and equipment to remediate the situation as shown in the WCYB news report.

An excerpt from the news story:

"County officials say the damage was significant and impacted both the first and second floors."

Crews are currently working to restore the facility."

BELFOR BRISTOL TENNESSEE

BELFOR Bristol is the leading provider of professional property restoration and disaster recovery services in north-eastern Tennessee, south-western Virginia, southern West Virginia and southeastern Kentucky.

Bristol supports local organizations such as the Bristol Tennessee/Virginia Chamber of Commerce, Bristol Morning Rotary and Virginia Municipal League.

The Bristol office is a certified Institute of Inspection, Cleaning and Restoration (IICRC) firm

General Manager Danny Carter, 423.968.5000



Still from NEWS 5 WCYB

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BELFOR is honored to be #1 on the Top 500 in *Qualified Remodeler* magazine for the 22nd consecutive year.

National Hotline: 800.856.3333



BELFOR News Spotlight

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Springfield Repairs Veterans Center

BELFOR joins forces to provide overdue maintenance

DECEMBER 2022

BELFOR Springfield, Oregon was proud to help a local veterans organization with some much needed repairs at their facility right before the Thanksgiving holiday. Springfield joined forces with other area businesses to provide a series of "Wish List" repairs throughout the various community rooms at the treatment center.

The BELFOR team addressed the overdue maintenance in the shower area. Briana Jubber, Hunter Barnes, and Tyler Price brought the materials and expertise to restore the area to prime condition.



"This amazing group of volunteers representing various commercial businesses in

Eugene spent the day completely repainting the administration building and erecting much needed gates to the garden at Camp Alma. Words can't express our thanks! Community support like this always gives Veterans Legacy an emotional boost to keep working toward identifying and helping Veterans in need!" Veterans Legacy Oregon Facebook post

BELFOR SPRINGFIELD

The Springfield office provides emergency property restoration and disaster recovery services to Eugene, Springfield, and the Oregon Coast. The office has been recognized as a Top 10 Mitigation Performer in the Contractor Connection Northwest District, which consists of general contractors throughout Washington, Oregon, Idaho, Montana and Wyoming.

Springfield is proud to be a certified Institute of Inspection, Cleaning and Restoration (IICRC) firm.

General Manager Erik Emanuel, 541.726.9905



BELFOR repairs and paints the shower area. Upper right inset and far left photo from Veterans Legacy Facebook post.

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National Hotline: 800.856.3333

BELFOR  **Cares**

BELFOR News Spotlight

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Jury Trials Could Resume after Flood Repairs

BELFOR hired to restore Santa Barbara courtrooms

OCTOBER 2020

BELFOR was hired to restore two Santa Barbara County Superior courtrooms after a water pipe burst pooling water in Department 1 and spilling over into Department 2.

Crews from BELFOR recently were installing hardware on replacement doors to the courtrooms. The doors had been damaged during the flood incident.



File photo of BELFOR vehicles

The courtrooms still must put in place distancing guidelines, plexiglas barriers and limit seating in order to hold jury trials. Timelines were not provided on when

the courtrooms will reopen.

According to the original news stories, the water pipe broke over a weekend and may have been running for 24 hours before it was discovered.

BELFOR BAKERSFIELD

BELFOR Bakersfield provides disaster recovery and emergency property restoration services to Bakersfield, Porterville, the counties of Kern, San Luis Obispo, North Los Angeles, and Tulare.

The Bakersfield team has joined forces with other regional offices and the national team to provide recovery services for regional events such as the Riverside California floods, Kern County California wildfires, Pocatello Idaho wildfires, and Tennessee floods.

Bakersfield takes pride in supporting local organizations like the Greater Bakersfield Chamber of Commerce, Bakersfield Downtown Business Association, American Youth Soccer Organization



File photo of BELFOR commercial flood restoration

and North West Bakersfield Youth Baseball Association.

