



Protecting Our Nation's Defenders™

LENCO ARMORED VEHICLE LIMITED WARRANTY

As used in this Limited Warranty, "Vehicle" means any Lenco armored vehicle; "you" and "your" means the purchaser of a Vehicle from Lenco Industries, Inc. or an authorized Lenco distributor; and "we", "us" and "our" means Lenco Industries, Inc.

Lenco-Manufactured Components. We will pay for repair or replacement of Vehicle components manufactured by us which prove to be defective within Three Years after the original purchaser of the Vehicle received delivery of the Vehicle from us or an authorized Lenco distributor, except that we will not be responsible for (i) any damage to the Vehicle or any component of the Vehicle caused by negligence, misuse, alteration or accident or (ii) normal maintenance of the Vehicle or any component of the Vehicle. To be eligible for such warranty coverage, you must follow the Procedures for Submission of Warranty Claims and Authorization of Warranty Work set forth below.

Components Manufactured by Others. If any component of the Vehicle (i) was manufactured by any person or firm other than us and (ii) is the subject of a written warranty by such other manufacturer, we will assist you in submitting to the manufacturer of any such component claims that such component proved to be defective during the applicable warranty period specified in the manufacturer's written warranty. Copies of all written warranties given by the manufacturers of parts or components of the Vehicle manufactured by persons or firms other than us will either be furnished to you at the time of delivery of the Vehicle or are available upon written request to us at 10 Betnr Industrial Drive, Pittsfield, MA 01201 or by e-mail to our Warranty Administrator, Mr. Steve Mix; e-mail: Steve@lencoarmor.com

Procedures for Submission of Warranty Claims and Authorization of Warranty Work. Except as otherwise specified below, warranty repairs or replacements for our components may be made by either an authorized Lenco service center or any repair shop mutually acceptable to you and us; in either case, the service center or repair shop must (i) contact us before any repair or replacement is undertaken and (ii) receive our written approval of the repair or replacement and the service center's or repair shop's charges for such repair or replacement. Requests for our approval should be directed to Warranty Department, Lenco Industries, Inc., 10 Betnr Industrial Drive, Pittsfield, MA 01201, (Tel. (413) 443-7359; Fax (413) 445-7865 or e-mail: warranty@lencoarmor.com). We reserve the right in any particular instance to require that repair or replacement of our components be performed either at our factory in Pittsfield, Massachusetts or at an authorized Lenco service center. You are responsible for freight or other transportation costs to and from our factory, an authorized Lenco service center or a repair shop performing repairs or replacements under this warranty.

Exclusion of Other Warranties. This warranty is in lieu of all other warranties, express or implied, and, in particular, we make **NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.**

Limitation of Remedies and Damages. Our repair or replacement of our components and assistance with the submission of warranty claims to manufacturers of components not manufactured by us, all as specified above, is your exclusive remedy for any and all claims against us, whether based on warranty, contract, tort, negligence, or any other theory. We are not liable for any incidental or consequential damages resulting from any defect in the Vehicle (including, without limitation, personal injury, loss of revenue, loss of anticipated profit, or any other loss or damage).