

3

Technical Support

- 3a Unlimited, consultative support available to all staff members
- 3b Toll-free number (Mon-Fri, 7:30am- 9:30pm CST)
- 3c Online ticketing system via client's admin site
- 3d Edlio help site: <http://help.edlio.com/>

4

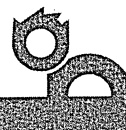
Training

- 4a 2-2.5 hour Web conference training

5

Fully Managed Hosting

- 5a Full system availability
- 5b Individual service availability
- 5c Response time
- 5e Denial of service attacks and security threats
- 5d Data storage (backed-up)
- 5e All deployed code is reviewed for security and stability issues
- 5f Horizontal scaling to quickly increase capacity
- 5g CDN-hosted images and files (*not all files)
- 5h Properly provisioned top of the line servers, meaning much more reliable performance than shared hosting
- 5i Load balance, redundantly designed system



Our passion is developing websites that schools love.