General Manager Mark Denny, 661.636.0760

BELFOR PROPERTY RESTORATION

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National Hotline: 800.856.3333



Exceptions to Jefferson Parish Government's Request for Proposal (No.0487) Terms and Conditions

BELFOR USA Group, Inc. ("Contractor" or "Selected Proposer") agrees to the terms and conditions within Jefferson Parish's RFP, subject to the following exceptions:

Section(s)	Change(s)	Reasoning
Response Times	<i>Add a "best efforts" standard to all response time requirements.</i>	In the event of a catastrophe or times of increased demand, Contractor may not be able to respond (and/or act) in accordance with the provided timeframes. Contractor will use, however, best efforts to comply with the timelines.
1.16 Fidelity Bond Requirements	<i>Omit "with a maximum single loss retention of \$5,000"..</i>	
1.32 Indemnification	<i>Omit "agents".</i> <i>Modify as follows:</i> ". . . property, <u>to the extent</u> growing out of . . ." ". . . imposed in connection therewith for any loss <u>from, property damage, bodily injury, including death, or other casualty to the extent caused by pursuant to the any negligent acts or omissions during the commission of</u> services required to be performed by Selected Proposer under this RFP. Selected Proposer additionally shall agree to pay all reasonable expenses and attorney's fees incurred by the Parish of Jefferson, its departments, agencies, boards and commissions, officers, agents, servants and employees, including volunteers in establishing the right to indemnity pursuant to the provisions stated herein <u>provided it prevails on such claims.</u> "	Belfor will not take responsibility for any damage or issue that is attributable to the fault and/or negligence of others.
N/A	<i>Notwithstanding anything to the contrary, Contractor's rate sheet (which is attached to its bid) will determine the cost and pricing of Contractor's services. Anything to the contrary (e.g., clauses detailing markup caps, overtime hours) is deemed null and void.</i>	Belfor will bill for its services, equipment, and materials in accordance with the agreed upon rate sheet.

*For the purposes of these exceptions, the term "sentences" does not include section headers.

ATTACHMENT "C"

APPENDIX A: The ensuing contract for this RFP solicitation may be eligible for federal reimbursement. As such this appendix will be applicable accordingly and shall be considered a part of the RFP documents. All applicable certifications must be duly completed, signed and submitted prior to award.

Anti-Lobbying Form

CERTIFICATION OF RESTRICTIONS ON LOBBYING

I, Chris Jones, CFO, hereby certify on
(name and title of bidder's official)

behalf of BELFOR USA Group, Inc. that:
(name of bidder)

- (1) No Federal appropriated funds have been paid or will be paid by or on behalf of the undersigned, to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with the awarding of any Federal contract, the making of any Federal grant, the making of any Federal loan, the entering into of any cooperative agreement, and the extension, continuation, renewal, amendment, or modification of any Federal contract, grant, loan, or cooperative agreement.
- (2) If any funds other than Federal appropriated funds have been paid or will be paid to any person for influencing or attempting to influence an officer or employee of any agency, a Member of Congress, an officer or employee of Congress, or an employee of a Member of Congress in connection with this Federal contract, grant, loan, or cooperative agreement, the undersigned shall complete and submit standard Form-LLL, "Disclosure Form to Report Lobbying," in accordance with its instructions.
- (3) The undersigned shall require that the language of this certification be included in the award documents for all sub awards at all tiers (including subcontracts, sub grants, and contracts under grants, loans, and cooperative agreements) and that all subrecipients shall certify and disclose accordingly.

This certification is a material representation of fact upon which reliance is placed when this transaction was made or entered into. Submission of this certification is a prerequisite for making or entering into this transaction imposed by section 1352, title 31, U.S. Code. Any person who fails to file the required certification shall be subject to a civil penalty of not less than \$10,000 and not more than \$100,000 for each such failure.

Executed this 23 day of September, 2024.

By Chris Jones
(signature of authorized official)

Chief Financial Officer
(title of authorized official)

ATTACHMENT "C"

APPENDIX A: The ensuing contract for this RFP solicitation may be eligible for federal reimbursement. As such this appendix will be applicable accordingly and shall be considered a part of the RFP documents. All applicable certifications must be duly completed, signed and submitted prior to award.

Debarment/Suspension Form

DEBARMENT/SUSPENSION CERTIFICATION

Debarment:

Federal Executive Order (E.O.) 12549 "Debarment" requires that all contractors receiving individual awards, using federal funds, and all subrecipients certify that the organization and its principals are not debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded by any Federal department or agency from doing business with the Federal Government. By signing this document you certify that your organization and its principals are not debarred. Failure to comply or attempts to edit this language may disqualify your bid. Information on debarment is available at the following websites: www.sam.gov and <https://acquisition.gov/far/index.html> see section 52.209-6.

Your signature certifies that neither you nor your principal is presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in this transaction by any federal department or agency.

Chris Jones, Chief Financial Officer

(Name and Title of bidder's official)

BELFOR USA Group, Inc.

(Name of bidder/company)

185 Oakland Avenue, Suite 150,

(Address)

Birmingham, MI 48009-3433

(Address)

PHONE 248.594.1144 FAX 248.594.0464

EMAIL andrew.burns@us.belfor.com



Signature

9-23-24

Date

Request for Proposal

AFFIDAVIT

STATE OF Michigan

PARISH/COUNTY OF Oakland

BEFORE ME, the undersigned authority, personally came and appeared: Chris Jones,
, (Affiant) who after being by me duly sworn, deposed and said that he/she
is the fully authorized Chief Financial Officer of BELFOR USA Group, Inc. (Entity), the party
who submitted a proposal in response to RFP Number # 0487, to the Parish of Jefferson.

Affiant further said:

Campaign Contribution Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____

Attached hereto is a list of all campaign contributions, including the date and amount of each contribution, made to current or former elected officials of the Parish of Jefferson by Entity, Affiant, and/or officers, directors and owners, including employees, owning 25% or more of the Entity during the two-year period immediately preceding the date of this affidavit or the current term of the elected official, whichever is greater. Further, Entity, Affiant, and/or Entity Owners have not made any contributions to or in support of current or former members of the Jefferson Parish Council or the Jefferson Parish President through or in the name of another person or legal entity, either directly or indirectly.

Choice B X _____

there are **NO** campaign contributions made which would require disclosure under Choice A of this section.

Affiant further said:

Debt Disclosures

(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all debts owed by the affiant to any elected or appointed official of the Parish of Jefferson, and any and all debts owed by any elected or appointed official of the Parish to the Affiant.

Choice B X There are **NO** debts which would require disclosure under Choice A of this section.

Affiant further said:

Solicitation of Campaign Contribution Disclosures

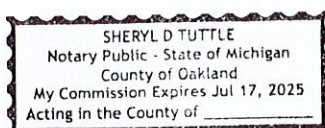
(Choose A or B, if option A is indicated please include the required attachment):

Choice A _____ Attached hereto is a list of all elected officials of the Parish of Jefferson, whether still holding office at the time of the affidavit or not, where the elected official, individually, either by **telephone or by personal contact**, solicited a campaign contribution or other monetary consideration from the Entity, including the Entity's officers, directors and owners, and employees owning twenty-five percent (25%) or more of the Entity, during the two-year period immediately preceding the date the affidavit is signed. Further, to the extent known to the Affiant, the date of any such solicitation is included on the attached list.

Choice B X there are **NO** solicitations for campaign contributions which would require disclosure under Choice A of this section.

Affiant further said:

That Affiant has employed no person, corporation, firm, association, or other organization, either directly or indirectly, to secure the public contract under which he received payment, other than persons regularly employed by the Affiant whose services in connection with the construction, alteration or demolition of the public building or project or in securing the public contract were in the regular course of their duties for Affiant; and



Request for Proposals #0487

To Provide Remediation Services for Various Jefferson Parish Departments

SIGNATURE PAGE

The Jefferson Parish Department of Purchasing is soliciting Request for Proposals (RFP'S) from qualified proposers who are interested in providing **Remediation Services for Various Jefferson Parish Departments** for the for the Jefferson Parish Department of **General Services**.

Request for Proposals will be received until 3:30 p.m. Local Time on: September 24, 2024

Acknowledge Receipt of Addenda: Number: Addendum #1
Number: Addendum #2
Number: _____
Number: _____
Number: _____
Number: _____

Name of Proposer: BELFOR USA Group, Inc. BELFOR New Orleans

Address: 185 Oakland Avenue, Suite 150, 5605 Salmen Street,
Birmingham, MI 48009-3433 New Orleans, LA 70123

Phone Number: (504-456-6768) Fax Number (504-456-6768)

Type Name of Person Authorized to Sign: Chris Jones

Title of Person Authorized to Sign: Chief Financial Officer

Signature of Person Authorized to Sign: 

Email Address of Person Authorized to Sign: chris.jones@us.belfor.com

Date: 10/ 01/2024

This RFP signature page must be signed by an authorized Representative of the Company/Firm for proposal to be valid. Signing indicates you have read and comply with the Instructions and Conditions.



JEFFERSON PARISH

DEPARTMENT OF PURCHASING

CYNTHIA LEE SHENG
PARISH PRESIDENT

RENNY SIMNO
DIRECTOR

August 6, 2024

ADDENDUM # 1

RFP NO: 0487

Receipt Date: August 29, 2024
Revised to: September 24, 2024

Provide Remediation Services for Various Jefferson Parish Departments

REVISION: The pre-proposal meeting and proposal opening date have been revised.

*****PLEASE SEE THE REVISED RFP PAGES THAT INCLUDE REVISED DATES*****

***** PLEASE REMEMBER TO ACKNOWLEDGE THIS ADDENDUM ON YOUR PROPOSAL SUBMISSION *****

Sincerely,

A handwritten signature in blue ink, appearing to read "Shanna Folse".

Shanna Folse, Purchasing Specialist III
Jefferson Parish Purchasing Department

RFP SUBMISSION:

Proposer must acknowledge all addenda on the signature page. Proposer acknowledges receipt of this addendum on the signature page by entering the number that has been assigned to this addendum.

This addendum is a part of the contract documents and modifies the original RFP documents and specifications. The contents of this addendum shall be included in the contract documents. Changes made by this addendum shall take precedence over the documents of earlier date.

JOSEPH S. YENNI BUILDING - 1221 ELMWOOD PARK BLVD - SUITE 404 - JEFFERSON, LA 70123 - PO BOX 10242 JEFFERSON, LA 70181-0242
OFFICE 504.364-2678

GENERAL GOVERNMENT BUILDING - 200 DERBIGNY ST - SUITE 4400 - GRETNA, LA 70053 - PO BOX 9 - GRETNA - LA 70054
OFFICE 504.364.2678

EMAIL: PURCHASING@JEFFPARISH.NET

WEBSITE: WWW.JEFFPARISH.GOV



JEFFERSON PARISH

DEPARTMENT OF PURCHASING

CYNTHIA LEE SHENG
PARISH PRESIDENT

RENNY SIMNO
DIRECTOR

September 23, 2024

ADDENDUM # 2

RFP NO: 0487

Receipt Date: September 24, 2024 3:30 p.m.
Postponed Date: October 4, 2024 3:30 p.m.

Provide Remediation Services for Various Jefferson Parish Departments

Questions & Answers:

1) **QUESTION:** Have parish engineers considered the installation of full port backwater prevention valves at facilities most prone to black and graywater intrusion?

ANSWER- At this time the installation of backwater sewer valves is not part of this RFP.

2) **QUESTION:** Regarding scoring the submittals, if a submitter leaves any line-item blank, that would provide an unfair advantage to that company when scoring the Pricing portion, as it would produce a lower cost number. In years past, I have always been of the opinion, that all lines must be completed in their entirety and specifically as requested/directed?

ANSWER- All items must be bid on.

*** THE RFP RECEIPT DATE HAS BEEN POSTPONED UNTIL OCTOBER 4, 2024 ***

*** DEADLINE FOR INQUIRIES HAS BEEN REACHED ***

*** PLEASE REMEMBER TO ACKNOWLEDGE ALL ADDENDA BY NUMBER ON YOUR RFP SUBMISSION ***

Sincerely,

A handwritten signature in blue ink, appearing to read "Shanna Folse".

Shanna Folse, Purchasing Specialist III
Jefferson Parish Purchasing Department

RFP SUBMISSION:

Proposer must acknowledge all addenda on the signature page. Proposer acknowledges receipt of this addendum on the signature page by entering the number that has been assigned to this addendum.

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